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U.S. DEPARTMENT OF COMMERCE  
U.S. Patent and Trademark Office

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies): 4.7703  
Protocol Communications, Inc.  
 Individual(s)       Association  
 General Partnership       Limited Partnership  
 Corporation-State Delaware  
 Other \_\_\_\_\_  
Additional name(s) of conveying party(ies) attached?  Yes  No

2. Name and address of receiving party(ies)  
Name: Protocol Services, Inc.  
Internal  
Address: Suite 400  
Street Address: 1751 Lake Cook Road  
City: Deerfield State: IL Zip: 60015  
 Individual(s) citizenship \_\_\_\_\_  
 Association \_\_\_\_\_  
 General Partnership \_\_\_\_\_  
 Limited Partnership \_\_\_\_\_  
 Corporation-State Delaware  
 Other \_\_\_\_\_  
If assignee is not domiciled in the United States, a domestic representative designation is attached:  Yes  No  
(Designations must be a separate document from assignment)  
Additional name(s) & address(es) attached?  Yes  No

3. Nature of conveyance:  
 Assignment       Merger  
 Security Agreement       Change of Name  
 Other \_\_\_\_\_  
Execution Date: 04/15/2003

4. Application number(s) or registration number(s):  
A. Trademark Application No.(s)  
76/491,140  
Additional number(s) attached  Yes  No

B. Trademark Registration No.(s)

5. Name and address of party to whom correspondence concerning document should be mailed:  
Name: Mariann R. Murphy  
Internal Address: Jenner & Block, LLC  
Street Address: One IBM Plaza  
City: Chicago State: IL Zip: 60611

6. Total number of applications and registrations involved: 1  
7. Total fee (37 CFR 3.41).....\$40.00  
 Enclosed  
 Authorized to be charged to deposit account  
8. Deposit account number:  
10-0460  
(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.  
*To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.*  
Mariann R. Murphy      Mariann R. Murphy      April 17, 2003  
Name of Person Signing      Signature      Date

Total number of pages including cover sheet, attachments, and document: 3

Mail documents to be recorded with required cover sheet information to:  
Commissioner of Patent & Trademarks, Box Assignments  
Washington, D.C. 20231

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TRADEMARK  
REEL: 002717 FRAME: 0886

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**TRADEMARK ASSIGNMENT**

This Trademark Assignment (the "Assignment") is made as of the 15 day of APRIL, 2003, by and between Protocol Communications, Inc., a Delaware corporation ("Assignor"), and Protocol Services, Inc., a Delaware corporation ("Assignee").

**WHEREAS**, Assignor owns fifty percent (50%) of the shares of Assignee;

**WHEREAS**, Assignor owns all right, title and interest in and to the marks PROTOCOL and MAKE IT EASY TO BE A CUSTOMER (the "Assigned Marks");

**WHEREAS**, Assignor has filed with the United States Patent and Trademark Office applications to register the Assigned Marks (Serial Nos. 76/491,141 and 76/491,140); and

**WHEREAS**, Assignor wishes to assign to Assignee, and Assignee wishes to acquire from Assignor, all right, title and interest in and to the Assigned Marks, including all applications for registration thereof, together with the goodwill of the business in connection with which the Assigned Marks are used.

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Assignor and Assignee agree as follows:

1. Assignor hereby sells, assigns, transfers, conveys and delivers to Assignee all of the right, title and interest in and to the Assigned Marks, including all applications for registration thereof, together with the goodwill of the business in connection with which the Assigned Marks are used.

**IN WITNESS WHEREOF**, authorized representatives of the parties have executed this Assignment on the date first written above.

**PROTOCOL COMMUNICATIONS, INC.**

By: Kurt E Markberg

Its: CFO

**PROTOCOL SERVICES, INC.**

By: O Eastern

Its: PRESIDENT & CEO