RECORDATION FORM COVER SHEET

TRADEMARKS ONLY

TO THE HON. COMMISSIONER OF PATENTS & TRADEMARKS: PLEASE RECORD THE ATTACHED ORIGINAL DOCUMENTS OR COPIES THEREOF.	
1. NAME AND ADDRESS OF CONVEYING PARTY	2. NAME AND ADDRESS OF RECEIVING PARTY
GROUP TECHNOLOGIES, INC. 103 Foulk Road Wilmington, Delware 19803	ASTEA INTERNATIONAL INC. 455 Business Center Drive Horsham, Pennsylvania 19044
(Delaware Corporation)	(Pennsylvania Corporation)
Additional names of conveying parties attached? No.	Additional names of receiving parties attached? No.
3. NATURE OF CONVEYANCE:	
Assignment	If assignee is not domiciled in the United States, a designation of domestic representative is attached.
4. APPLICATION OR REGISTRATION NUMBER(S) A. Trademark Application Nos.	B. Trademark Registration Nos.
	1944526
Additional numbers attached? No.	Additional numbers attached? No.
5. NAME AND ADDRESS OF PARTY TO WHOM CORRESPONDENCE CONCERNING DOCUMENT SHOULD BE MAILED: TIMOTHY H. HIEBERT SAMUELS, GAUTHIER & STEVENS LLP 225 FRANKLIN STREET, SUITE 3300 BOSTON, MA 02110	6. TOTAL NUMBER OF APPLICATIONS AND REGISTRATIONS INVOLVED: 1 7. TOTAL FEE DUE: \$ 40.00 The Commissioner is hereby authorized to charge the Deposit Account identified in item 8. 8. DEPOSIT ACCOUNT NUMBER: 501427
DO NOT USE THIS SPACE	
9. STATEMENT AND SIGNATURE To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.	
Timothy H. Hiebert Name of Person Signing Signature 128.020	March 5, 2002 10. Total pages: 2 Signature Date

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ASTEA INTERNATIONAL

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TRADEMARK ASSIGNMENT

WHEREAS, Group Technologies, Inc., a Delaware corporation located at 103 Foulk Road, Wilmington, Delaware 19803 ("Assignor"), is the owner of the following mark:

POWERHELP (Registration # 1,944,526)

WHEREAS, Astea International Inc., a Pennsylvania corporation located at 455 Business Center Drive, Horsham, Pennsylvania 19044 ("Assignee"), wishes to acquire said marks together with the goodwill of the business with which said marks are used and which is symbolized by said marks and any and all registrations and applications for registration of said marks;

NOW, THEREFORE, for good and valuable consideration, Assignor hereby assigns to Assignee the entire right, title and interest in and to said mark, all registrations of said mark, the right to recover for past infringement of said mark, and the goodwill of the business in connection with which said mark is used and which is symbolized by said mark.

The effective date of this assignment is December 1, 1999.

GROUP TECHNOLOGIES, INC.

Name: Nicolette Daniels

Title: President

TRADEMARK REEL: 002423 FRAME: 0141