

11-01-2000
101501444

RECORDATION FORM COVER SHEET TRADEMARKS ONLY

TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies).

Submission Type

New **9.27.00**

Resubmission (Non-Recordation)
Document ID #

Correction of PTO Error
Reel # Frame #

Corrective Document
Reel # Frame #

Conveyance Type

Assignment License

Security Agreement Nunc Pro Tunc Assignment

Merger Effective Date
Month Day Year

Change of Name

Other

Conveying Party

Mark if additional names of conveying parties attached

Name Execution Date
Month Day Year

Formerly

Individual General Partnership Limited Partnership Corporation Association

Other

Citizenship/State of Incorporation/Organization

Receiving Party

Mark if additional names of receiving parties attached

Name

DBA/AK/A/T/A

Composed of

Address (line 1)

Address (line 2)

Address (line 3)
City State/Country Zip Code

Individual General Partnership Limited Partnership If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative should be attached. (Designation must be a separate document from Assignment.)

Corporation Association

Other

Citizenship/State of Incorporation/Organization

FOR OFFICE USE ONLY

Public burden reporting for this collection of information is estimated to average approximately 30 minutes per Cover Sheet to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Chief Information Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (0651-0027), Washington, D.C. 20503. See OMB Information Collection Budget Package 0651-0027, Patent and Trademark Assignment Practice. DO NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.

Mail documents to be recorded with required cover sheet(s) information to:
Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

TRADEMARK
REEL: 002164 FRAME: 0773

Domestic Representative Name and Address

Enter for the first Receiving Party only.

Name

Address (line 1)

Address (line 2)

Address (line 3)

Address (line 4)

Correspondent Name and Address

Area Code and Telephone Number

Name

Address (line 1)

Address (line 2)

Address (line 3)

Address (line 4)

Pages

Enter the total number of pages of the attached conveyance document including any attachments.

#

Trademark Application Number(s) or Registration Number(s)

Mark if additional numbers attached

Enter either the Trademark Application Number or the Registration Number (DO NOT ENTER BOTH numbers for the same property).

Trademark Application Number(s)

Registration Number(s)

<input type="text" value="75441869"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="75786502"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

<input type="text" value="2372126"/>	<input type="text" value="2376687"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Number of Properties

Enter the total number of properties involved.

#

Fee Amount

Fee Amount for Properties Listed (37 CFR 3.41):

\$

Method of Payment:

Enclosed

Deposit Account

Deposit Account

(Enter for payment by deposit account or if additional fees can be charged to the account.)

Deposit Account Number:

#

Authorization to charge additional fees:

Yes

No

Statement and Signature

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

Frederick L. Cooper III, Esq.

Name of Person Signing

Signature

Date Signed

Frederick L. Cooper III, Esq. September 26, 2000



**CERTIFICATE OF MERGER
OF
BIG SCIENCE COMPANY
AND
EGAIN COMMUNICATIONS CORPORATION**

It is hereby certified that:

1. The constituent business corporations participating in the merger herein certified are:

- (i) Big Science Company, a Georgia corporation ("BSC"); and
- (ii) eGain Communications Corporation, a Delaware corporation ("eGain").

2. An Agreement and Plan of Merger and Reorganization (the "Agreement of Merger") has been approved, adopted, certified, executed, and acknowledged by BSC and eGain in accordance with the provisions of subsection (c) of Section 252 of the General Corporation Law of the State of Delaware, by BSC in accordance with the laws of the State of Georgia and by eGain in accordance with Section 251 of the General Corporation Law of the State of Delaware. The Agreement of Merger was duly approved by the Board of Directors and the shareholders of BSC and by the Board of Directors of eGain.

3. The name of the surviving corporation in the merger herein certified is eGain Communications Corporation. eGain will continue its existence as the surviving corporation under its present name upon the effective date of the merger pursuant to the provisions of the General Corporation Law of the State of Delaware.

4. The Certificate of Incorporation of eGain, as now in force and effect, shall continue to be the Certificate of Incorporation of the surviving corporation until amended and changed pursuant to the provisions of the General Corporation Law of the State of Delaware.

5. The executed Agreement of Merger between the BSC and eGain is on file at the office of eGain, the address of which is as follows: eGain Communications Corporation, 455 West Maude Avenue, Sunnyvale, CA 94086.

6. A copy of the Agreement of Merger will be furnished by eGain, on request, and without cost, to any stockholder of BSC or eGain.

7. The authorized capital stock of BSC consists of 100,000,000 shares of Common Stock, no par value and 1,000,000 shares of Preferred Stock, par value \$.001 per share.

Dated: March 7, 2000

Big Science Company

By: 

Print Name: Thomas Rearick

Title of Authorized Officer: President

Dated: March 7, 2000

eGain Communications Corporation

By: 

Print Name: Gunjan Sinha, President

Title of Authorized Officer: President

MAR 7 2 03 PM '00

SECRETARY OF STATE

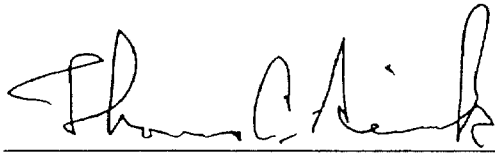


**UNDERTAKING REGARDING REQUEST OF
PUBLICATION OF NOTICE OF MERGER**

The undersigned, being authorized to act on behalf of Big Science Company, a Georgia corporation, does hereby undertake to request that a notice of filing of the Certificate of Merger between Big Science Company, a Georgia corporation, and eGain Communications Corporation, a Delaware corporation, be published and to make payment therefor as required by subsection (b) of Section 14-2-1105.1 of the Georgia Business Corporation Code. The request for publication of such notice will be mailed or delivered to the Fulton County Daily Report no later than the next business day after filing such Certificate of Merger.

IN WITNESS WHEREOF, the undersigned has executed this Undertaking on behalf of Big Science Company this 7th day of March, 2000.

BIG SCIENCE COMPANY

By: 
Print Name: Thomas R Carrick
Its: President

SECRETARY OF STATE
MAR 1 2 00 PM '00



State of Delaware
Office of the Secretary of State

PAGE 1

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"BIG SCIENCE CORPORATION", A GEORGIA CORPORATION,
WITH AND INTO "EGAIN COMMUNICATIONS CORPORATION" UNDER THE NAME OF "EGAIN COMMUNICATIONS CORPORATION", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE SEVENTH DAY OF MARCH, A.D. 2000, AT 1 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE KENT COUNTY RECORDER OF DEEDS.

2794929 8100M
001115488



Edward J. Freel, Secretary of State

0301502

AUTHENTICATION:

03-08-00

DATE:

Received Mar-08-00 02:18pm

From-3027385820

To-PILLSBURY

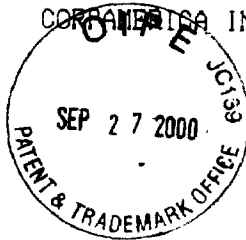
Page 02

210-F 90/03/06 1-171

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Mar-08-00 04:01pm From-PILLSBURY MADISON SUTRO VILLAGE 3

TRADEMARK
REEL: 002164 FRAME: 0778



STATE OF DELAWARE
SECRETARY OF STATE
DIVISION OF CORPORATIONS
FILED 01:00 PM 03/07/2000
001115488 - 2794929

**CERTIFICATE OF MERGER OF
BIG SCIENCE CORPORATION, a Foreign Corporation
INTO**

eGAIN COMMUNICATIONS CORPORATION, a Delaware Corporation

It is hereby certified that:

1. The constituent business corporations participating in the merger herein certified are:

(a) Big Science Company, which is incorporated under the laws of the State of Georgia; and

(b) eGain Communications Corporation, which is incorporated under the laws of the State of Delaware.

2. An Agreement and Plan of Merger and Reorganization (the "Agreement of Merger") has been approved, adopted, certified, executed and acknowledged by each of the constituent corporations in accordance with the provisions of subsection (c) of Section 252 of the General Corporation Law of the State of Delaware, to wit, by Big Science Company in accordance with the laws of the State of its incorporation and by eGain Communications Corporation in the same manner as is provided in Section 252 of the General Corporation Law of the State of Delaware.

3. The name of the surviving corporation in the merger herein certified is eGain Communications Corporation, which will continue its existence as said surviving corporation under its present name upon the effective date of said merger pursuant to the provisions of the General Corporation Law of the State of Delaware.

4. The Certificate of Incorporation of eGain Communications Corporation, as now in force and effect, shall continue to be the Certificate of Incorporation of said surviving corporation until amended and changed pursuant to the provisions of the General Corporation Law of the State of Delaware.

5. The executed Agreement of Merger between the aforesaid constituent corporations is on file at an office of the aforesaid surviving corporation, the address of which is as follows:

455 West Maude Avenue, Sunnyvale, CA 94086

6. A copy of the aforesaid Agreement of Merger will be furnished by the aforesaid surviving corporation, on request and without cost, to any stockholder of each of the constituent corporations.

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Received Mar-08-00 02:10pm

From-3027365620

To-PILLSBURY

Page 04

210-f 90/50'd 171-1

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Mar-08-00 04:02pm From-PILLSBURY MADISON SUTRO VILLAGE 3

TRADEMARK
REEL: 002164 FRAME: 0780



IN WITNESS WHEREOF, eGain Communications Corporation has caused this Certificate to be signed by Gunjan Sinha, its President, this 7th day of March, 2000.

eGAIN COMMUNICATIONS CORPORATION.

Gunjan Sinha

By _____
 Gunjan Sinha
 Its _____
 President

Secretary of State

Corporations Division

315 West Tower

#2 Martin Luther King, Jr. Dr.
Atlanta, Georgia 30334-1530

DOCKET NUMBER : 000671022
CONTROL NUMBER: K723869
EFFECTIVE DATE: 03/07/2000
REFERENCE : 0077
PRINT DATE : 03/07/2000
FORM NUMBER : 411



ELSON MULLINS RILEY & SCARBOROUGH, LLP
ANN B. VANDIVER
STE 1400, 999 PEACHTREE ST., NE
ATLANTA, GEORGIA 30309

CERTIFICATE OF MERGER

I, Cathy Cox, the Secretary of State of the State of Georgia, do hereby issue this certificate pursuant to Title 14 of the Official Code of Georgia annotated certifying that articles or a certificate of merger and fees have been filed regarding the merger of the below entities, effective as of the date shown above. Attached is a true and correct copy of the said filing.

Surviving Entity:

EGAIN COMMUNICATIONS CORPORATION
a Delaware corporation

Nonsurviving Entity/Entities:

BIG SCIENCE COMPANY
a Georgia corporation



A handwritten signature in black ink, appearing to read "Cathy Cox".

Cathy Cox
Secretary of State