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U.S. DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Bank of America, NA (successor by merger to Bank of America National Trust & Savings Association)

- Individual(s) Association General Partnership Limited Partnership Corporation-State Other

Additional name(s) of conveying party(ies) attached? Yes No

2. Name and address of receiving party(ies)

Name: Intervoice Limited Partnership

Internal

Address:

Street Address: 17811 Waterview Parkway

City: Dallas State: TX Zip: 75252

- Individual(s) citizenship Association General Partnership Limited Partnership Nevada Corporation-State Other

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No (Designations must be a separate document from assignment) Additional name(s) & address(es) attached? Yes No

3. Nature of conveyance:

- Assignment Merger Security Agreement Change of Name Other Release of Trademark Sec. Agmt.

Execution Date: September 18, 2002

4. Application number(s) or registration number(s):

A. Trademark Application No.(s) Please see attached Schedule A

B. Trademark Registration No.(s) Please see attached Schedule A

Additional number(s) attached Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Federal Research Corporation

Internal Address:

Attention: Penelope Agodoa

Suite 920

Street Address:

1030 15th Street, NW

City: Washington State: DC Zip: 20005

6. Total number of applications and registrations involved: 24

7. Total fee (37 CFR 3.41) \$ 615.00

- Enclosed Authorized to be charged to deposit account?

8. Deposit account number:

DO NOT USE THIS SPACE

9. Signature.

Kimberley A. Lathrop Name of Person Signing

Kimberley A. Lathrop Signature

September 24, 2002 Date

Total number of pages including cover sheet, attachments, and document: 10

Mail documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

09/26/2002 6TOM11 00000045 1455068

01 FC:481 40.00 DP 02 FC:482 575.00 DP

TRADEMARK REEL: 002587 FRAME: 0564

TRADEMARKS

Owner of Record	Country of Registration	Trademark	Application or Registration No.	Registration Date	Goods
InterVoice LLP	United States	CALLINGCARD	1,455,068	09/01/87	Class 9
InterVoice LLP	United States	CONNECTLINK	1,894,560	05/16/95	Class 9
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InterVoice LLP	Spain	INTERVOICE	1967502	10/07/96	Class 9
InterVoice LLP	Finland	INTERVOICE	143004	03/05/96	Class 9
InterVoice LLP	France	INTERVOICE	95/585.634	08/24/95	Class 9
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InterVoice LLP	Guatemala	INTERVOICE	093316	01/08/99	Class 9
InterVoice LLP	Honduras	INTERVOICE	64162	01/30/96	Class 9
InterVoice LLP	Hungary	INTERVOICE	M9702393	05/20/98	Class 9
InterVoice LLP	Indonesia	INTERVOICE	371495	10/18/96	Class 9
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InterVoice LLP	Norway	INTERVOICE	172675	04/25/96	Class 9
InterVoice LLP	Panama	INTERVOICE	78739	11/14/96	Class 9
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InterVoice LLP	Israel	INVISION	104343	12/04/97	Class 9
InterVoice LLP	Mexico	INVISION	569095	01/30/98	Class 9
InterVoice LLP	Thailand	INVISION	KOR59594	06/13/97	Class 9
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InterVoice LLP	United States	MISCELLANEOUS DESIGN (BUG LOGO)	2,078,939	07/15/97	Class 9
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InterVoice LLP	Australia	ONEVOICE	705135	03/22/96	Class 9
InterVoice LLP	Canada	ONEVOICE	TMA478,623	07/17/97	Class 9
InterVoice LLP	Colombia	ONEVOICE	190508	10/31/96	Class 9
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InterVoice LLP	Mexico	ONEVOICE	532944	09/30/96	Class 9
InterVoice LLP	New Zealand	ONEVOICE	260365	03/27/96	Class 9
InterVoice LLP	Taiwan	ONEVOICE	00761013	05/16/97	Class 9
InterVoice LLP	United States	ONEVOICE	1,629,897	01/01/91	Classes 9 and 38
InterVoice LLP	United States	REALCARE	1,420,588	12/09/96	Class 42

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InterVoice LLP	United States	TELESCAPE	1,917,180	09/05/95	Class 9
InterVoice LLP	United States	VIRTUALVOICE	1,449,473	07/28/87	Class 9
InterVoice LLP	United States	VISUALCONNECT	2,051,263	04/08/97	Class 9
InterVoice LLP	United States	VOCALCARD	1,477,441	02/23/88	
InterVoice LLP	United States	VOICEEDIT	1,805,617	11/16/93	Class 9
InterVoice LLP	United States	VOICEPLEX	1,692,646	06/09/92	Class 9
InterVoice LLP	United States	YOURVOICE	1,448,318	07/21/87	Class 9

RELEASE OF TRADEMARK SECURITY AGREEMENT

Reference is made to that certain Credit Agreement dated as of June 1, 1999 among INTERVOICE, INC., INTERVOICE ACQUISITION SUBSIDIARY III, INC. and BANK OF AMERICA, NATIONAL ASSOCIATION, successor by merger to Bank of America National Trust and Savings Association, and the other agents and lenders parties thereto (as the same has been amended from time to time, the "Credit Agreement").

For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, BANK OF AMERICA, NATIONAL ASSOCIATION (in its capacity as administrative agent pursuant to the Credit Agreement, "Secured Party") does hereby terminate and release its interest and rights in (a) that certain Trademark Security Agreement dated June 1, 1999 entered into with INTERVOICE LIMITED PARTNERSHIP, which was recorded with the United States Patent and Trademark Office on July 2, 1999, at reel/frame 001929/0722, and (b) all marks assigned to Secured Party under the Trademark Security Agreement.

Dated: September 18, 2002.

Secured Party

BANK OF AMERICA, NATIONAL ASSOCIATION
(successor by merger to Bank of America National Trust
and Savings Association)

By: 

Name: JOHN K. BARRETT

Title: PRINCIPAL

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