

Form PTO-1594

(Rev. 03/01)

OMB No. 0651-0027 (exp. 5/31/2002)

Tab settings

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102077091

U.S. DEPARTMENT OF COMMERCE  
U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

INITIATIVE SOFTWARE APPLICATIONS LTD.

- Individual(s)
- General Partnership
- Corporation-State
- Other United Kingdom Company
- Association
- Limited Partnership

Additional name(s) of conveying party(ies) attached?  Yes  No

2. Name and address of receiving party(ies)

Name: RESPOND GROUP LIMITED

Internal Address: CLARENDON HOUSE

Street Address: STATION ROAD

City: Kettering, Northants State: UK Zip: NN15 7HE

- Individual(s) citizenship
- Association
- General Partnership
- Limited Partnership
- Corporation-State

Other United Kingdom Company

If assignee is not domiciled in the United States, a domestic representative designation is attached:  Yes  No  
(Designations must be a separate document from assignment)  
Additional name(s) & address(es) attached?  Yes  No

3. Nature of conveyance:

- Assignment
- Security Agreement
- Other
- Merger
- Change of Name

Execution Date: March 14, 2002

4. Application number(s) or registration number(s):

A. Trademark Application No.(s)

76-311383 76-311384 76-311094  
76-311385

B. Trademark Registration No.(s)

2553721, 2553720, 2015018

Additional number(s) attached  Yes  No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Eric S. Wachspres

Internal Address: Myron E. Siegel & Associates, Ltd.

Street Address: 1727 North Natoma Avenue

City: Chicago State: IL Zip: 60707

6. Total number of applications and registrations involved: 7

7. Total fee (37 CFR 3.41).....\$ 190

- Enclosed
- Authorized to be charged to deposit account

8. Deposit account number:

(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Eric S. Wachspres

Name of Person Signing

Signature

4/15/02

Date

Total number of pages including cover sheet, attachments, and document: 5

05/03/2002 LNUELLER 00000040 76311383

Mail documents to be recorded with required cover sheet information to:  
Commissioner of Patent & Trademarks, Box Assignments  
Washington, D.C. 20231

01 FC:461  
02 FC:462

40.00 OP  
150.00 OP

76/311383

**DESIGNATION OF DOMESTIC REPRESENTATIVE**

Eric Wachspres, whose postal address is 1727 North Natoma Avenue, Chicago, Illinois 60707-3917, is hereby designated as Applicant's representative upon whom notice or process in proceedings affecting the assigned marks may be served.

Date: 15 April 2002.

*Bill Blackmore*

William Blackmore  
Chief Operating Officer  
Respond Group Limited

10/04 04 14:40 FAX 01866 200982

MORGAN COLE

002



**CERTIFICATE OF INCORPORATION  
ON CHANGE OF NAME**

Company No. 2579049

The Registrar of Companies for England and Wales hereby certifies that  
**INITIATIVE SOFTWARE APPLICATIONS LIMITED**

having by special resolution changed its name, is now incorporated  
under the name of  
**RESPOND GROUP LIMITED**

Given at Companies House, Cardiff, the 14th March 2002



THE OFFICIAL SEAL OF THE  
REGISTRAR OF COMPANIES



*Companies House*  
for the record

HC008A

TRADEMARK

10/02 06 12:36 FAX 01000 200802  
22/02 06 12:36 FAX 01000 200802

MORGAN, COLE

008

**INITIATIVE SOFTWARE APPLICATIONS LIMITED**

**Company No. 2579049**

**WRITTEN RESOLUTION**

We, the undersigned, being all the members of the Company who, at the date of this Resolution, would be entitled to attend and vote at General Meetings of the Company, hereby pass the following Resolution and agree that the said Resolution shall, for all purposes, be as valid and effective as if the same had been passed by us all at a General Meeting of the Company duly convened and held:

Having effect as a Special Resolution:

That the Company do change its name forthwith to "Respond Group Limited"

Dated 11th March 2002

Bill Blackmore                      Sarah Blackmore  
Bill Blackmore                      Sarah Blackmore

Dave Budenberg                      Jon Howarth  
Dave Budenberg                      Jon Howarth

.....  
Graham Ransom

.....  
Duly authorised  
For 3i Group plc

.....  
Duly authorised  
For Interregnum plc

Bill Blackmore  
.....  
Duly authorised  
For Initiative Software Applications Trustees Limited

11/03/2002 17:00 020-7494-3090

MORGAN COLE  
INTERREGNUM

009  
PAGE 02/02

**INITIATIVE SOFTWARE APPLICATIONS LIMITED**

**Company No. 2379049**

**WRITTEN RESOLUTION**

We, the undersigned, being all the members of the Company who, at the date of this Resolution, would be entitled to attend and vote at General Meetings of the Company, hereby pass the following Resolution and agree that the said Resolution shall, for all purposes, be as valid and effective as if the same had been passed by us all at a General Meeting of the Company duly convened and held:

Having effect as a Special Resolution:

That the Company do change its name forthwith to "Respond Group Limited"

Dated 2002

.....  
Bill Blackmore

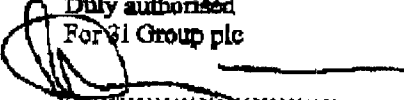
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Sarah Blackmore

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Dave Budenberg

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Jon Howarth

  
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Graham Ransom

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Duly authorised  
For 31 Group plc

  
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Duly authorised  
For Interregnum plc

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Duly authorised  
For Initiative Software Applications Trustee Limited

TRADEMARK