

10-03-02

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10-10-2002

Form PTO-1594 (Rev. 03/01) OMB No. 0651-0027 (exp. 5/31/2002) Tab settings



U.S. DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office

102246121

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Centrobe, Inc.

10.2.02

- Individual(s) Association General Partnership Limited Partnership Corporation-State Other

Additional name(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment Merger Security Agreement Change of Name Other

Execution Date: June 26, 2000

2. Name and address of receiving party(ies)

Name: EDS Customer Relationship Management, Inc.

Internal Address: H3-3A-05

Street Address: 5400 Legacy Drive

City: Plano State: TX Zip: 75024

- Individual(s) citizenship Association General Partnership Limited Partnership Corporation-State Delaware Other

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No (Designations must be a separate document from assignment) Additional name(s) & address(es) attached? Yes No

4. Application number(s) or registration number(s):

A. Trademark Application No.(s)

B. Trademark Registration No.(s) 2,290,903; 2,430,817; 2,105,006; 2,260,370;

Additional number(s) attached Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Steven L. Page

Internal Address: H3-3A-05

Street Address: 5400 Legacy Drive

City: Plano State: TX Zip: 75024

6. Total number of applications and registrations involved:

15

7. Total fee (37 CFR 3.41) \$ 390.00

- Enclosed Authorized to be charged to deposit account

8. Deposit account number:

05-0765

The PTO did not receive the listed item(s) \$390.00 Assignment fee

DO NOT USE THIS SPACE

9. Signature.

Steven L. Page

Name of Person Signing

Signature

01 October 2002

Date

Total number of pages including cover sheet, attachments, and document: 4

Mail documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

# CONTINUATION

PAGE 2 TO RECORDATION FORM COVER SHEET

## CONTINUATION OF ITEM 4

### Trademark Registration Nos.:

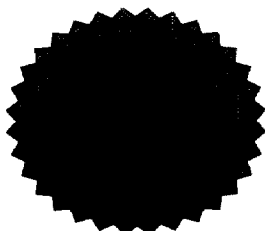
2,171,445	MARKETACCESS
2,199,750	MARKETEXTRA
2,160,112	MATCHMASTER PC
2,156,348	MATCHMASTER PLUS
2,053,091	NCOREACCESS
866,970	NEODATA
2,066,101	NEODATA & Design
1,963,923	NEONEWS
2,047,816	NEOSPHERE <NEW>
2,256,419	SAF-T
2,019,559	ULTRABASE PLUS

# Delaware

PAGE 1

*The First State*

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE RESTATED CERTIFICATE OF "CENTROBE, INC.", CHANGING ITS NAME FROM "CENTROBE, INC." TO "EDS CUSTOMER RELATIONSHIP MANAGEMENT INC.", FILED IN THIS OFFICE ON THE TWENTY-SIXTH DAY OF JUNE, A.D. 2000, AT 12:37 O'CLOCK P.M.



*Harriet Smith Windsor*

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 1544896

2233685 8100

020010244

DATE: 01-07-02

TRADEMARK  
REEL: 002607 FRAME: 0058

**AMENDED AND RESTATED  
CERTIFICATE OF INCORPORATION  
OF  
CENTROBE, INC.**

Centrobe, Inc. (the "Corporation"), a corporation organized and existing under the General Corporation Law of the State of Delaware, filed an original Certificate of Incorporation on June 18, 1990 under the name of Neodata Services, Inc., and filed an Amended and Restated Certificate of Incorporation changing its name to Centrobe, Inc. on May 15, 1998. The Certificate of Incorporation and all amendments thereo are hereby amended and restated in their entirety to read as follows:

**FIRST:** The name of the corporation is EDS Customer Relationship Management Inc. (the "Corporation").

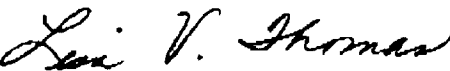
**SECOND:** The address of the registered office of the Corporation in the State of Delaware is 1013 Centre Road, Wilmington, Delaware 19805-1297, County of New Castle. The name of the registered agent of the Corporation at such address is Corporation Service Company.

**THIRD:** The purpose of the Corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware.

**FOURTH:** The total number of shares of stock which the Corporation shall have authority to issue is 1,000 shares of Common Stock, par value \$0.01 per share ("Common Stock").

IN WITNESS WHEREOF, this Amended and Restated Certificate of Incorporation has been duly adopted by the Board of Directors and the sole stockholder of the Corporation in accordance with the provisions of Sections 242 and 245 of the DGCL and is signed by a duly authorized officer on June 21, 2000.

CENTROBE, INC.



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Lisa V. Thomas, Assistant Secretary

STATE OF DELAWARE  
SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
FILED 12:37 PM 06/26/2000  
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\*\* TOTAL PAGE.02 \*\*

RECORDED: 10/02/2002

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REEL: 002607 FRAME: 0059