

05-15-2002

Form PTO-1594  
(Rev. 03/01)  
OMB No. 0651-0027 (exp. 5/31/2002)  
Tab settings ⇨ ⇨ ⇨ ▼



U.S. DEPARTMENT OF COMMERCE  
U.S. Patent and Trademark Office

102089708

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Support.com, Inc.

- Individual(s)
- General Partnership
- Corporation-State
- Other \_\_\_\_\_
- Association
- Limited Partnership

Additional name(s) of conveying party(ies) attached?  Yes  No

2. Name and address of receiving party(ies)

Name: SupportSoft, Inc.

Internal

Address: \_\_\_\_\_

Street Address: 575 Broadway Street

City: Redwood City State: CA Zip: 94063

- Individual(s) citizenship \_\_\_\_\_
- Association \_\_\_\_\_
- General Partnership \_\_\_\_\_
- Limited Partnership \_\_\_\_\_
- Corporation-State Delaware
- Other \_\_\_\_\_

If assignee is not domiciled in the United States, a domestic representative designation is attached:  Yes  No  
(Designations must be a separate document from assignment)  
Additional name(s) & address(es) attached?  Yes  No

3. Nature of conveyance:

- Assignment
- Security Agreement
- Other \_\_\_\_\_
- Merger
- Change of Name

Execution Date: 3/28/2002

4. Application number(s) or registration number(s):

A. Trademark Application No.(s) 75/923,230;  
75/363,859; 75/363,860; 75/782,300

B. Trademark Registration No.(s) 2,532,699  
2,460,364; 2,530,357; 2,530,418

Additional number(s) attached  Yes  No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: David H. Jaffer

Internal Address: Pillsbury Winthrop LLP

Street Address: 2550 Hanover Street

City: Palo Alto State: CA Zip: 94304-1115

6. Total number of applications and registrations involved: \_\_\_\_\_

26

7. Total fee (37 CFR 3.41).....\$ 665

- Enclosed
- Authorized to be charged to deposit account

8. Deposit account number:

03-3975

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9. Signature.

David H. Jaffer

Name of Person Signing

Signature

4-30-02

Date

Total number of pages including cover sheet, attachments, and document: 2

Mail documents to be recorded with required cover sheet information to:  
Commissioner of Patent & Trademarks, Box Assignments  
Washington, D.C. 20231

05/14/2002 DBYRNE 00000269 75923230

01 FC:461  
02 FC:462

40.00 OP  
625.00 OP

TRADEMARK  
REEL: 002505 FRAME: 0799

# Trademark Recordation Form Continuation Sheet

## A. Trademark Application No.(s)

## B. Trademark Registration No.(s)

75/782,301

2,460,365

76/237,201

2,460,363

76/237,099

2,447,076

76/237,049

2,299,135

76/251,727

78/103,653

78/103,658

76/359,361

76/359,360

75/923,232

75/923,231

78/114,673

78/114,954

76/251,728

**SUPPORTING DOCUMENTATION FOR TRADEMARK  
CHANGE OF NAME DOCUMENTS IS**

**NO LONGER REQUIRED**

**UNDER THE**

**TRADEMARK LAW TREATY ACT**

**EFFECTIVE**

**OCTOBER 30, 1999**

## CERTIFICATE OF MAILING

I, Diana Dearing, certify that this paper is being deposited with the U. S. Postal Service as first class mail in an envelope addressed to Commissioner of Patent & Trademarks, Box Assignments, Washington, D.C. 20231, on April 30, 2002.

*Diana Dearing*

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Diana Dearing