

6/30/04



07-06-2004



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RECORD TRADE

DEPARTMENT OF COMMERCE U.S. Patent and Trademark Office

Tab settings

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies): BNP PARIBAS, AS ADMINISTRATIVE AGENT

- Individual(s), Association, General Partnership, Limited Partnership, Corporation-State, Other BANK

Additional name(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance: Assignment, Merger, Security Agreement, Change of Name, Other RELEASE OF SECURITY INTEREST

Execution Date: 06/02/2004

2. Name and address of receiving party(ies) Name: CSG SYSTEMS, INC. Internal Address: 7887 EAST BELLEVIEW AVE, SUITE 1000

Street Address: City: ENGLEWOOD State: CO Zip: 80111

- Individual(s) citizenship, Association, General Partnership, Limited Partnership, Corporation-State DELAWARE, Other

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No (Designations must be a separate document from assignment) Additional name(s) & address(es) attached? Yes No

4. Application number(s) or registration number(s): A. Trademark Application No.(s) SEE SCHEDULE A ATTACHED

B. Trademark Registration No.(s) SEE SCHEDULE A ATTACHED

Additional number(s) attached Yes No

5. Name and address of party to whom correspondence concerning document should be mailed: Name: JACKIE LEE

Internal Address: ACCESS INFORMATION SERVICES, INC.

Street Address: 1773 WESTERN AVENUE

City: ALBANY State: NY Zip: 12203

6. Total number of applications and registrations involved: 15

7. Total fee (\$7 CFR 3.41) \$ 390.00

- Enclosed, Authorized to be charged to deposit account

8. Deposit account number:

DO NOT USE THIS SPACE

9. Signature.

JACKIE LEE Name of Person Signing

Signature

06/03/2004 Date

Total number of pages including cover sheet, attachments, and document: 6

07/02/2004 LHWELLER 00000146 74445086

01 FC:8521 02 FC:8522

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Mail documents to be recorded with required cover sheet information to: Commissioner of Patent & Trademarks, Box Assignments Washington, D.C. 20231

**SCHEDULE A TO TERMINATION AND RELEASE OF  
SECURITY INTEREST IN TRADEMARKS**

**(TRADEMARKS AND TRADEMARK APPLICATIONS)**

<b><u>Mark</u></b>	<b><u>Ser. No./Reg. No.</u></b>
CABLEPERKS	74/445,086
ACSR	75/149,663
ADVANCED CUSTOMER SERVICE REPRESENTATIVE	75/149,662
CCS	75/149,669
CIT	75/149,668
CUSTOMER INTERACTION TRACKING	75/149,667
CSG FIRST CUSTOMER ANSWER LINE	75/222,297
CSG.WEB	75/149,684
ESP	75/149,666
ENHANCED STATEMENT PRESENTATION	75/149,665
CSG VANTAGE	75/148,442
CSG VANTAGEPOINT	74/697,418
CSG PHOENIX	75/007,301
OARS	75/127,188
SUMMITRAK BY TCI	75/207,846

**TERMINATION AND RELEASE OF SECURITY INTEREST  
IN TRADEMARKS**

TERMINATION AND RELEASE dated as of June 2, 2004, from BNP PARIBAS, as Administrative Agent ("Agent") for certain banks and other financial institutions (the "Lenders"), to CSG SYSTEMS, INC., a Delaware corporation with its principal place of business at 7887 East Belleview Avenue, Suite 1000, Englewood, Colorado 80111 (the "Borrower").

**WITNESSETH:**

WHEREAS, pursuant to that certain Security Agreement, dated as of September 18, 1997, made by the Grantors (as defined therein) in favor of the Agent (the "Security Agreement"), a security interest (the "Security Interest") was granted by the Grantors to the Agent in certain collateral, including the Trademark Collateral (as hereinafter defined);

WHEREAS, pursuant to that certain Grant of Security Interest in Trademarks dated as of September 18, 1997, among the Agent and Borrower (the "Grant of Security Interest"), Borrower, by reference to the Security Agreement and that certain Loan Agreement dated as of September 18, 1997, made by the Borrowers (as defined therein), the Lenders (as defined therein) and the Agent (the "Loan Agreement"), reaffirmed its intent to grant a Security Interest to the Agent specifically in certain Trademark Collateral;

WHEREAS, the Grant of Security Interest in Trademarks was recorded in the Trademark Division of the United States Patent and Trademark Office on September 30, 1997, at Reel 1637 and Frame 0797; and

WHEREAS, the Agent now desires to terminate and release the entirety of its Security Interest in the Trademark Collateral;

NOW, THEREFORE, for good and valuable consideration including the satisfaction of all obligations, indebtedness and liabilities secured by the Trademark Collateral pursuant to the Grant of Security Interest in Trademarks, the receipt and adequacy of which are hereby acknowledged, and upon the terms and subject to the conditions set forth in this Termination and Release, the Agent hereby terminates and releases the Security Interest in the Trademark Collateral as follows:

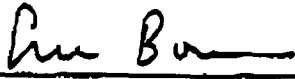
1. **Trademark Collateral:** The term "Trademark Collateral," as used herein, shall mean all of the Grantors' right, title and interest of every kind and nature as of the date hereof in the Trademarks (including, without limitation, those items listed on Schedule A hereto). The term "Trademarks" shall have the meaning provided by reference in the Security Agreement, the Loan Agreement and the Grant of Security Interest in Trademarks.


2. Release of Security Interest. The Agent hereby terminates, releases and discharges its Security Interest in the Trademark Collateral, and any right, title or interest of the Agent in such Trademark Collateral shall hereby cease and become void.

3. Further Assurances: The Agent hereby agrees to duly execute, acknowledge, procure and deliver any further documents and to do such other acts as may be necessary or desirable to effect the release of the Security Interest contemplated hereby.

IN WITNESS WHEREOF, the undersigned has executed this Termination and Release by its duly authorized officer as of the date first above written.

BNP PARIBAS, as Administrative Agent

By:   
Name: Susan Bowes  
Title: Director

By:   
Name: Richard Cohen  
Title: Vice President

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