07-24-2000

6-19·W

FORM PTO-1594 (Rev. 6-93)	Patent and Trademark Office			
To the Honorable Commissioner of Patents and Trauemains. Tiease	d original documents or copy thereof.			
1. Name of conveying party(ies):	2. Name and address of receiving party(ies):			
GeoTel Communications Corporation	Name: Cisco Systems, Inc.			
: Individual(s) : Association : General Partnership : Limited Partnership	Internal Address:			
X Corporation-State: Delaware : Other	Annual Control of the			
Additional name(s) of conveying party(ies) attached? : Yes No X	: Individual(s) citizenship			
3. Nature of conveyance:	: General Partnership			
: Assignment X Merger : Security Agreement : Change of Name	: Limited Partnership			
: Other Execution Date: June 30, 1999	If assignee is not domiciled in the United States, a domestic representative designation is attached: : Yes : No (Designation must be a separate document from Assignment). Additional name(s) & address(es) attached? : Yes : No			
4. Application number(s) or registration number(s): A. Trademark Application No.(s): See attached B. Trademark Registration No.(s): See attached Additional numbers attached? : X Yes No				
5. Name and address of party to whom correspondence concerning document should be mailed:	6. Total number of applications and registrations involved: 7			
Name: Cooley Godward LLP	7. Total fee (37 CFR 3.41):\$ 190.00			
Internal Address:Janet L. Cullum, Esq.	X Enclosed X Authorized to be charged to deposit account (For any underpayment or credit of any overpayment)			
Street Address: 5 Palo Alto Square 3000 El Camino Real City: Palo Alto State: CA ZIP 94306-2155	8. Deposit account number: 03-3118 (Attach duplicate copy of this page if paying by deposit account)			
DO NOT USE THIS SPACE				
9. Statement and signature. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.				
Janet L. Cullum, Esq. Date Fotal number of pages including cover sheet, attachments, and document: 8				

Mail documents to be recorded with required cover sheet information to: Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

07/21/2000 ASCOTT 00000211 2097493

01 FC:481 02 FC:482 40.00 OP 150.00 OP

Schedule of Trademarks to be Assigned to Cisco Systems, Inc.

Mark	Country	App. No./Date	Reg. No./Date	Class
GEOTEL	US		2,097,493/	9
			9/16/97	
GEOTEL ENTERPRISE IVR	US	75/413,120/		9
		1/2/98		
INTELLIGENT	US		1,936,211/	9
CALLROUTER (Stylized)			11/14/95	
POST-ROUTING	US		1,934,499/	9
			11/7/95	
PRE-ROUTING	US		1,934,500/	9
			11/7/95	
SITE ICR	US	75/463,346/		9
		3/31/98		
TELEQUERY	US		2,061,382/	9
			5/13/97	

522029 v1/PA B6ST01!.DOC 060900/1044





SECRETARY OF STATE

I, *BILL JONES*, Secretary of State of the State of California, hereby certify:

That the attached transcript of _____ page(s) was prepared by and in this office from the record on file, of which it purports to be a copy, and that it is full, true and correct.



IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of

MAY 1 8 2000

Secretary of State

Sec State Form CE-108 (rev. 6.98)

1183417 SURV

CERTIFICATE OF OWNERSHIP MERGING GEOTEL COMMUNICATIONS CORPORATION WHICH WILL DO BUSINESS IN CALIFORNIA AS DELAWARE GEOTEL COMMUNICATIONS INTO CISCO SYSTEMS, INC.

David Rogan, Vice President and Corporate Treasurer, and Larry R. Carter, Secretary, of Cisco Systems, Inc., a California corporation ("the Company"), do hereby certify:

FIRST: That the name and state of incorporation of each of the constituent corporations of the merger is as follows:

Name

State of Incorporation

Parent:

Cisco Systems, Inc.

California

Subsidiary:

GeoTel Communications Corporation which will do business in California as

Delaware GeoTel Communications

Delaware

SECOND: That the Company owns 100 percent of the outstanding common stock of GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications, a Delaware corporation ("GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications").

THIRD: That the Company's Board of Directors has determined to merge GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications into the Company and has duly adopted the following resolutions:

WHEREAS, following the acquisition of GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications, the Company desires to merge GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications into the Company;

RESOLVED, that the Company shall merge GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications into the Company, thereby assuming all of GeoTel Communications Corporation which will do business in California as Delaware GeoTel Communications's rights, liabilities and obligations;

RESOLVED, that the officers of the Company be, and they hereby are, authorized for an on behalf of the Company to take such actions and to execute and deliver such documents and papers as they deem necessary or advisable to effectuate the purposes of the foregoing resolutions and to consummate the transactions contemplated thereby. In the office of the Secretary of State of the State of California

JUL 0 1 1999

BILL JONES, Secretary of State

W.C.RIIFICATE DOC

FOURTH: That the resolutions set forth above are a true and correct copy of the resolutions adopted by the Board of Directors of the Company on April 12, 1999 relating to the merger of Subsidiary into the Company.

David Rogan and Larry R. Carter say:

They are the Vice President and Corporate Treasurer and Secretary respectively of Cisco Systems, Inc., a California corporation. They have read the foregoing Certificate of Ownership and know the contents thereof. The same is true of their own knowledge.

Executed on June 30, 1999 at San Jose, Santa Clara County, California.

We declare under penalty of perjury that the foregoing is true and correct.

David Rogan

Vice President and Corporate Treasurer

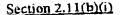
Larry R. Carter

Secretary

SECAL ARY OF SECONDARY OF SECON

2

PALLIBI-CG4(16)045.01



REDACTED

Trademarks and Service Marks:

1). Registered Marks

Name	Class	Country / State	Registration No.
GEOTEL	9	USA	2,097,493
INTELLIGENT CALLROUTER (stylized)	9	USA	1,936,211
POST-ROUTING	9	USA	1,934,499
PRE-ROUTING -	9	USA	1,934,500
TELEQUERY*	9	USA	2,061,382
REI	DACTED		

^{*} These trademarks were assigned to Company pursuant to the terms of the Asset Purchase Agreement dated as of March 1, 1999 among Company. Telequery Inc. and Steven Chervets. Company is in the process of filing such assignments with the appropriate state and federal agencies.

REDACTED





REDACTED

GEOTEL GEOTEL ENTERPRISE CTI GEOTEL ENTERPRISE IVR GEOTEL NETWORK CTI	42 9 9 9 REDACTED	USA USA USA USA	75/530,572 75/352,467 75/413,120 75/386,909
NETWORK INTELLIGENT CALLROUTER SITE ICR	9	USA	75/444,090
	9	USA	75/463,346

REDACTED

Received Jun-14-99 04:21pm From-4085267019

To-COOLEY GODWARD LLP 4 Page 03