

12-16-02

12-16-2002

FORM PTO-1594
(Rev 5-93)



ET

U.S. DEPARTMENT OF COMMERCE
Patent and Trademark Office

102312677

To the Honorable Commis

Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

COMERICA BANK-CALIFORNIA,
As successor in interest to IMPERIAL BANK

Individual(s) citizenship:

Association:

General Partnership:

Limited Partnership:

Corporation -- State:

Other: California banking corporation

Additional name(s) of conveying party(ies) attached? [] Yes [X] No

3. Nature of Conveyance:

- Assignment
- Security Agreement
- Other **Reassignment and Release of Security Interest**
- Merger
- Change of Name

Execution Date: December 10, 2002

2. Name and address of receiving party(ies):

Name: ECSUTOMERS, INC., formerly known as eCustomers.com,
Inc. and Customer Knowledge, Inc.
Address: 110 WILD BASIN ROAD
City: AUSTIN State: TX Zip: 78746

Individual(s) citizenship:

Association:

General Partnership:

Limited Partnership:

Corporation - State: DELAWARE

Other:

If assignee is not domiciled in the United States, a domestic representative designation is attached: [] Yes [] No

(Designations must be a separate document from assignment)

Additional name(s) & address(es) attached? [] Yes [x] No

4. Application number(s) or trademark number(s):

A. Trademark Application No.(s)

B. Trademark Registration No.(s)

2,528,674

Additional numbers attached? [] Yes [X] No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Erin O'Brien
Internal Address: GRAY CARY WARE & FREIDENRICH
4365 Executive Drive, Suite 1100
San Diego, CA 92121-2133

6 Total number of applications and registrations involved: 1

7. Total fee (37 CFR 3.41) \$40.00

[x] Enclosed

[] Authorized to be charged to deposit account

8. Deposit account number:

(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Erin O'Brien
Name of Person Signing

Erin O'Brien
Signature

December 13, 2002
Date

Total number of pages comprising cover sheet: [3]

Mail Documents to be recorded with required cover sheet information to:
U.S. Patent and Trademark Office, Office of Public Records
1213 Jefferson Davis Highway, 3rd Floor
Arlington, VA 22202

12/17/2002 TDIAZI 00000011 2528674 40.00 DP
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1090371-922900

TRADEMARK
REEL: 002633 FRAME: 0512

REASSIGNMENT AND RELEASE OF SECURITY INTEREST

This Reassignment and Release of Security Interest is made as of December 10, 2002 by COMERICA BANK-CALIFORNIA, successor in interest to IMPERIAL BANK ("LENDER") to ECUSTOMERS, INC., a Delaware corporation formerly known as Ecustomer.com, Inc. and Customer Knowledge, Inc., with its principal place of business at 110 Wild Basin Road, Austin, TX 78746 ("COMPANY").

Recital

WHEREAS, COMPANY assigned certain interests in the trademark described on Exhibit A (the "Trademark") to LENDER under an Intellectual Property Security Agreement dated as of August 13, 1999 (the "Security Agreement") and recorded with the U.S. Patent and Trademark Office on December 28, 1999 at Reel Number 2008 and Frame Number 0456; and

WHEREAS, COMPANY has satisfied all its obligations to LENDER in the Security Agreement, and LENDER wishes to reassign all interest that LENDER may have in the Trademark.

Agreement

Now therefore, LENDER agrees that it releases its security interest in the Trademark and reassigns to COMPANY, without warranty or recourse, all interest of LENDER in the Trademark.

LENDER:

COMERICA BANK-CALIFORNIA,
Successor in interest to Imperial Bank



Signature

Name: DAVID S. MCLAUGHLIN

Title: VP

Address: 9920 S. La Cienega Blvd., Suite 1401
Inglewood, CA 90301

EXHIBIT A

Trademarks

<u>Description</u>	Registration/ Application <u>Number</u>	Registration/ Application <u>Date</u>
ECustomers	2,528,674	01/08/02