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FORM PTO-1618A
Expires 06/30/99
OMB 0651-0027

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Conveying Party Mark if additional names of conveying parties attached

Name CompuHelpLine, Inc. Execution Date
 Month Day Year
10/20/2000

Formerly _____

Individual General Partnership Limited Partnership Corporation Association

Other
 Citizenship/State of Incorporation/Organization Texas

Receiving Party Mark if additional names of receiving parties attached

Name (line 1) Sykes Enterprises, Incorporated

DBA/AKA/TA _____

Address (line 1) 100 North Tampa Street, Suite 3900

Address (line 2) _____

Address (line 3) Tampa Florida 33602
 City State/Country Zip Code

Individual General Partnership Limited Partnership If document to be recorded is an assignment and the receiving party is not domiciled in the United States, an appointment of a domestic representative should be Attached. (Designation must be a separate document from Assignment.)

Corporation Association

Other

Citizenship/State of Incorporation/Organization Florida

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Address (line 1) _____
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Correspondent Name and Address

Area Code and Telephone Number (202) 672-5300

Name Norm J. Rich
Address (line 1) Foley & Lardner
Address (line 2) 3000 K Street, N.W., Suite 500
Address (line 3) Washington, D.C. 20007-5109
Address (line 4) _____

Pages

Enter the total number of pages of the attached conveyance document
Including any attachments.

2

Trademark Application Number(s) or Registration Number(s)

Mark if additional numbers attached

Enter either the Trademark Application Number or the Registration Number (DO NOT ENTER BOTH numbers for the same Property).

Trademark Application Number(s)

Registration Number(s)

			7719000		

Number of Properties

Enter the total number of properties involved. # 1

Fee Amount

Fee Amount for Properties Listed (37 CFR 3.41); \$ 40.00

Method of Payment: Enclosed Deposit Account

Deposit Account

(Enter for payment by deposit account or if additional fees can be charged to the account.)

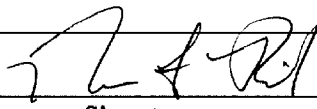
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Statement and Signature

To the best of my knowledge and belief, the foregoing information is true and correct and any attached Copy is a true copy of the original document. Charges to deposit account are authorized, as indicated herein.

Norm J. Rich
Name of Person Signing


Signature

12/15/2000
Date

TRADEMARK ASSIGNMENT

WHEREAS, CompuHelpLine, Inc., a TEXAS corporation with offices at 4203 Astwood Court, Houston, Texas 77068 (hereinafter "Assignor"), is the owner of all right, title and interest, as surviving corporation pursuant to an agreement and plan of merger dated August 20, 1999 by and among Sykes Enterprises Incorporated, Sykes Acquisition Co. and CompuHelpLine, Inc. and Asher Gil and Patricia C. Gil, the Shareholders of CompuHelpLine, Inc., in and to the following trademark(s), and any trademark registrations and applications for trademark registration therefor in the United States and in foreign countries and any domain names that include the trademarks:

<u>Mark/Domain Name</u>	<u>Reg. No. or App. No.</u>	<u>Issue Date or Filing Date</u>
PC ANSWER (and design)	2,218,999	January 19, 1999

* * * * *

WHEREAS, SYKES ENTERPRISES, INCORPORATED, a Florida corporation, with offices at 100 North Tampa Street, Suite 3900, Tampa, FL 33602 (hereinafter "Assignee"), is desirous of acquiring said trademark(s) and the registration(s) and applications for registration and domain names thereof;

NOW THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, Assignor does hereby assign unto Assignee all rights, title and interest in the United States and all foreign countries in and to the aforementioned trademark(s) and all registrations and applications for registration therefor together with the goodwill of the business symbolized by the trademark(s), and all domain names including the trademarks, as well as all rights to injunctive relief, damages or profits, due or accrued, arising out of past infringement of any of said trademarks or injury to said goodwill, and the right to sue for and recover the same in the assignee's own name; this assignment being under covenant, not only that full power to make the same is had by the undersigned, but also that such assigned rights are not encumbered by any grant, license, or other right heretofor given.

IN WITNESS WHEREOF, the undersigned have executed this Trademark Assignment.

COMPUHELPLINE, INC.
AND ASHER GIL AND PATRICIA GIL
SHAREHOLDERS OF COMPUHELPLINE, INC.

(Assignor)



NAME: Asher Gil

Date 10/20/00

TITLE: PRESIDENT

SYKES ENTERPRISES, INCORPORATED

(Assignee)

B. Rocketoff

NAME: WILLIAM N. ROCKTUFF

Date 10/6/00

TITLE: TREASURER & CORPORATE CONTROLLER