FORM PTO-1618A Expires 06/30/99

Name

DBA/AKA/TA

Composed of

Address (line 1)

Address (line 2)

Address (line 3)

Individual

Corporation

Other

Service Ware, Inc.

333 Allegheny Avenue

General Partnership

Association

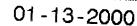
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U.S. Patent & TMOfc/TM Mail Rcpt Dt. #26

RECORDATION FORM COVER SHEET





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If document to be recorded is an

appointment of a domestic representative should be attached. (Designation must be a separate

document from Assignment.)

assignment and the receiving party is not domiciled in the United States, an

Zip Code

MLD 12.30.99 TRADEMARKS ONLY					
TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies).					
Submission Type	Conveyance Type				
X New	X Assignment License				
Resubmission (Non-Recordation) Document ID #	Security Agreement Nunc Pro Tunc Assignment Effective Date				
Correction of PTO Error	Merger Month Day Year				
Reel # Frame # Corrective Document	Change of Name				
Reel # Frame #	Other				
Name Molloy Group, Inc.	Mark if additional names of conveying parties attached Execution Date Month Day Year 12/10/99				
Formerly					
Individual General Partnership Limited Partnership X Corporation Association					
Other	TR 490				
Citizenship/State of Incorporation/Organization					
Receiving Party	Mark if additional names of receiving parties wanted O				

Citizenship/State of Incorporation/Organization 2000099 200052 1919047 FOR OFFICE USE ONLY 01/11/2000 DCOATES 40.00 CH 01 FC:481

<u>Pennsylvania</u>

Limited Partnership

Public burden reporting for this collection of information is estimated to average approximately 30 minutes per Cover Sheet to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Chief Information Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (0651-0027), Washington, D.C. 20503. See OMB Information Collection Budget Package 0651-0027, Patent and Trademark Assignment Practice. DO NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.

Mail documents to be recorded with required cover sheet(s) information to: Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231 TRADEMARK

REEL: 002008 FRAME: 0971

FORM	PTO-1618B
Expires 06/3	30/99

Page 2

S. Department of Commerce			
atent and Trademark Office			
TDANEMARK			

Domestic P	epresentative Name and Address Enter for the first Paceiving Party only			
Domestic K	Enter for the first Receiving Party only.			
Name				
Address (line 1)				
Address (line 2)				
Address (line 3)				
Address (line 4)				
Correspond	ent Name and Address Area Code and Telephone Number 412-391-3939			
Name				
Ivaine	Jones, Day, Reavis & Pogue			
Address (line 1)	Attn: Carey M. Brennan			
Address (line 2)	500 Grant Street, Suite 3100			
Address (line 3)	Pittsburgh, PA 15219			
Address (line 4)				
Pages	Enter the total number of pages of the attached conveyance document including any attachments.			
	pplication Number(s) or Registration Number(s) Mark if additional numbers attached			
	Trademark Application Number or the Registration Number (DO NOT ENTER BOTH numbers for the same property).			
Trac	emark Application Number(s) Registration Number(s)			
	1,919,047			
Number of I	roperties Enter the total number of properties involved. # 1			
Fee Amoun	Fee Amount for Properties Listed (37 CFR 3.41): \$ 40.00			
	Payment: Enclosed Deposit Account X			
Deposit A	yment by deposit account or if additional fees can be charged to the account.)			
(=е. р	Deposit Account Number: # 20-0052			
	Authorization to charge additional fees: Yes No			
Statement a	nd Signature			
To the best of my knowledge and belief, the foregoing information is true and correct and any				
attached copy is a true copy of the original document. Charges to deposit account are authorized, as				
indic	nted herein.			
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	ne E. Wilson 12/30/99 of Person Signing Signature Date Signed			

TRADEMARK REEL: 002008 FRAME: 0972

TRADEMARK ASSIGNMENT

This Trademark Assignment is made by Molloy Group, Inc., a corporation of Delaware, whose post office address is 4 Century Drive, Parsippany, New Jersey, 07054 ("Assignor"), in favor of ServiceWare, Inc., a corporation of Pennsylvania, whose post office address is 333 Allegheny Avenue, Oakmont, Pennsylvania, 15139,") ("Assignee").

WHEREAS, Assignor owns all right, title and interest in and to the trademarks set forth on Exhibit A (the "Marks"), and the goodwill of the business symbolized thereby;

WHEREAS, Assignee desires to acquire all right, title and interest in and to the Marks, and the goodwill of the business symbolized thereby; and

NOW, THEREFORE, for good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, Assignor hereby assigns and transfers to Assignee, the entire right, title, and interest in and to the Marks, and the goodwill of the business symbolized by the Marks. All rights and privileges pertaining to the Marks, including the right to sue for and receive all damages from past infringements of the Marks, will be held and enjoyed by the Assignee and its successors and assigns.

Signed this 10th day of December, 1999.

Molloy Group, Inc.

Name: Rajiv Enand

Title: President

1-PI-51484.1

EXHIBIT A

Trademark
1. COGNITIVE PROCESSOR

<u>Trademark Number</u> 1,919,047

1-PI:51484.1

TRADEMARK

REEL: 002008 FRAME: 0974

Commonwealth of Pennsylvania)	
)	SS
County of Allegheny)	

On this My day of December 1999, before me, a Notary Public, personally appeared Rajiv Enand, who acknowledged himself to be an authorized officer of Molloy Group, Inc., a Delaware corporation, and that he, in such capacity, being authorized to do so, executed the foregoing instrument for the purposes therein contained by signing on behalf of said corporation.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

Notary Public

My Commission Expires:

Notarial Seal
Lenora M. Johnson, Notary Public
Pittsburgh, Allegheny County
My Commission Expires Nov. 24, 2003

Member, Pennsylvania Association of Notaries

1-PI:51484.1

RECORDED: 12/30/1999

TRADEMARK
REEL: 002008 FRAME: 0975