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FORM PTO-1594 (Rev. 8-93)

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U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office

OMB No. 0651-0011 (exp. 4/94)

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To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Melita International Corporation

- Individual(s), Association, General Partnership, Limited Partnership, Corporation-State, Other

Additional name(s) of conveying party(ies) attached? Yes No

2. Name and address of receiving party(ies)

Name: eshare communications, Inc.

Internal Address:

Street Address: 5051 Peachtree Corners Circle

City: Norcross State: GA ZIP: 30092

- Individual(s) citizenship, Association, General Partnership, Limited Partnership, Corporation-State Georgia, Other

If assignee is not domiciled in the United States a domestic representative designation is attached: Yes No

(Designations must be a separate document from assignment)

Additional name(s) & address(es) attached? Yes No

3. Nature of conveyance:

- Assignment, Merger, Security Agreement, Change of Name, Other

Execution Date: 06/08/00

4. Application number(s) or patent number(s):

A. Trademark Application No.(s) 75236557 75236566 75236556 75236558 75236565

B. Trademark Registration No (s) 74191539 73837199 74662634 74432875 74515593 73492325 73520730 74607260 73492327 74328204 73671397 73812369

Additional numbers attached? Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Kirk L. Somers

Internal Address:

05/09/2001 GTOM11 00000138 75236557

01 FC:481 40.00 OP 02 FC:482 400.00 OP

Street Address: 5051 Peachtree Corners Circle

City: Norcross State: GA ZIP: 30092

6. Total number of applications and registrations involved:

17

7. Total fee (37 CFR 3.41).....\$ 440.00

Enclosed

Authorized to be charged to deposit account

8. Deposit account number:

(Attach duplicate copy of this page paying by deposit account)

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9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Kirk L. Somers

Name of Person Signing

[Signature]

Signature

April 11, 2001

Date

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OCTOBER 30, 1999