FORM PTO-1618A Expires 06/30/99 OMB 0651-0027 02-22-2000



U.S. Department of Commerce Patent and Trademark Office TRADEMARK

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RECORDATION FORM COVER SHEET

Conveyance Type		MARKS ONLY Please record the attached original document(s) or copy(ies).
Resubmission (Non-Recordation) XX Security Agreement Nunc Pro Tunc Assignment Correction of PTO Error Reel # Frame # Change of Name Corrective Document Frame # Other Conveying Party Mark if additional names of conveying parties attached Execution Date Month Day Year Month Day Y		
Document ID #		
Corrective Document Reel # Frame # Other Conveying Party	Document ID # Correction of PTO Error	Effective Date Month Day Year
Conveying Party		
Name EchoMail, Inc.		Short if additional name of anyonian action at a standard
Individual General Partnership Limited Partnership XX Corporation Association Other XX Citizenship/State of Incorporation/Organization Delaware Receiving Party Mark if additional names of receiving parties attached Name Citizens Bank of Massachusetts DBA/AKA/TA Citizens Bank Composed of Address (line 1) 28 State Street Address (line 2) Address (line 3) Boston Massachusetts O2108 Individual General Partnership Limited Partnership If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative should be attached. (Designation must be a separate document from Assignment.) XX Citizenship/State of Incorporation/Organization Massachusetts	Name EchoMail, Inc.	
Other XX Citizenship/State of Incorporation/Organization Delaware Receiving Party Mark if additional names of receiving parties attached Name Citizens Bank of Massachusetts DBA/AKA/TA Citizens Bank Composed of Address (line 1) 28 State Street Address (line 2) Address (line 3) Boston Massachusetts Distance of the City State/Country State/Country If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative should be attached. (Designation must be a separate document from Assignment.) XX Citizenship/State of Incorporation/Organization Massachusetts	Formerly	
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Public burden reporting for this collection of information is estimated to average approximately 30 minutes per Cover Sheet to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Chief information Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (0651-0027), Washington, D.C. 20503. See OMB Information Collection Budget Package 0651-0027, Patent and Trademark Assignment Practice. DO NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.

Mail documents to be recorded with required cover sheet(s) information to:

Mail documents to be recorded with required cover sheet(s) information to: Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

FORM PTO- Expires 06/30/99 OMB 0651-0027	1618B	Page 2	U.S. Department of Commerce Patent and Trademark Office TRADEMARK		
Domestic R	epresentative Name an	d Address Enter for the first R	leceiving Party only.		
Name			The state of the s		
Address (line 1)					
Address (line 2)					
Address (line 3)					
Address (line 4)					
Correspond	lent Name and Address	Area Code and Telephone Number	617-772-9600		
Name	Eric T. Shediac, Es	quire			
Address (line 1)	Chappell White LLP				
Address (line 2)	28 State Street				
Address (line 3)	Boston, Massachuset	ts 02210			
Address (line 4)					
Pages	Enter the total number of p including any attachments	pages of the attached conveyance do	ocument # 5		
Trademark /	Application Number(s)	or Registration Number(s)	Mark if additional numbers attached		
		the Registration Number (DO NOT ENTER BO			
Trad	emark Application Number		tration Number(s)		
		2,140,485			
		2,140,488			
		2,140,484			
		2,140,404			
Number of Properties Enter the total number of properties involved. # 3					
Fee Amount Fee Amount for Properties Listed (37 CFR 3.41): \$ 90.00					
Method of Payment: Enclosed XX Deposit Account Deposit Account					
(Enter for payment by deposit account or if additional fees can be charged to the account.) Deposit Account Number:					
	,	Authorization to charge additional fees:	Yes No		
Statement and Signature					
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.					
Eric T.	Shediac, Esquire	Huil Meden	02 16 00		
Name	of Person Signing	Signature	Date Signed		

This Intellectual Property Security Agreement is entered into as of February 16, 2000 by and between Citizens Bank Massachusetts, with a principal place of business at 28 State Street, Boston, Massachusetts 02108 (the "Bank") and EchoMail, Inc., a Delaware corporation with a principal place of business at 66 Church Street, Cambridge, Massachusetts 02138 (the "Borrower").

RECITALS

- A. The Bank has agreed to make certain advances of money and to extend certain financial accommodations to the Borrower (the "Loan") as evidenced by, among other things, a certain Master Note of even date in the maximum principal amount of One Million Dollars (\$1,000,000.00) (together with any and all amendments, modifications, replacements and substitutions therefor from time to time, the "Master Note") made by the Borrower payable to the Bank, certain commercial term promissory notes in an amount up to a maximum of Five Hundred Thousand (\$500,000.00) Dollars (the "Term Notes") made by the Borrower and payable to the Bank, and a Loan and Security Agreement of even date pursuant to which the Borrower granted to the Bank a first priority lien on all assets of the Borrower (together with any and all amendments, modifications, replacements and substitutions therefor from time to time, the "Loan and Security Agreement"), and any other documents, instruments and agreements executed and delivered in connection therewith (the "Loan Documents"). Capitalized terms used herein are used as defined in the Loan and Security Agreement.
- B. The Bank is willing to make the Loan to Borrower, but only upon the condition, among others, that Borrower shall grant to the Bank a security interest in the Intellectual Property Collateral (as defined herein) to further secure the obligations of Borrower under the Loan and Security Agreement, the Master Note and the Term Notes.

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, as collateral security for the prompt and complete payment when due of its obligations under the Loan and Security Agreement, the Master Note, and the Term Notes and any and all obligations of the Borrower to the Bank of every kind and description, whether now existing or hereafter arising (collectively, the "Obligations"), Borrower hereby represents, warrants, covenants and agrees as follows:

AGREEMENT

To secure the Obligations, the Borrower grants and pledges to the Bank a security interest in all of the Borrower's right, title and interest in, to and under all of the Borrower's intellectual property including, without limitation, the Borrower's rights title and interest in and to the Copyrights, Patents, and Trademarks identified on Exhibits A, B, and C hereto (the "Intellectual Property Collateral"), and including without limitation all proceeds thereof (such as, by way of example but not by way of limitation, license royalties and proceeds of infringement suits), the right to sue for past, present and future infringements, all rights corresponding thereto throughout the world and all re-issues, divisions, continuations, renewals, extensions and continuations-in-part thereof. The Borrower hereby represents, warrants and covenants that the Borrower owns no patents (including those pending) or registered copyrights or trademarks which are not set forth on the Exhibits attached hereto.

This security interest is granted in conjunction with the security interest granted to the Bank under the Loan and Security Agreement. The rights and remedies of Bank with respect to the security interest granted hereby are in addition to those set forth in the Loan and Security Agreement and the other Loan Documents, and those which are now or hereafter available to the Bank as a matter of law or equity. Each right, power and remedy of the Bank provided for herein or in the Loan and Security Agreement or any of the Loan Documents, or now or hereafter existing at law or in equity shall be cumulative and concurrent and shall be in addition to every right, power or remedy provided for herein and the exercise by the Bank of any one or more of the rights, powers or remedies

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provided for in this Intellectual Property Security Agreement, the Loan and Security Agreement or any of the other Loan Documents, or now or hereafter existing at law or in equity, shall not preclude the simultaneous or later exercise by any person, including the Bank, of any or all other rights, powers or remedies.

IN WITNESS WHEREOF, the parties have cause this Intellectual Property Security Agreement to be duly executed by its officers thereunto duly authorized as of the first date written above.

BORROWER:

EchoMail, Inc.

Name: Velingappa Aggiolorae

BANK:

By:

Citizens Bank Massachusetts

///

Name: Frank Coccoluto
Title: Vice President

Address of Borrower:

Attn: Mr. V.A. Shiva Ayyadurai

66 Church Street Cambridge, MA 02138

Address of Bank:

Boston, MA 02108

28 State Street

EXHIBIT A

Copyrights

None.

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EXHIBIT B

Patents

<u>Title</u>	Registration Number	Registration
Filtering and Modeling System and Method for Handling and Routing of Text-based Asynchronous Communications	09/323,312	<u>Date</u> 06/01/99
System and Method for Content Sensitive Automatic Reply Message Generation for Text-based Asynchronous Communications	09/353,111	06/03/99
Relationship Management System and Method Using Asynchronous Electronic Communications	09/329,500	06/10/99

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EXHIBIT C

Trademarks

Description	Registration/ Application <u>Number</u>	Registration/ Application <u>Date</u>
EchoMail	2,140,485	03/03/98
Echo Sentinel	2,140,488	03/03/98
Echo Shopper	2,140,484	03/03/98

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CHAPPELL WHITE LLP

COUNSELLORS AT LAW
268 SUMMER STREET
BOSTON, MASSACHUSETTS 02210

TELEPHONE (617) 772-9600 FACSIMILE (617) 772-9696 E-MAIL: lawfirm@chappellwhite.com

February 16, 2000

BY FEDERAL EXPRESS

Customer Service Counter
US Patent and Trademark Office – Public Records
Crystal Gateway 4, 3rd Floor
1213 Jefferson Davis Highway
Arlington, VA 22202

RE: Security Agreement of Patents

Dear Sir or Madam:

Enclosed for recording with your office, please find (i) an original Recordation Form Cover Sheet for Patents (ii) an original Recordation Form Cover Sheet for Trademarks and (iii) a copy of the Security Agreement of Patents between EchoMail, Inc. and Citizens Bank of Massachusetts dated February 16, 2000.

I have also enclosed a check in the amount of Two Hundred Ten (\$210.00) Dollars made payable to the Commissioner of Patents and Trademarks representing payment in full for the filing fees.

Please acknowledge receipt of this filing by date stamping the enclosed copy of this letter and returning it to me in the self-addressed, stamped envelope enclosed. If you have any questions or require additional information, please contact me at (617) 772-9600.

cric T. Shediac

Enclosure

cc:

Mr. Frank Coccoluto David E. Dryer, Esquire

RECORDED: 02/18/2000

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