FORM PTO-1618A Expires 06/30/99 OMB0651-0027	05-14-2001 U.S. Department of Commerce Patent and Trademark Office TRADEMARK				
5-4-01	Patent and Trademark Office TRADEMARK 101715258				
1					
TO: The Commissioner of Patents and Trademarks: Please record the attached original document(s) or copy(ies). Submission Type Conveyance Type					
⊠ New	Assignment License				
Resubmission (Non-Recordation) Document ID#	Security Tunc Pro Tunc Assignment Effective Date May 04/25/01				
Correction of PTO Error					
Reel # Frame #	☐ Change of Name ☐ Other Notice of Grant of Security Interest				
Corrective Document	No. of the state o				
Reel # Frame #	The state of the s				
Conveying Party Mark if	additional names of conveying parties attached				
	Execution Date				
Name ICT Group, Inc.	Month Day Year 04/25/01				
Formerly					
☐ Individual ☐ General Partnership	☐ Limited Parnership ☐ Corporation ☐ Association				
Other					
2 Citizenship/State of Interpolation Organization	Pennsylvania additional names of receiving parties attached				
	Name Bank of America, N.A., as Administrative Agent				
DBA/AKA/TA	DBA/AKA/TA				
Composed of					
Address (line 1) [101 N. Tryon Street, 15 th Floor					
Address (line 2) NC1-001-15-04					
Address (line 3) Charlotte City	North Carolina 28255 State/Country Zip Code				
☐ Individual ☐ General Partnership	Limited Partnership If document to be recorded is an assignment				
Corporation Association	and the receiving party is not domiciled in the United States, an appointment of a				
Other National Banking Association domestic representative should be attached. (Designation must be a separate document					
Citizenship/State of Incorporation/Organization from Assignment.)					
11/2001 DBYRNE 00000090 75699971	FOR OFFICE USE ONLY				
FC; 4 Public burden reporting for this collection of information is estimated to average approximately 30 minutes per Cover Sheet to be recorded, including time for reviewing the document and gathering the data needed to complete the Cover Sheet. Send comments regarding this burden estimate to the U.S. Patent and Trademark Office, Chief Information Officer, Washington, D.C. 20231 and to the Office of Information and Regulatory Affairs, Office of Management and Budget, Paperwork Reduction Project (0651-0027), Washington, D.C. 20503. See OMB Information Collection Budget Package 0651-0027, Patent and Trademark Assignment Practice. DO NOT SEND REQUESTS TO RECORD ASSIGNMENT DOCUMENTS TO THIS ADDRESS.					

Mail documents to be recorded with required cover sheet(s) information to: Commissioner of Patents and Trademarks, Box Assignments, Washington, D.C. 20231

FORM PTO-1618B Expires 06/30/99 OMB 0651-0027	U.S. Department of Commerce Patent and Trademark Office TRADEMARK				
Domestic Representative Name and Address					
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Name					
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Correspondent Name and Address	A C. d I.T. I N I. (010) 20 (2000				
	Area Code and Telephone Number (919) 286-8000				
Name Arlene D. Hanks					
Address (line 1) Moore & Van Allen PLLC					
Address (line 2) 2200 West Main Street					
Address (line 3) Suite 800					
Address (line 4) Durham, North Carolina 27705					
Pages Enter the total number of pages of the attached c including any attachments.	onveyance document # 2				
Trademark Application Number(s) or Registration Number(s) Enter either the Trademark Application Number or the Registration	Mark if additional numbers attached n Number (DO NOT ENTER BOTH numbers for the same property).				
Trademark Application Number(s)	Registration Number(s)				
75/699,971					
Number of Properties Enter the total number of prop	erties involved. #				
Fee Amount Fee Amount for Properties Lis	ted (37 CFR 3.41): \$ 40.00				
Method of Payment: Enclosed ⊠ Deposit Account ⊠					
Deposit Account (Enter for payment by deposit account or if additional fees can be charged to the account.)					
Deposit Acc	ount Number: # 13-4365 n to charge additional fees: Yes No				
Statement and Signature To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original					
document. Charges to deposit account are authorized, as indicate Arlene D. Hanks	1 05-01-01				
Name of Person Signing Signature	Date Signed				

NOTICE

OF

GRANT OF SECURITY INTEREST

IN

TRADEMARKS

United States Patent and Trademark Office

Gentlemen:

Please be advised that pursuant to the Security Agreement dated as of April 25, 2001(the "Security Agreement") by and among the Grantors party thereto (each a "Grantor" and collectively, the "Grantors") and Bank of America, N.A., as Administrative Agent (the "Administrative Agent") for the holders of the Secured Obligations referenced therein, the undersigned Grantor has granted a continuing security interest in and continuing lien upon the trademarks and trademark applications shown below to the Administrative Agent for the ratable benefit of the holders of the Secured Obligations:

TRADEMARKS

NONE

TRADEMARK APPLICATIONS

1	Trademark Application Number	Description of Trademark	Date of Trademark Application
I			
Ì	75-699,971	ICT NET2TEL.COM	05/06/99

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TRADEMARK REEL: 002294 FRAME: 0105

The Grantors and the Administrative Agent, on behalf of the holders of the Secured Obligations, hereby acknowledge and agree that the security interest in the foregoing trademarks and trademark applications (i) may only be terminated in accordance with the terms of the Security Agreement and (ii) is not to be construed as an assignment of any trademark or trademark application.

Very truly yours,

ICT GROUP, INC.,

a Pennsylvania corporation

Acknowledged and Accepted:

BANK OF AMERICA, N.A., as Administrative Agent

Name:

Title:

CHAR1\591364_1

RECORDED: 05/04/2001

TRADEMARK REEL: 002294 FRAME: 0106