

05-16-2002

Form PTO-1594
(Rev. 03/01)
OMB No. 0651-0027 (exp. 5/31/2002)
Tab settings ⇨ ⇨ ⇨ ▼



U.S. DEPARTMENT OF COMMERCE
U.S. Patent and Trademark Office

102091352 ▼

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Sykes Enterprises, Incorporated

5-10-02

- Individual(s)
- General Partnership
- Corporation-State
- Other _____
- Association
- Limited Partnership

Additional name(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment
- Security Agreement
- Other _____
- Merger
- Change of Name

Execution Date: 09/19/2001

2. Name and address of receiving party(ies)

Name: Eurosoft (U.K.), Ltd.

Internal Address: Eurosoft (US)

Street Address: 5825 221st Place SE, Ste 102

City: Issaquah State: WA Zip: 98027

- Individual(s) citizenship _____
- Association _____
- General Partnership _____
- Limited Partnership _____
- Corporation-State _____
- Other Private Limited Company - England

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No
(Designations must be a separate document from assignment)
Additional name(s) & address(es) attached? Yes No

4. Application number(s) or registration number(s):

A. Trademark Application No.(s) _____

B. Trademark Registration No.(s) 2,400,751
and 2,193,608

Additional number(s) attached Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Barbara Murphy, Contract Admin.

Internal Address: Sykes Enterprises Incorporated

Street Address: 100 N. Tampa Street

Suite 3900

City: Tampa State: FL Zip: 33602

6. Total number of applications and registrations involved: _____

2

7. Total fee (37 CFR 3.41).....\$ 80.00

- Enclosed
- Authorized to be charged to deposit account

8. Deposit account number: _____

DO NOT USE THIS SPACE

9. Signature.

James T. Holder, Corporate Secretary

Name of Person Signing

Signature

05/01/2002

Date

LMUELLER 0000095 2400751

Total number of pages including cover sheet, attachments, and document: 2

05/15/2002

01 FC:481
02 FC:482

40.00 OP
25.00 OP

documents to be recorded with required cover sheet information to:
Commissioner of Patent & Trademarks, Box Assignments
Washington, D.C. 20231

Refund Ref:
05/16/2002

LMUELLER 0000117036

CHECK Refund Total: \$15.00

TRADEMARK
REEL: 002506 FRAME: 0901

TRADEMARK ASSIGNMENT

WHEREAS, SYKES ENTERPRISES INCORPORATED, a Florida corporation ("Sykes"), is the owner of all the right, title and interest in and to the following trademark(s) (the "Trademarks"), in the United States and in foreign countries and any domain names that include the trademarks:

<u>Mark/Domain Name</u>	<u>Serial Number</u>	<u>Registration Number</u>	<u>Filing Date</u>
QA+	75/573346	2,400,751	10/19/1998
QAPLUS	75/336233	2,193,608	10/06/1998

WHEREAS, Sykes ("Assignor") desires to transfer and assign the Trademarks to EUROSOFT (U.K.) LTD, a private limited company organized under the laws of England ("Assignee").

NOW THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, Assignor, does hereby assign to Assignee all rights, title and interest in the United States and all foreign countries in and to the Trademarks and all registrations and applications for registration therfor together with the goodwill of the business symbolized by the Trademarks, and all domain names including the Trademarks, as well as all rights to injunctive relief, damages or profits, due or accrued, arising out of past infringement of any of said Trademarks or injury to said goodwill, and the right to sue for and recover the same in the assignee's own name.

The Assignor hereby represents and warrants to the Assignee that (i) the Assignor is the lawful owner of the Trademarks, free and clear of all claims, liens or demands of others whatsoever, (ii) Assignor has the full power and authority to transact this assignment.

IN WITNESS WHEREOF, the Assignor has executed this Trademark Assignment as of the 19th day of September 2001.

WITNESSES:

Barbara Keegley
[Signature]

Sykes Enterprises Incorporated

W Michael Kipphut
By: W. Michael Kipphut
Its: Sr. Vice President & CFO

"ASSIGNOR"

OK TO SIGN
3/25/02 [Signature]
DATE LEGAL