

02-26-1999



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Box Assignments-Fee
Commissioner of Patents and Trademarks
Washington, D.C. 20231

[x] First Class U.S. Mail
[] Certified Mail

To the Honorable Commissioner of Patents and Trademarks. Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):
Answersoft, Inc.
2201 North Central Expressway
Suite 2200
Richardson, TX 75080

Additional name(s) of conveying party(ies) attached? [] Yes [X] No

2. Name and address of receiving party(ies):
Name: Davox Corporation
Internal Address: _____

Street Address: 6 Technology Park Drive
Westford, MA 01886

Additional name(s) & address(es) attached? [] Yes [X] No

3. Nature of Conveyance:
[X] Assignment [] Merger
[] Security Agreement [] Change of Name
[] Other _____

Execution Date: September 8, 1998

4. Application number(s) or trademark(s):
If this document is being filed together with a new application, the execution date of the application is:

*A. Trademark Application No.(s)
75/323,229
75/539,560
75/151,884
75/323,230
75/323,278

02/25/1999 DNGUYEN 00000048 1978694
01 FC:481
02 FC:482
40.00 DP
175.00 DP

B. Trademark No.(s)
1,978,694
1,964,185
2,010,969

Refund Ref:
02/25/1999 DNGUYEN 0000077990

CHECK Refund Total: \$105.00

Additional numbers attached? [] Yes [X] No

5. Name and address of party to whom correspondence concerning document should be mailed:

Bourque & Associates P.A.
835 Hanover Street, Suite 303
Manchester, NH 03104

Atty. Docket No. ASI-T001XX, ASI-T002XX, ASI-T003XX, ASI-T004XX, ASI-T005XX, ASI-T006XX, ASI-T007XX, ASI-T009XX

6. Total number of applications and trademarks involved: [8]

7. Total fee (37 CFR 3.41): \$ 320.00
[X] Enclosed
[] Authorized to be charged to deposit account

8. Deposit account number:
02-3285
(Attach duplicate copy of this page if paying by deposit account)

9. Statement and signature.
To the best of my knowledge and belief, the foregoing is true and correct and any attached copy is a true copy of the original document.

Daniel J. Bourque
Name of Attorney of Record
Attorney Registration No. 35,457

Signature

2-18-99
Date

Total number of pages including cover sheet, attachments and document: []

SCHEDULE A

To Assignment dated January 4, 1999 between ANSWERSOFT, INC. and DAVOX CORPORATION.

U.S. ISSUED

<u>Trademark No.</u>	<u>Mark</u>
1,978,694	SOFTPHONE
1,964,185	MEMPLUS
2,010,969	SIXTH SENSE

U.S. PENDING

<u>Serial No.</u>	<u>Mark</u>
75/323,229	CONCERTO
75/539,560	INTUITION
75/151,884	A AND DESIGN
75/323,230	SMARTROUTE
75/323,278	SHADOW

FOREIGN

<u>Serial No.</u>	<u>Mark</u>	<u>Country</u>
576017	A & Design	United Kingdom
575951	SIXTH SENSE	United Kingdom
575910	SOFTPHONE	United Kingdom
575878	CONCERTO	United Kingdom
575860	SMARTROUTE	United Kingdom
576009	ANSWERSOFT	United Kingdom

A S S I G N M E N T

Whereas, ANSWERSOFT, INC., a Delaware Corporation, having a principal place of business at 2201 North Central Expressway, Suite 2200, Richardson, Texas 75080 (hereinafter "Assignor"), is the sole and exclusive owner of the entire right, title and interest in and to certain United States and foreign trademarks as identified in Schedule A attached hereto and in and to the marks disclosed therein; and

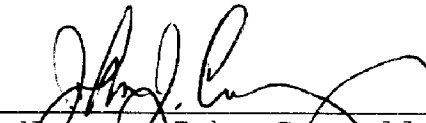
Whereas, DAVOX CORPORATION, a Delaware Corporation, having a principal place of business at 6 Technology Park Drive, Westford, Massachusetts 01886 (hereinafter "Assignee") is desirous of acquiring the right, title and interest in and to said United States and foreign trademarks identified in Schedule A hereto and in and to the marks disclosed therein;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Assignor does hereby assign unto Assignee, its successors and assigns, all right, title and interest throughout the United States, its territories and all foreign countries, in and to the United States and foreign trademarks and trademark applications identified in Schedule A hereto and in and to the marks disclosed therein, together with the goodwill associated with said trademarks, including the right to claim priority thereto under the International Convention; and in and to such trademarks as may issue on such marks, together with all rights of action and recovery for past infringement thereof; for the full term or terms for which any and all such trademarks may be granted; as fully and entirely as the same would have been held and enjoyed by Assignor had this assignment not been made.

AND, Assignor does hereby authorize and request the Commissioner of Patents and Trademarks of the United States to issue all trademarks of the United States granted on such United States trademark applications to Assignee, its successors and assigns.

IN WITNESS WHEREOF, Assignor has caused this Assignment to be executed by its duly authorized officer this ____ day of January, 1999.

ANSWERSOFT, INC.

By: 
Name: John Connolly
Title: Treasurer

State of New Hampshire)
) ss
County of Hillsborough)

Subscribed and sworn to before me this 4th day of January, 1999.

Notary Public 

My Commission Expires: 6/1/2000