

November 8, 1999

Box ASSIGNMENT FEE
Commissioner of Patents and Trademarks
Washington, D.C. 20231



**Re: REQUEST FOR RECORDATION OF CHANGE OF APPLICANT
NAME**

PALO ALTO

Mark: COPILOT
Serial No.: 75/617,545
Original Applicant: Lifecycles Systems, Inc.
Filing Date: January 8, 1999
Attorney Docket No.: 17295-TM1001

KIRKLAND

Mark: VOICE WORKS
Serial No.: 75/748,878
Original Applicant: Lifecycles Systems, Inc.
Filing Date: July 13, 1999
Attorney Docket No.: 17295-TM1003

AUSTIN

Mark: VOICE SUPPORT WORKS
Serial No.: 75/762,887
Original Applicant: Lifecycles Systems, Inc.
Filing Date: July 29, 1999
Attorney Docket No.: 17295-TM1004

Mark: VOICE TRAININGWORKS
Serial No.: 75/765,933
Original Applicant: Lifecycles Systems, Inc.
Filing Date: July 29, 1999
Attorney Docket No.: 17295-TM1005

CERTIFICATE OF MAILING UNDER
37 C.F.R. §1.8(a)

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231, on:

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