

09-06-2000



101450060

RECORDATION FORM COVER SHEET
TRADEMARKS ONLY

8-7-00

TO: The Commission of Patents and Trademarks: Please record the attached original document(s) or copy(ies).

Submission Type

New

Resubmission (Non-Recordation)
Document ID#

Correction of PTO Error
Reel # Frame #

Corrective Document
Reel # Frame #

Conveyance Type

Assignment License

Security Agreement Nunc Pro Tunc Assignment
Effective Date
Month Day Year
 12/31/99

Merger

Change of Name

Other

Conveying Party

Mark if additional names of conveying parties attached

Name

Execution Date
Month Day Year

Formerly

Individual General Partnership Limited Partnership Corporation Association

Other

Citizenship/State of Incorporation/Organization

Receiving Party

Mark if additional names of receiving parties attached

Name

DBA/AKA/TA

Composed of

Address (line 1)

Address (line 2)

Address (line 3)

City

State/Country

Zip Code

Individual General Partnership Limited Partnership If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative should be attached. (Designation must be a separate document from Assignment.)

Corporation Association

Other

Citizenship/State of Incorporation/Organization

09/05/2000 NTHA11 00000017 75354523

FOR OFFICE USE ONLY

01 FC:481 40.00 OP
02 FC:482 425.00 OP

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Mail documents to be recorded with required cover sheet(s) information to:
Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

TRADEMARK
REEL: 002131 FRAME: 0118

Domestic Representative Name and Address

Enter for the first Receiving Party only

Name

Address (line 1)

Address (line 2)

Address (line 3)

Address (line 4)

Correspondent Name and Address

Area Code and Telephone Number

(513) 651-6951

Name

Address (line 1)

Address (line 2)

Address (line 3)

Address (line 4)

Pages

Enter the total number of pages of the attached conveyance document including any attachments.

#

Trademark Application Number(s) or Registration Number(s)

Mark if additional numbers are attached

Enter either the Trademark Application Number or the Registration Number (DO NOT ENTER both numbers for the same property).

Trademark Application Number(s)			Registration Number(s)		
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Number of Properties

Enter the total number of properties involved.

#

Fee Amount

Fee Amount for Properties Listed (37 CFR 3.41):

\$

Method of Payment: Enclosed

Deposit Account

Deposit Account
(Enter for charging additional fees if necessary.)

Deposit Account Number: #

Authorization to charge additional fees: Yes No

Statement and Signature

To the best of my knowledge and belief, the foregoing is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

Lori Krafte, Esq.
Name of Person Signing

Lori Krafte
Signature

August 3, 2000
Date Signed

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on 8-3-00 (Date of Deposit) **BOX ASSIGNMENTS**

Jacqueline Schneider
Name of applicant, assignee, or Registered Representative

Jacqueline Schneider
Signature

8-3-00
Date of Signature

EXHIBIT A

Mark	Serial No.	Registration No.
CALLFORCEONE	75/354,523	
CUSTOMTOUCH	75/771,284	
CYBERRESPONSE DATALINK	75/825,348	
CYBERRESPONSE CONNECT	75/825,340	
CYBERRESPONSE E-MAIL	75/825,345	
CYBERRESPONSE LOCATOR	75/825,346	
INNOVATIVE SOLUTIONS POWERFUL RESULTS	75/825,349	
THE POWER TO COMPETE THE POWER TO GROW	75/825,347	
THE SOLUTIONS YOU NEED THE CARE EMPLOYEES WANT	75/825,356	
WE'RE YOUR VOICE	75/526,092	
CRISCOMPLAN		1,807,860
CRISCOM		1,825,504
CYBERRESPONSE		2,151,882
MATRIX MARKETING		1,558,386
NEWSTAND		2,276,266
SALESREACH		1,745,302
SATISFACTOR		1,746,562
THE WORLD LEADER IN TELEPHONE MARKETING SOLUTIONS		2,222,708

ASSIGNMENT

WHEREAS, Convergys Customer Management Group Inc., a corporation organized and existing under the laws of the State of Ohio and having a place of business at 201 East Fourth Street, Cincinnati, Ohio 45202 ("Assignor"), is the owner of all right, title, and interest in and to the trademarks listed in Exhibit A attached hereto (the "Marks"); and

WHEREAS, Convergys CMG Utah Inc., a corporation organized and existing under the laws of the State of Utah and having a place of business at 10975 South Sterling View Drive, South Jordan, Utah 84095 ("Assignee"), wishes to acquire any and all rights Assignor has in and to the Marks, together with the good will of the business in connection with which the Marks are used and which is symbolized by the Marks, along with the right to recover for damages and profits for past infringements thereof;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Assignor does hereby sell and assign unto Assignee, *nunc pro tunc* as of December 31, 1999, all right, title, and interest in and to the Marks, together with the good will of the business in connection with which the Marks are used and which is symbolized by the Marks, along with the right to recover for damages and profits for past infringements thereof.

Assignor agrees to execute and deliver, at the request of Assignee, all papers, instruments, and assignments, and to perform any other reasonable acts Assignee may require in order to vest all Assignor's right, title, and interest in and to the Marks in Assignee and/or to provide evidence to support any of the foregoing in the event such evidence is deemed necessary by Assignee, to the extent that such evidence is in the possession or control of Assignor.

IN WITNESS WHEREOF, Assignor has caused this instrument to be executed this 6th
day of July, 2000.

CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

By: Tammy L. Rohrer

Name: Tammy L. Rohrer

Title: Assistant Secretary

Date: _____

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