

APPENDIX A

| <u>Mark</u> | <u>Reg. No.</u> |
|--------------------------|-----------------|
| ACCOUNT STATUS | 1897210 |
| BILL-LINE | 1900858 |
| LIVING IN RETIREMENT | 1981131 |
| SPINNING IMAGE | 2078558 |
| STOP PAY MANAGER SERVICE | 2076332 |

TRADEMARK ASSIGNMENT

WHEREAS, Fleet National Bank, N.A. (hereinafter referred to as "ASSIGNOR"), has adopted, used, is using and is the owner of the trademarks set forth in Appendix A attached hereto and incorporated herein by reference (hereinafter the "TRADEMARKS").

WHEREAS, FleetBoston Financial Corporation, a Rhode Island corporation (hereinafter referred to as "ASSIGNEE"), is desirous of acquiring the TRADEMARKS.

NOW, THEREFORE for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, ASSIGNOR hereby assigns and transfers to ASSIGNEE all right, title and interest of ASSIGNOR in and the TRADEMARKS and any Applications therefore, pending in the U.S. Patent and Trademark Office or elsewhere, together with the goodwill of the business symbolized by the TRADEMARKS, as well as any cause of action ASSIGNOR may have for infringement of the TRADEMARKS as of the effective date of this Assignment.

ASSIGNOR covenants that no assignment, sale, agreement or encumbrance has been or will be made or entered into which would conflict with this assignment and sale.

ASSIGNOR further covenants that ASSIGNOR will, upon ASSIGNEE's request, promptly execute and deliver to ASSIGNEE or its legal representative, any and all papers or instruments required to maintain and enforce the TRADEMARKS which may be necessary or desirable to carry out the purposes hereof.

IN WITNESS WHEREOF, ASSIGNOR and ASSIGNEE have caused this assignment to be signed on the dates set forth below.

ASSIGNOR: Fleet National Bank, N.A.

By: Gary Spiess

Name: Gary Spiess JP

Title: Senior Vice President and General Counsel

Date: July 25, 2000

ASSIGNEE: FleetBoston Financial Corporation

By: Gary Spiess

Name: Gary Spiess JP

Title: Senior Vice President and Senior Deputy
General Counsel

Date: July 25, 2000