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DEPARTMENT OF COMMERCE

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Patent and Trademark Office
Docket No. 029937.2000

To the Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of Conveying party(ies): ShowSupport.com, Inc. <input type="checkbox"/> Individual(s) <input type="checkbox"/> Association <input type="checkbox"/> General Partnership <input type="checkbox"/> Limited Partnership <input checked="" type="checkbox"/> Corporation-State: Delaware <input type="checkbox"/> Other		2. Name and address of receiving party(ies): Name: Convio, Inc. Street Address: 6300 Bridgeport Parkway Bldg. 2, Suite 450 Austin, TX 78730 <input type="checkbox"/> Individual(s) citizenship: _____ <input type="checkbox"/> Association: _____ <input type="checkbox"/> General Partnership: _____ <input type="checkbox"/> Limited Partnership: _____ <input checked="" type="checkbox"/> Corporation-State: Delaware _____ <input type="checkbox"/> Other: _____	
Additional name(s) of conveying party(ies) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Additional name(s) & address(es) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
3. Nature of conveyance: <input type="checkbox"/> Assignment <input type="checkbox"/> Merger <input type="checkbox"/> Security Agreement <input checked="" type="checkbox"/> Change of Name <input type="checkbox"/> Other: Execution Date: March 24, 2000			
4. Application number(s) or registration number(s): A. Trademark Application No.(s) 75/909,559; 76/118,809; 76/118,368; 76/118,369 B. Registration No.(s) Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
5. Name and address of party to whom correspondence concerning document should be mailed: Carla B. Oakley Brobeck, Phleger & Harrison LLP Spear Street Tower One Market San Francisco, CA 94105		6. Total number of applications and trademark registrations involved: 4 7. Total fee (37 C.F.R. § 3.41): \$115.00 <input checked="" type="checkbox"/> Enclosed <input type="checkbox"/> Authorized to be charged to deposit account, referencing Attorney Docket: 8. Deposit account number: 02-3950	

The Commissioner is hereby authorized to charge any fees under 37 C.F.R. § 1.21 which may be required by this paper, or to credit any overpayment to Deposit Account No. 02-3950.**DO NOT USE THIS SPACE****9. Statement and Signature.**

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Name: Carla B. Oakley

Signature

Date

Total number of pages comprising cover sheet, attachment and document: 4

Mail documents to be recorded with required cover sheet information to:
Commissioner of Patents and Trademarks
Box Assignments
Washington, D.C. 20231

Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "SHOWSUPPORT.COM, INC.", CHANGING ITS NAME FROM "SHOWSUPPORT.COM, INC." TO "CONVIO, INC.", FILED IN THIS OFFICE ON THE TWENTY-FOURTH DAY OF MARCH, A.D. 2000, AT 4:30 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



A handwritten signature in cursive script, reading "Edward J. Freel", is written over a horizontal line.

Edward J. Freel, Secretary of State

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AUTHENTICATION:

0340059

DATE:

03-27-00

TRADEMARK

REEL: 002167 FRAME: 0499

**CERTIFICATE OF AMENDMENT
TO
AMENDED AND RESTATED CERTIFICATE OF INCORPORATION
OF
SHOWSUPPORT.COM, INC.
(to be renamed Convio, Inc.)**

ShowSupport.Com, Inc., a corporation organized and existing under the laws of the State of Delaware (the "Corporation"), **HEREBY CERTIFIES:**

FIRST: The name of the Corporation is ShowSupport.Com, Inc., and the Corporation was originally incorporated on October 12, 1999 pursuant to the General Corporation Law of the State of Delaware; and

SECOND: That the Board of Directors of the Corporation adopted resolutions approving and declaring advisable the following amendments to the Corporation's Amended and Restated Certificate of Incorporation (the "Certificate"); and

THIRD: That the following amendments were duly adopted and approved in accordance with the provisions of Section 228 and 242 of the General Corporation Law of the State of Delaware by the required vote of the stockholders of the Corporation acting pursuant to a written consent in lieu of special meeting:

I. Article I of the Certificate is hereby amended and restated to read in its entirety as follows:

"The name of the Corporation is: Convio, Inc."

II. Section A of Article IV of the Certificate is hereby amended and restated to read in its entirety as follows:

"A. Classes of Stock. The Corporation is authorized to issue two classes of capital stock to be designated, respectively, "common Stock" and "Preferred Stock." The total number of shares of capital stock authorized to be issued is Forty Million Five Hundred Thousand (40,500,000) shares. Thirty-five Million (35,000,000) shares shall be common Stock, par value \$0.001 per share, and Five Million Five Hundred Thousand (5,500,000) shares shall be Preferred Stock, par value \$0.001 per shares, all of which shall be designated as "Series A convertible Preferred Stock" (the "Series A Preferred Stock")."

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the undersigned officer has executed this Certificate of Amendment to the Amended and Restated Certificate of Incorporation of ShowSupport.com, Inc. (to be renamed Convio, Inc. hereby) this 24 day of March, 2000.



Vinay Bhargava
President and Chief Executive Officer

[SIGNATURE PAGE TO SHOWSUPPORT.COM, INC CERTIFICATE OF AMENDMENT]