01-27-2000 U.S. Department of Commerce FORM PTO-1618A Patent and Trademark Office Expires 06/30/99 RECEIVED TRADEMARK OMB 0651-0027 1999 DEC 28 PM 12: 23 MRD 101251240 OPR/FINANCE CORDATION FORM COVER SHEET FL423442395US 12.28.99 TRADEMARKS ONLY TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies) Submission Type Conveyance Type License X New Assignment (Non-Recordation) Resubmission **Security Agreement Nunc Pro Tunc Assignment** Document ID # **Effective Date** Month Day Year Merger Correction of PTO Error Reel # Frame # Change of Name **Corrective Document** Frame # Reel # Other Conveying Party Mark if additional names of conveying parties attached **Execution Date** Month Day Year Name SiteBridge Corporation Formerly Individual General Partnership Limited Partnership Corporation **Association** Other Citizenship/State of Incorporation/Organization **Receiving Party** Mark if additional names of receiving parties attached eGain Communications Corporation Name DBA/AKA/TA Composed of 455 W. Maude Avenue Address (line 1) Address (line 2) Address (line 3) Sunnyvale California 94086 State/Country Zip Code If document to be recorded is an Individual **General Partnership** Limited Partnership assignment and the receiving party is not domiciled in the United States, an Corporation **Association** appointment of a domestic representative should be attached. (Designation must be a separate Other document from Assignment.)

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TRADEMARK

ASSIGNMENT OF UNITED STATES TRADEMARK APPLICATION

Whereas, SiteBridge Corporation, a Delaware corporation with a business address at 164 West 25th Street, 12th Floor, New York, NY 10001 ("Assignor") owns the following pending trademark application (the "Application") in the U.S. Patent and Trademark Office for the trademark WORKSEVERYWHERE (the "Mark");

Trademark WORKSEVERYWHERE

Serial No. 75/619,914

Filing Date 1/11/99

Whereas, eGain Communications Corporation., a Delaware corporation with a business address of 455 W. Maude Avenue, Sunnyvale, CA 94086 ("Assignee") is desirous of acquiring the Mark and the Application;

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, Assignor does hereby assign unto Assignee all right, title and interest in and to the Mark and the Application, together with the goodwill of the business symbolized by the Mark and the Application.

Dated: Dec. 28 1999

SITEBRIDGE CORPORATION Assignor

Dated: December 28, 1999

RECORDED: 12/28/1999

EGAIN COMMUNICATIONS CORPORATION

Assignee

Name: William McGrath

Title: Director of legal Affairs

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