

## TRADEMARK ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	Termination and Release of Trademark Collateral Security and Pledge Agreement		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Fleet National Bank (f/k/a/ BankBoston, N.A.)		04/26/2002	a National Banking Association: MASSACHUSETTS
RECEIVING PARTY DATA			
Name:	Pivotpoint, Inc.		
Street Address:	600 West Cummings Park		
City:	Woburn		
State/Country:	MASSACHUSETTS		
Postal Code:	01801		
Entity Type:	CORPORATION: MASSACHUSETTS		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Registration Number:	2189686	PIVOTPOINT	
CORRESPONDENCE DATA			
Fax Number:	(704)444-1111		
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>			
Phone:	704 444 1000		
Email:	mpoveromo@alston.com		
Correspondent Name:	George M. Taulbee		
Address Line 1:	101 South Tryon Street, Suite 4000		
Address Line 2:	Bank of America Plaza		
Address Line 4:	Charlotte, NORTH CAROLINA 28280-4000		
NAME OF SUBMITTER:	George M. Taulbee		
Signature:	/George M. Taulbee/		
Date:	03/25/2005		

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REEL: 003052 FRAME: 0949

**Total Attachments: 4**

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**TERMINATION AND RELEASE**  
**OF**  
**TRADEMARK COLLATERAL SECURITY AND PLEDGE AGREEMENT**

**PIVOTPOINT, INC.**

**TERMINATION AND RELEASE OF TRADEMARK COLLATERAL SECURITY AND PLEDGE AGREEMENT**, dated as of April 26, 2002, by **FLEET NATIONAL BANK** (f/k/a BankBoston, N.A.), a national banking association with its head office at 100 Federal Street, Boston, Massachusetts 02110, as agent (hereinafter in such capacity, the "Agent"), in connection with the Revolving Credit and Term Loan Agreement, dated as of January 12, 2000 (as heretofore amended, and in effect, the "Credit Agreement"), by and among Pivotpoint, Inc., a Massachusetts corporation (the "Borrower"), certain affiliates of the Company, the Agent and the lending institutions party thereto (the "Banks").

**WHEREAS**, in connection with the Credit Agreement, Pivotpoint, Inc., a Massachusetts corporation (the "Company") and the Agent entered into a Trademark Collateral Security and Pledge Agreement, dated as of January 12, 2000 (the "Trademark Agreement"), which Trademark Agreement was recorded January 20, 2000 with the United States Patent and Trademark Office at Reel 002021, Frame 0915 for the purpose of securing payment and performance of the Obligations (as defined in the Credit Agreement);

**WHEREAS**, pursuant to the Trademark Agreement, the Company granted to the Agent, for the benefit of the Agent and the Banks, a security interest in, and granted, assigned and conveyed to the Agent, for the benefit of the Agent and the Banks, by way of collateral security, the Company's entire right, title and interest in and to, the Pledged Trademarks (as defined in the Trademark Agreement); and

**WHEREAS**, the Agent has agreed to terminate and release the Trademark Agreement and assign and transfer to the Company its right, title and interest in the Pledged Trademarks as herein provided;

-2-

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Agent hereby terminates and releases the Trademark Agreement and assigns and transfers to the Company, without representation, warranty or recourse, all of the Agent's right, title and interest in and to the Pledged Trademarks, including without limitation the trademarks listed on Exhibit A attached hereto, effective as of the date set forth above.

FLEET NATIONAL BANK,  
as Agent

By: Larisa B. Chilton  
Larisa B. Chilton  
Vice President

-3-

# CERTIFICATE OF ACKNOWLEDGMENT

COMMONWEALTH OF MASSACHUSETTS )  
 )  
COUNTY OF SUFFOLK )

Before me, the undersigned, a Notary Public in and for the county aforesaid, on this 22 day of April, 2002 personally appeared Larisa B. Chilton to me known personally, and who, being by me duly sworn, deposes and says that she is a Vice President of **FLEET NATIONAL BANK**, and that said instrument was signed and sealed on behalf of said bank by authority of its Board of Directors, and said officer acknowledged said bank by authority of its Board of Directors, and said instrument to be the free act and deed of said bank.

C. Saula Saretto

Notary Public

My Commission Expires:

**C. PAULA BARRETTO**

**NOTARY PUBLIC**

My Documentation Expires September 22, 2007

## EXHIBIT A

Pivotpoint, Inc.

## Trademarks and Trademark Registrations

Trademark or Service Mark	Registrations United States Patent and Trademark Office	
	Registration No.	Registration Date
PIVOTPOINT & Design	2,159,426	Registered May 19, 1998
PIVOTPOINT	2,189,686	Registered Spetember 15, 1998; intent-to-use
PIVOT MAN	1,993,167	Registered August 13, 1996

Trademark or Service Mark	Pending Applications United States Patent and Trademark Office	
	Serial No.	Filing Date
XTRAPOINT	75-757,029	Pending; filed July 21, 1999