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Name PinPoint Software Corporation 11 2 98			
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X Citizenship/State of Incorporation/Organization California corporation			
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Name ClickNet Software Corporation			
ivalie Circknet Software Corporation			
DBA/AKA/TA			
Composed of			
Address (line 1) 6155 Almaden Expressway, Suite 100			
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Name	Margaret M. Powers, Esq.	
Address (line 1)	Gray Cary Ware & Freidenrich LLP	
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To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

Margaret M. Powers, Esq.

Name of Person Signing

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I, *BILL JONES*, Secretary of State of the State of California, hereby certify:

That the attached transcript of ____ page(s) has been compared with the record on file in this office, of which it purports to be a copy, and that it is full, true and correct.



IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of

Secretary of State

Sec/State Form CE-107 (rev. 9/98)

OSP 98 13524

AMENDMENT TO ARTICLES OF INCORPORATION OF PINPOINT SOFTWARE CORPORATION

ENDORSED-FILED
IN THE OFFICE OF THE
SECRETARY OF STATE
OF THE STATE OF CALIFORNIA

DEC -7 1998

BILL JOHES, SECRETARY OF STATE

Lou Ryan and Terence J. Munday certify that:

- A. They are the President and Secretary, respectively, of PinPoint Software Corporation, a California corporation.
- B. Article I of the Amended and Restated Articles of Incorporation of the corporation which currently reads as follows:

"The name of the Corporation is PinPoint Software Corporation."

is hereby amended and restated to read in full as follows:

"The name of the Corporation is ClickNet Software Corporation."

C. The foregoing Amendment to Articles of Incorporation has been duly approved by the board of directors of the corporation.

The foregoing Amendment of Articles of Incorporation has been duly approved by the required vote of shareholders of the corporation in accordance with Sections 902 and 903 of the California Corporations Code. The total number of outstanding shares of Common Stock of the corporation is 11,349,270. The total number of outstanding shares of Series A Preferred Stock is 1,600,000. The total number of outstanding shares of Series B Preferred Stock is 875,680. The total number of outstanding shares of Series C Preferred Stock is 4,898,259. The number of shares voting in favor of the amendment equaled or exceeded the vote required, such required vote being (a) a majority of the outstanding shares of Common Stock, voting separately, and (b) a majority of the outstanding shares of Preferred Stock, voting separately.

The undersigned each declares under penalty of perjury that the matters set forth in the foregoing certificate are true of his own knowledge.

Executed at San Jose, California, on the 2 day of November, 1998.

Lou Ryan, President

Terence S. Munday, Secretary

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RECORDED: 01/20/1999

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