07-10-2000 Form PTO-1594 1-31-92 original documents or copy thereof. To the Honorable Commission 101398293 Name of conveying party(ies): receiving party(ies): net.Genesis Corp. NetGenesis Corp Name: 150 CambridgePark Drive Internal Address: Cambridge, Massachusetts 02140 Street Address: 150 CambridgePark Drive, 3rd Floor || Individual(s) □ Association ☐ General Partnership 11 Limited Partnership Cambridge State: MA Zip: 02140 X Corporation-State DELAWARE [] Other: Additional name(s) of conveying party(ies) ☐ Individual(s) citizenship attached? [] Yes [] No ☐ Association 3. ☐ General Partnership Nature of conveyance: ☐ Limited Partnership __ X Corporation-State **DELAWARE** 11 Assignment 11 Merger ☐ Other: [] Security Agreement X Change of Name If assignce is not domiciled in the United States, a domestic representative □ Other: designation is attached: □ Yes (Designations must be a separate document from Assignment) **Execution Date: FEBRUARY 29, 2000** Additional name(s) & address(es) attached? : Application number(s) or registration numbers(s): A. Trademark Application No.(s) B. Trademark registration No.(s) Serial No. 75/851,880 - ADSMARTS - Class 9 No. 2,320,673 - DESIGN FOR ANALYSIS - Classes 41, 42 Additional numbers attached? X Yes Name and address of party to whom correspondence concerning Total number of applications and document should be mailed: 29 registrations involved: 1 Name: LAWRENCE R. ROBINS 740.00 Total fee (37 CFR 3.41) Internal Address: HINCKLEY, ALLEN & SNYDER LLP X Enclosed X Authorized to be charged to deposit account Street Address: 28 STATE STREET Deposit account number: 500485 8. City: BOSTON State: MA Zip: 02109 (Attach duplicate copy of this page if paying by deposit account) DO NOT USE THIS SPACE To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original LAWRENCE R. ROBINS MAY 30, 2000 Name of Person Signing Date Total number of pages comprising cover sheet OMB No. 0651-0011 (exp. 4-94) Do not detach this portion Mail documents to be recorded with required cover sheet information to: **Commissioner of Patents and Trademarks Box Assignments** Washington, D.C. 20231 Public burden reporting for this sample cover sheet is estimated to average about 30 minutes per document to be recorded, including time for reviewing the document and gathering the data needed, and completing and reviewing the sample cover sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Office of Information Systems, PK2-1000C, Washington, D.C. 20231, and to the Office of Management and Budget, Paperwork Reduction Project (0651-0011), Washington, D.C. 20503.

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<u>MARK</u>	APPLICATION NO.	<u>CLASS</u>
BANKSMARTS	75/851,817	Class 9
CAMPAIGNSMARTS	75/852,041	Class 9
CARTSMARTS	75/799,212	Class 9
CUSTOMERSMARTS	75/852,107	Class 9
FASTPATH	75/851,881	Class 42
GOALSMARTS	75/851,879	Class 9
INFRAMATION	75/886,046	Classes 9, 42
INFRAMARKETING	75//886,045	Classes 9, 42
INFRAMETRICS	75/934,793	Classes 9, 42
LOYALTYSMARTS	75/851,882	Class 9
METRICSMARTS	75/852,111	Class 9
MONEYSMARTS	75/852,043	Class 9
NETANALYSIS	75/677,366	Class 9
NET GENESIS & Design	75/677,356	Classes 9, 42
NET.INSTRUMENT	75/902,297	Class 9
NET.STREAM	75/570,712	Class 9
PROFILESMARTS	75/852,109	Class 9
PROFITSMARTS	75/852,108	Class 9
REPORTSITE	75/457,093	Class 9
STRATEGICPATH	75/935,822	Class 42
TARGETSMARTS	75/852,100	Class 9
THE E-CUSTOMER INTELLIGENCE EXPERTS	75/851,883	Class 42
THE START OF SMART	75/884,949	Class 42
TRADESMARTS	75/852,110	Class 9
	REGISTRATION NO.	
DFA	2,324,491	Class 42
NET.ANALYSIS	2,042,528	Class 9
NET GENESIS	1,989,334	Classes 9, 42

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State of Delaware

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Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARI OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "NET.GENESIS CORP.", CHANGING ITS MAME PROM "NET.GENESIS CORP.", TO "NETGENESIS CORP.", FILED IN THIS DESTEX ON THE FIRST DAT OF MARCH, A.D. 2000, AT 10:20 CLOCK A.M.

A FILED CORT OF THIS CERTIFICATE HAS BEEN TOWNSDED TO THE



Edward J. Freel, Secretary of State

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AUTHENTICATION:

0288658

DATE:

03-01-00

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CERTIFICATE OF AMENDMENT OF CERTIFICATE OF INCORPORATION OF NET.GENESIS CORP.

net Genesis Corp., a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware, DOES HEREBY CERTIFY:

FIRST: That the Board of Directors of said corporation has adopted by written consent the following resolution:

RESOLVED: The Board of Directors of the Corporation declares it to be advisable to further amend Article FIRST of the Corporation's Fifth Amended and Restated Certificate of Incorporation, as heretofore amended (the "Charter") to change the name of the Corporation to "NetGenesis Corp."

RESOLVED: That the foregoing proposed amendment to the Charter (the "Amendment") be submitted to the stockholders of the Corporation for their consideration.

SECOND: That the Corporation's Fifth Amended and Restated Certificate of Incorporation be amended by deleting the current Article FIRST therefrom and substituting therefor the following:

"The name of the Corporation is NetGenesis Corp."

THIRD: That said amendment has been consented to and authorized by a majority of the holders of the issued and outstanding shares of common stock, par value 5.001 ("Common Stock") by written consent given in accordance with the provisions of Section 228 of the General Corporation Law of the State of Delaware.

FOURTH: That the aforesaid amendment was duly adopted in accordance with the applicable provisions of Section 242 and 228 of the General Corporation Law of the State of Delaware.

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IN WITNESS WHEREOF, the Corporation has caused this certificate to be signed by Lawrence S. Bolm, its President, and attested to by John Delea, its Secretary, this 29 this y of February _____, 2000.

President

Allested by::

Secretary

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RECORDED: 06/02/2000