

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	Reassignment and Release of Security Interest		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
COMERICA BANK		09/01/2005	a Michigan banking corporation:
RECEIVING PARTY DATA			
Name:	RIGHTNOW TECHNOLOGIES, INC.		
Street Address:	40 Enterprise Blvd.		
City:	Bozeman		
State/Country:	MONTANA		
Postal Code:	59718		
Entity Type:	CORPORATION: DELAWARE		
PROPERTY NUMBERS Total: 4			
Property Type	Number	Word Mark	
Serial Number:	76173023	BRILLIANTANSWERS	
Serial Number:	75869921	SMARTASSISTANT	
Registration Number:	2332767	RIGHTNOW	
Registration Number:	2484836	RIGHTNOW TECHNOLOGIES	
CORRESPONDENCE DATA			
Fax Number:	(858)677-1401		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
Phone:	858-638-6717		
Email:	erin.obrien@dlapiper.com		
Correspondent Name:	Erin O'Brien		
Address Line 1:	4365 Executive Drive		
Address Line 2:	Suite 1100		
Address Line 4:	San Diego, CALIFORNIA 92121-2133		
NAME OF SUBMITTER:	Erin O'Brien		
Signature:	/Erin O'Brien/		

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TRADEMARK

REEL: 003156 FRAME: 0240

Date:

09/09/2005

Total Attachments: 2

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REASSIGNMENT AND RELEASE OF SECURITY INTEREST

This Reassignment and Release of Security Interest is made as of the 1st day of September 2005 Comerica Bank ("LENDER") in favor of Rightnow Technologies, Inc. ("COMPANY") a Delaware Corporation with its principal place of business at 40 Enterprise Blvd., Bozeman, MT 59718

Recital

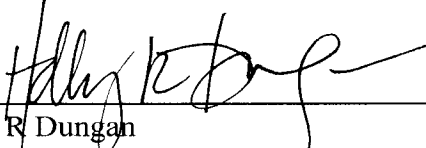
WHEREAS, COMPANY assigned certain interests in the Trademarks described on Exhibit A (the "Trademarks") to LENDER under a Intellectual Property Security Agreement dated as of the 7th day of December 2001 , and recorded with the U.S. Patent and Trademark Office on January 3, 2002 at Reel 002415 Frame 0558, and

WHEREAS, COMPANY has satisfied all its obligations to LENDER in the Intellectual Property Security Agreement and LENDER wishes to reassign all interest that LENDER may have in the Trademarks

Agreement

Now Therefore, LENDER agrees that it releases its security interest in the Trademarks and reassigns to COMPANY, without warranty or recourse, all interest of LENDER in the Trademarks.

Comerica Bank successor by Merger to Comerica Bank-California



Holly R. Dungan
Assistant Vice President - Western Division
75 E. Trimble Road
San Jose, CA 95131

EXHIBIT A

APPLICATION NUMBER: 76173023
REGISTRATION NUMBER:

FILING DATE: 11/29/2000
ISSUE DATE:

MARK: BRILLIANTANSWERS
DRAWING TYPE: WORDS, LETTERS, OR NUMBERS IN TYPED FORM

APPLICATION NUMBER: 75869921
REGISTRATION NUMBER:

FILING DATE: 12/13/1999
ISSUE DATE:

MARK: SMARTASSISTANT
DRAWING TYPE: WORDS, LETTERS, OR NUMBERS IN TYPED FORM

APPLICATION NUMBER: 75702583
REGISTRATION NUMBER: 2332767

FILING DATE: 05/11/1999
ISSUE DATE: 03/21/2000

MARK: RIGHTNOW
DRAWING TYPE: WORDS, LETTERS, OR NUMBERS IN TYPED FORM

APPLICATION NUMBER: 76036771
REGISTRATION NUMBER: 2484836

FILING DATE: 04/28/2000
ISSUE DATE: 09/04/2001

MARK: RIGHTNOW TECHNOLOGIES
DRAWING TYPE: STYLIZED WORDS, LETTERS, OR NUMBERS