

04-17-2000

03/21/00



Form PTO-1594 (Rev. 6-93)

RECO

U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office

101321431

To the Honorable Commissioner of Patents and Trademarks, please return the attached original documents or copy thereof.

1. Name of conveying party(ies):
Imparto Software Corporation

Individual(s) Association
 General Partnership Limited Partnership
 Corporation-State: **California**
 Other _____

Additional name(s) of conveying party(ies) attached? Yes No

2. Name and address of receiving party(ies):
Name: **Primus Knowledge Solutions, Inc.**
Internal Address: **Suite 1900**
Street Address: **1601 Fifth Avenue**
City: **Seattle** State: **WA** ZIP98 **98101**

Individual(s) citizenship _____
 Association _____
 General Partnership _____
 Limited Partnership _____
 Corporation-State **Washington**
 Other _____

3. Nature of conveyance:
 Assignment Merger
 Security Agreement Change of Name
 Other _____

Execution Date: **March 16, 2000**

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No
 (Designations must be a separate document from Assignment)
 Additional name(s) & address(es) attached? Yes No

4. Application number(s) or registration number(s):
75/559,959

Additional numbers attached? Yes No

B. Trademark Registration No.(s)

5. Name and address of party to whom correspondence concerning document should be mailed:
Name: **Heidi L. Sachs**
Internal Address: **Perkins Coie**

Street Address: **1201 Third Avenue, Suite 4800**

City: **Seattle** State: **WA** ZIP: **98101**


6. Total number of applications and registrations involved: **1**

7. Total fee (37 CFR 3.41):..... **\$ 40.00**
 Enclosed
 Authorized to be charged to deposit account
 Charge any additional fees/credit any overpayment to Deposit Account No. 50-0665

8. Deposit account number: _____
 (Attach duplicate copy of this page if paying by deposit account)

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9. Statement and signature.
To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Heidi L. Sachs  **3/21/00**
 Name of Person Signing Signature Date

04/14/2000 JSHABAZZ 00000124 75559959 Total number of pages comprising cover sheet, attachments and document: **4**
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instrument, who being by me duly sworn, acknowledged that he/she is the

VICE PRESIDENT of IMPARTO, the corporation described in and which executed
SOFTWARE CORPORATION
the foregoing instrument, that he/she has signed said instrument as a free act on behalf
of said corporation, and that he/she has the authority to act on behalf of, and bind, said
corporation.

SUBSCRIBED AND SWORN to before me on the date stated above.

Mary Robertson MARY ROBERTSON
NOTARY PUBLIC in and for the State of
WASHINGTON, residing at BOTHELL
My Appointment Expires: 12/25/2000

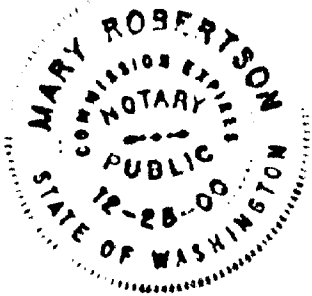


EXHIBIT 1

PENDING "INTENT-TO-USE" APPLICATIONS

Trademark	Serial No.	Filing Date
IMPARTO	75/559,959	9/28/98