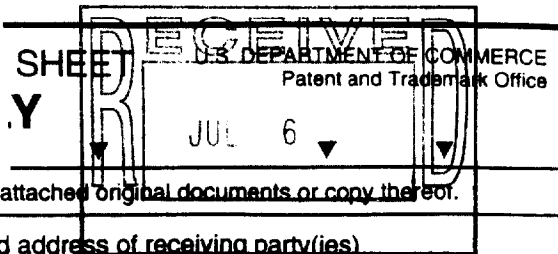


07-08-1999



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Tab settings

To the Honorable Commissioner of

1. Name of conveying party(ies):

INFO SYSTEMS OF NORTH CAROLINA, INC.

- Individual(s), Association, General Partnership, Limited Partnership, Corporation-State North Carolina, Other

Additional name(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment, Security Agreement, Other, Merger, Change of Name

Execution Date: December 26, 1997

2. Name and address of receiving party(ies)

Name: SYKES ENTERPRISES, INCORPORATED

Internal Address: 100 North Tampa Street

Street Address: Suite 3900

City: Tampa State: FL ZIP: 33602

- Individual(s) citizenship, Association, General Partnership, Limited Partnership, Corporation-State Florida, Other

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No

(Designations must be a separate document from assignment) Additional name(s) & address(es) attached? Yes No

4. Application number(s) or patent number(s):

A. Trademark Application No.(s)

B. Trademark Registration No.(s)

1,802,611

Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: John M. Harrington, Esq.

Internal Address: Kilpatrick Stockton LLP

Street Address: 1001 West Fourth Street

City: Winston-Salem State: NC ZIP: 27101

6. Total number of applications and registrations involved: 1

7. Total fee (37 CFR 3.41).....\$ 40.00

Enclosed

Authorized to be charged to deposit account

8. Deposit account number:

16-1435 (any deficiencies charge to)

(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

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1. Fee: \$40.00

Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

John M. Harrington Name of Person Signing

Signature

7/2/99 Date

Total number of pages including cover sheet, attachments, and document: 4

State of Florida



Department of State

I certify from the records of this office that Articles of Merger were filed on December 26, 1997, effective December 31, 1997, merging INFO SYSTEMS OF NORTH CAROLINA, INC., a North Carolina corporation into SYKES ENTERPRISES, INCORPORATED, the surviving Florida corporation.

The document number of the surviving corporation is P96000019270.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Seventeenth day of June, 1999



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State