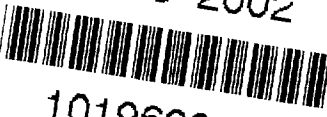


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Form PTO-1594 (Rev. 03/01) OMB No. 0651-0027 (exp. 5/31/2002) Tab settings

U.S. DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):
Active Software Corporation

1-16-02

Individual(s) Association
 General Partnership Limited Partnership
 Corporation-State Texas
 Other _____

Additional name(s) of conveying party(ies) attached? Yes No

2. Name and address of receiving party(ies)
Name: Support.com, Inc.
Internal Address: _____
Street Address: 575 Broadway Street
City: Redwood City State: CA Zip: 94063

Individual(s) citizenship _____
 Association _____
 General Partnership _____
 Limited Partnership _____
 Corporation-State Delaware
 Other _____

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No
 (Designations must be a separate document from assignment)
 Additional name(s) & address(es) attached? Yes No

3. Nature of conveyance:
 Assignment Merger
 Security Agreement Change of Name
 Other _____

Execution Date: 10/5/01

4. Application number(s) or registration number(s):
 A. Trademark Application No.(s)
 B. Trademark Registration No.(s)
 2,299,135

Additional number(s) attached Yes No

6. Total number of applications and registrations involved: 1

5. Name and address of party to whom correspondence concerning document should be mailed:
 Name: David H. Jaffer
 Internal Address: Pillsbury Winthrop LLP
 Street Address: 2550 Hanover Street
 City: Palo Alto State: CA Zip: 94304

7. Total fee (37 CFR 3.41).....\$ \$40.00
 Enclosed
 Authorized to be charged to deposit account

8. Deposit account number:
 03-3975
 (Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.
 To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.
 David H. Jaffer
 Name of Person Signing

Signature

10-15-01
 Date

2

Total number of pages including cover sheet, attachments, and document:

Mail documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

01/22/2002 11:00 AM 101962847 01/22/02 01:59 01/22/02

TRADEMARK REEL: 002430 FRAME: 0573

**EXHIBIT A
ASSIGNMENT**

Whereas, Axtive Software Corporation, a Texas corporation, adopted and used the X Design trademark in the form shown in U.S. Trademark Registration No. 2,299,135;

Whereas, Axtive was acquired by Remedy Corp. in February 2000, and Remedy Corp. was acquired by Peregrine Remedy, Inc. in August 2001;

Whereas, Peregrine Remedy, Inc. is the successor in interest to Axtive in all rights, title, and interest in the X Design trademark, including all U.S., state, and foreign rights and the goodwill of the business symbolized by the X Design trademark (collectively referred to below as the "Mark");

Now, therefore, for good and valuable consideration, the receipt of which is hereby acknowledged, Peregrine Remedy as the successor in interest to Axtive does hereby assign to Support.com, Inc., a Delaware corporation,

all of its right, title and interest in the Mark (including U.S. Trademark Registration No. 2,299,135 and any other registrations of the Mark).

Axtive Software Corporation,
by Peregrine Remedy, Inc.
(successor in interest to Axtive Software Corporation)

Date: 10-5-01

By: 
Signature

Eric P. Deller
Printed Name

Secretary
Title

ERROR: UNKNOWN DOCUMENT PROPERTY NAME.