Form PTO-1594 RECORDATION FORM COVER SHEET U.S. DEPARTMENT OF COMMERCE (Rev. 03/01)  TRADEMARKS ONLY  U.S. Patent and Trademark Office			
OMB No. 0651-0027 (exp. 5/31/2002)  Tab settings ⇔ ⇔ ⇔ ▼ ▼ ▼	(2)		
To the Honorable Commissioner of Patents and Trademarks: F	Neese report the attached printing documents or pony thereof.		
Name of conveying party(ies):	Name and address of receiving party(les)		
Canadian Imperial Bank of Commerce, as agent	Name: The Minacs Group (USA). Inc. Internal Address:		
Individual(s) Association General Partnership Limited Partnership Corporation-State Other	Street Address: 34115 W. Twelve Mile Road  City: Farmington Hills MIZE: 48331		
Additional name(s) of conveying party(ies) attached? Yes X_No	Individual(s) ditzenship Association		
3. Nature of conveyance:	General Partnership		
Assignment Merger  Security Agreement Change of Name  Nother Release of Security Interest in Intellectual Propert	Urnited Partnership  Corporation-State  Other  If assignee is not domicited in the United States, a domestic representative designation is attached: Yes X No (Designations must be a separate decompanion assignment) Additional name(s) & address(es) attached? Yes X No		
4. Application number(s) or registration number(s):  A. Trademark Application No.(s)	B. Trademark Registration No.(s)		
Additional number(s) at	tachad V Yes No		
<ol><li>Name and address of party to whom correspondence concerning document should be mailed;</li></ol>	6. Total number of applications and registrations involved:		
Name: Laura Konrath			
Internal Address: Winston & Strawn LLP	.7. Total fee (37 CFR 3.41)		
33rd Flòor	Enclosed		
	X Authorized to be charged to deposit account		
Street Address: 35 W. Wacker Dr.	8. Deposit account number: 232428		
Chy: Chicago State: IL Zip: 60601			
DO NOT USE THIS SPACE			
	2/16/05 Date		
	Total number of pages including over sheet, all softments, and documents.		
Mait decuments to be recorded with required cover street information to: Commissioner of Pelent & Trademarks, Box Assignments Washington, D.C. 20231			

Continuation I tem 4

### SCHEDULE A TO

## RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY

# UNITED STATES REGISTERED TRADEMARKS

COUNTRY	TRADEMARK	APPL. NO. / REG. NO.	DATE
United States	Phoenix Group, Inc. (and Design)	74-267,908 / 1,797,588	Filed: 10/12/1993
United States	Phoenix Group, Inc. (and Design)	74-267,905 / 1,790,621	Filed: 08/31/1993
United States	ICM Success	78-046,092	Filed: 02/01/2001
United States	Smartline	78-064,339	Filed: 05/18/2001
United States	Virtual Customer Care	75-874,695	Filed: 12/20/1999

#### MICHIGAN STATE REGISTERED TRADEMARKS

SAN

COUNTRY	TRADEMARK	APPL. NO. / REG. NO.	DATE
United States	Phoenix Group, Inc.	M18081	Reg.: 08/06/1993 (Michigan)
United States	Phoenix Group, Inc.	M17081	Reg.: 08/06/1993 (Michigan)

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#### RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY

This Release of Security Interest in Intellectual Property ("Release") is dated as of February 11, 2005. Reference is hereby made to the General Security Agreement (as amended, restated, supplemented or otherwise modified and in effect from time to time, the "Grant"), dated as of October 31, 2001 between The Minacs Group (USA) Inc. (the "Assignor") and Canadian Imperial Bank of Commerce (the "Assignee"), for itself and in its capacity as agent for the financial institutions (hereinafter, collectively, the "Banks") party to that certain Credit Agreement, dated as of October 31, 2001, among inter alia, the Assignor, the Assignee, and the Banks.

The Grant was recorded with the United States Patent and Trademark Office on January 18, 2002 [Reel 2401 / Frame 0747].

Assignee hereby notifies, acknowledges to and agrees with Assignor that the security interest granted by Assignor in the collateral set forth in the Grant (the "Intellectual Property Collateral") including, without limitation, in the Intellectual Property Collateral (as defined in the Grant) listed on the attached Schedule A, is terminated and released, and that Assignee hereby releases and forever discharges all of its right, title and interest of any kind or nature granted, assigned or conveyed pursuant to the Grant in the Intellectual Property Collateral.

Assignee hereby releases all of its liens, pledges, security interests, charges and other encumbrances of whatever nature (collectively, "Encumbrances") against Assignor created under the Grant.

Assignee hereby agrees, at the Assignor's sole cost and expense, to take such further actions and to execute and deliver such further documents as Assignor may reasonably request to effect and evidence this Release, including, without limitation, the execution and delivery of any filings, statements, amendments, recordations or other instruments required to maintain the applications or registrations of the Intellectual Property Collateral and record the chain of title accordingly with the Canadian Intellectual Property Office and the United States Patent and Trademark Office, subject, in each case to Assignor's prior payment in full to Assignee of its costs and expenses (including reasonable fees and disbursements of counsel) incurred in connection therewith; provided, however, that Assignee shall not be required to take any action which Assignee reasonably determines could expose Assignee to liability or which is contrary to applicable law.

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IN WITNESS WHEREOF, Assignee has caused this Release of Security Interest in Intellectual Property to be duly executed and delivered by its duly authorized officer as of the date first above written.

> CANADIAN IMPERIAL BANK OF COMMERCE, as Agent

By: Title:

Robert McCallum Manager, Commercial Credit Canadian Imperial Bank of Commerce

# SCHEDULE A TO RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY

## UNITED STATES REGISTERED TRADEMARKS

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COUNTRY	TRADEMARK	APPL. NO. / REG. NO.	DATE
United States	Phoenix Group, Inc. (and Design)	74-267,908 / 1,797,588	Filed: 10/12/1993
United States	Phoenix Group, Inc. (and Design)	74-267,905 / 1,790,621	Filed: 08/31/1993
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**RECORDED: 02/16/2005**