

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	NUNC PRO TUNC ASSIGNMENT
EFFECTIVE DATE:	02/08/2005

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Kanisa, Inc.		10/04/2005	CORPORATION: DELAWARE

RECEIVING PARTY DATA

Name:	Knova Software, Inc. f/n/a ServiceWare Technologies, Inc.
Street Address:	35 Berkshire Drive
City:	Sewell
State/Country:	NEW JERSEY
Postal Code:	08080
Entity Type:	CORPORATION: DELAWARE

PROPERTY NUMBERS Total: 4

Property Type	Number	Word Mark
Registration Number:	2492917	KANISA
Registration Number:	2817905	KANISA
Registration Number:	2812107	
Registration Number:	2805234	

CORRESPONDENCE DATA

Fax Number: (215)701-2273
Correspondence will be sent via US Mail when the fax attempt is unsuccessful.
 Phone: 215-665-7273
 Email: cmiller@cozen.com
 Correspondent Name: Camille M. Miller
 Address Line 1: 1900 Market Street
 Address Line 4: Philadelphia, PENNSYLVANIA 19103

ATTORNEY DOCKET NUMBER: KNOVA-6 (166405)

CH \$115.00 2492917

NAME OF SUBMITTER:	Camille M. Miller
Signature:	/Camille M. Miller/
Date:	10/04/2005
Total Attachments: 1 source=assign#page2.tif	

NUNC PRO TUNC ASSIGNMENT OF TRADEMARKS

WHEREAS, Kanisa, Inc. had adopted, used and was the owner of the trademarks KANISA and Circular Logo, the trademarks for which four registration have been issued by United States Patent and Trademark Office as Registration Nos. 2492917, 2817905, 2812107, and 2805234 (the "Trademarks"); and

WHEREAS Knova Software, Inc., Inc. (f/k/a ServiceWare Technologies, Inc.) a Delaware Corporation, did acquire as of February 8, 2005, all right title and interest in and to the Trademarks, and all assets relating thereto; and

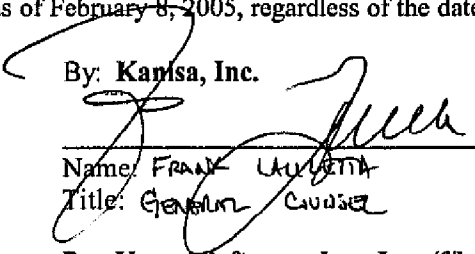
WHEREAS, it is desired that the Assignment of the Trademarks Nunc Pro Tunc, be made of record in the U.S. Patent and Trademark Office.

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged and intending to be legally bound hereby, Kanisa, Inc. acknowledges that it did on February 8, 2005, sell, assign, transfer, and convey to Knova Software, Inc., Inc. (f/k/a ServiceWare Technologies, Inc.) all right, title, and interest in and to the Trademarks and all registrations thereof including any choses in action relating to the Trademarks, claims for damages, profits, and costs, both in equity and law for any infringement of the Trademarks occurring on or before February 8, 2005, together with the good will of the business symbolized by the Trademarks, and all assets relating to the Trademarks and to the corresponding products and services.

This Assignment is effective as of February 8, 2005, regardless of the date signed.

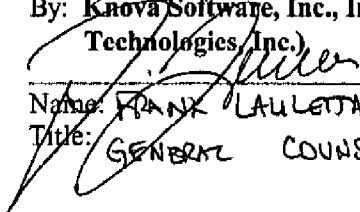
10-04-2005
Date

By: Kanisa, Inc.


Name: FRANK LAULETTA
Title: GENERAL COUNSEL

10-4-2005
Date

By: Knova Software, Inc., Inc. (f/k/a ServiceWare Technologies, Inc.)


Name: FRANK LAULETTA
Title: GENERAL COUNSEL