

MRB 3-23-00

04-20-2000

ET U.S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

HONORABLE COMMISSIONER OF PATENT
WASHINGTON, D.C. 20231



101327611

Sir:
PLEASE RECORD THE ATTACHED ORIGINAL DOCUMENT(S) ON COVER SHEET OF.

1. NAME OF CONVEYING PARTY(IES)

Company TouchStone Software Corporation
Address 1538 Turnpike Street
City, State Zip North Andover, MA 01845

- Individuals Association
- General Partnership Limited Partnership
- Corporation-State of Delaware
- Other _____

Additional name(s) of conveying party(ies) attached? No

2. NAME(S) AND ADDRESS(ES) OF RECEIVING PARTY(IES)

Company eSupport.com, Inc.
Address 1538 Turnpike Street
City, State North Andover, MA 01845

- Individual(s) citizenship _____
- Association _____
- General Partnership _____
- Limited Partnership _____
- Corporate-State New Hampshire
- Other: _____

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No
Additional name(s) of receiving party(ies) attached? No

3. NATURE OF CONVEYANCE

- Assignment
- Security Agreement
- Merger
- Change of Name
- Other

Execution Date:
3/22/00

4. APPLICATION NUMBER(S) OR REGISTRATION NUMBER(S)

A. Trademark Application No(s): 75/473,180, 75/414,490, 75/710,669, 75/791,818,
75/791,817, 75/791,819,
75/791,816, 75/916,366
75/929,299

B. Trademark Registration No(s): 1,554,528, 1,832,674, 2,095,988, 2,172,884, 1,954,785
1,875,154, 1,904,195, 1,844,223, 2,053,420, 1,939,539

Additional numbers attached? No

5. NAME AND ADDRESS OF PARTY TO WHOM
CORRESPONDENCE CONCERNING DOCUMENT
SHOULD BE DIRECTED:

Michael E. Kushnir, Esquire
Devine, Millimet & Branch, P.A.
12 Essex Street
P.O. Box 39
Andover, MA 01810
(978) 475-9100

6. TOTAL NUMBER OF APPLICATIONS
AND REGISTRATIONS INVOLVED: 19

7. TOTAL FEE DUE: \$490.00 (Enclosed)

If any additional fee(s) are due, the Commissioner is hereby authorized to charge the Deposit Order Account noted in item 8.

8. DEPOSIT ACCOUNT NUMBER: 04-0932
(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

04/11/2000 JSHABAZZ 00000127 75473180

9. STATEMENT AND SIGNATURE

01 FC:481 40.00 DP
02 FC:482 To the best of my knowledge and belief the foregoing information is true and correct and any attached copy is a true copy of the original document 450.00 DP

Michael E. Kushnir
Name of Person Signing

Michael E. Kushnir 2/22/00
Signature Date

Total number of pages including cover sheet, attachments, and document: 3

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231.

Date: 3/22/2000

TERESA M. MAHONEY

ASSIGNMENT

WHEREAS, TouchStone Software Corporation, a Delaware Corporation, having its principal office at 1538 Turnpike Street, North Andover, Massachusetts 01845, U.S.A., has adopted, used, is using and is the owner of the United States Patent and Trademark Office federal Trademark Applications and Trademark Registrations listed on Exhibit A (the "Trademarks").

WHEREAS, eSupport.com, Inc., a New Hampshire corporation, having its principal office at 1538 Turnpike Street, North Andover, Massachusetts 01845, U.S.A., is desirous of acquiring the Trademarks.

NOW, THEREFORE, for good and valuable consideration, TouchStone Software Corporation hereby assigns to eSupport.com, Inc. all right, title and interest in the Trademarks together with the goodwill of the business symbolized by the Trademarks.

Signed at N. Andover, MA this 22 day of March, 2000.
City State

TouchStone Software Corporation

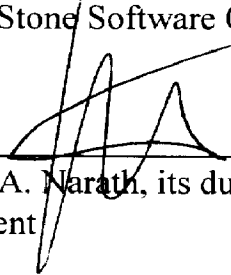
By  _____
Pierre A. Narath, its duly authorized
President

EXHIBIT A

| MARK | REGISTRATION # / SERIAL NUMBER | REGISTRATION DATE / FILING DATE |
|--|---|--|
| CHECKIT | 1,554,528 | September 5, 1989 |
| CHECKIT PRO ADVANCED DIAGNOSTIC SOFTWARE (and design) | 1,832,674 | April 26, 1994 |
| E.SUPPORT | 2,095,988 | September 9, 1997 |
| E.SUPPORT (and design) | 2,172,884 | July 14, 1998 |
| FASTMOVE! | 1,954,785 | February 6, 1996 |
| ROADTECH (& design) | 1,875,154 | January 24, 1995 |
| SETUP ADVISOR (& design) | 1,904,195 | July 11, 1995 |
| TOUCHSTONE SOFTWARE CORPORATION QUALITY TESTED (& design) | 1,844,223 | July 12, 1994 |
| WIN'95 ADVISOR (& design) | 2,053,420 | April 15, 1997 |
| WINCHECKIT (& design) | 1,939,539 | December 5, 1995 |
| | | |
| CHECKIT NETOPTIMIZER | 75/473.180 | April 23, 1998 |
| E.CHECKIT | 75/414.490 | January 5, 1998 |
| EXPRESS HELP | 75/710.669 | May 20, 1999 |
| WWW.WEBCHECKIT | 75/791.818 | September 3, 1999 |
| E.BIOS | 75/791.817 | September 3, 1999 |
| E.BIOS.COM | 75/791.819 | September 3, 1999 |
| BIOS UPGRADE | 75/791.816 | September 3, 1999 |
| E.CONNECT | 75/916.366 | February 11, 2000 |
| ESUPPORT.COM | 75/929.299 | February 28, 2000 |