

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT																		
NATURE OF CONVEYANCE:	RELEASE BY SECURED PARTY																		
CONVEYING PARTY DATA																			
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 30%;">Name</th> <th style="width: 30%;">Formerly</th> <th style="width: 20%;">Execution Date</th> <th style="width: 20%;">Entity Type</th> </tr> <tr> <td>Comerica Bank (successor to Comerica Bank-California)</td> <td>FORMERLY Comerica Bank-California</td> <td>09/16/2003</td> <td>Bank: UNKNOWN</td> </tr> </table>	Name	Formerly	Execution Date	Entity Type	Comerica Bank (successor to Comerica Bank-California)	FORMERLY Comerica Bank-California	09/16/2003	Bank: UNKNOWN											
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Comerica Bank (successor to Comerica Bank-California)	FORMERLY Comerica Bank-California	09/16/2003	Bank: UNKNOWN																
RECEIVING PARTY DATA																			
Name:	ServiceWare Technologies, Inc.																		
Street Address:	35 Berkshire Drive, Inc.																		
City:	Sewell																		
State/Country:	NEW JERSEY																		
Postal Code:	08080																		
Entity Type:	CORPORATION: DELAWARE																		
PROPERTY NUMBERS Total: 5																			
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 20%;">Property Type</th> <th style="width: 15%;">Number</th> <th style="width: 65%;">Word Mark</th> </tr> <tr> <td>Registration Number:</td> <td>2303097</td> <td>SERVICEWARE</td> </tr> <tr> <td>Registration Number:</td> <td>1919047</td> <td>COGNITIVE PROCESSOR</td> </tr> <tr> <td>Registration Number:</td> <td>2020849</td> <td>KNOWLEDGE-PAKS</td> </tr> <tr> <td>Registration Number:</td> <td>2191831</td> <td>KNOWLEDGE-PAK DESKTOP SUITE</td> </tr> <tr> <td>Registration Number:</td> <td>1671620</td> <td>TOP OF MIND</td> </tr> </table>	Property Type	Number	Word Mark	Registration Number:	2303097	SERVICEWARE	Registration Number:	1919047	COGNITIVE PROCESSOR	Registration Number:	2020849	KNOWLEDGE-PAKS	Registration Number:	2191831	KNOWLEDGE-PAK DESKTOP SUITE	Registration Number:	1671620	TOP OF MIND	
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Registration Number:	1671620	TOP OF MIND																	
CORRESPONDENCE DATA																			
Fax Number:	(215)701-2273																		
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>																			
Phone:	2156657273																		
Email:	cmiller@cozen.com																		
Correspondent Name:	Camille M. Miller																		
Address Line 1:	1900 Market Street																		
Address Line 2:	Cozen O'Connor																		
Address Line 4:	Philadelphia, PENNSYLVANIA 19103																		

CH \$140.00 2303097

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TRADEMARK
REEL: 003177 FRAME: 0905

ATTORNEY DOCKET NUMBER:	KNOV-11-178645
NAME OF SUBMITTER:	Camille M. Miller
Signature:	/Camille M. Miller/
Date:	10/19/2005
<p>Total Attachments: 4 source=Release of Security#page1.tif source=Release of Security#page2.tif source=Release of Security#page3.tif source=Release of Security#page4.tif</p>	

Release of Security Interest in Intellectual Property

This RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY (this "Release") is made as of September 16, 2004 by COMERICA BANK, successor by merger to COMERICA BANK-CALIFORNIA ("Secured Party") for the benefit of SERVICEWARE TECHNOLOGIES, INC., a Delaware corporation ("Debtor").

WHEREAS, Debtor, under an Intellectual Property Security Agreement, dated as of October 16, 2002, executed between Debtor and Secured Party (the "Security Agreement") and recorded with: (i) the U.S. Copyright Office on March 7, 2003 at Volume 3495, Document 509, (ii) the U.S. Patent and Trademark Office on November 27, 2002, at Reel Number 002623 and Frame Number 0528, and (iii) the U.S. Patent and Trademark Office on November 27, 2002, at Reel Number 013516 and Frame Number 0011, granted to Secured Party a security interest in and lien upon the Intellectual Property Collateral, as defined in the Security Agreement, including the copyrights described on Exhibit A attached hereto (the "Copyrights"), the patents described on Exhibit B attached hereto (the "Patents"), and the trademarks described on Exhibit C attached hereto (the "Trademarks") .

NOW THEREFORE, in consideration of the satisfaction of the obligations under the Security Agreement, which Secured Party hereby acknowledges, Secured Party hereby relinquishes, releases and discharges its security interest in and lien upon and transfers all right, title and interest in the Intellectual Property Collateral, including the Copyrights, Patents and Trademarks, to Debtor.

Secured Party does hereby further authorize and consent that this Release may be recorded and indexed by the Registrar of Copyrights and the Commissioner of Patents and Trademarks.

IN WITNESS WHEREOF, Secured Party has caused this Release to be duly executed.

COMERICA BANK

By: 

Name: JOSEPH CRANTON

Title: Duly Authorized Signatory

Address: 11921 Freedom Drive
Suite 920
Reston, VA 20190

EXHIBIT A

Copyrights

<u>Description</u>	<u>Registration Number</u>	<u>Registration Date</u>
Knowledge Bridge Software Version 1.0	Registered in U.S.	March 23, 1998
Top of Mind Software, Version 5.1	Registered in U.S.	March 23, 1998

EXHIBIT B

Patents

<u>Description</u>	<u>Registration/ Application Number</u>	<u>Registration/ Application Date</u>
"Software Structure for Data Delivery on multiple engines" (for KPF (Knowledge Pak Format)) (Licensed to RightAnswers)	5,797,135 (United States)	September 28, 1998
System and method for representing and retrieving knowledge in an adaptive cognitive network.	5,787,234 (United States)	July 28, 1998
System and method for representing and retrieving knowledge in an adaptive cognitive network.	693,912 (Australia)	
System and method for representing and retrieving knowledge in an adaptive cognitive network.	2,193,803 (Canada)	
System and method for representing and retrieving knowledge in an adaptive cognitive network.	95925288.3 (European Union)	

EXHIBIT C

Trademarks

<u>Description</u>	<u>Registration/ Application Number</u>	<u>Registration/ Application Date</u>
"SERVICEWARE" service mark	2,303,097	December 28, 1999
Cognitive processor trademark	1,919,047	12/30/99
MindSync trademark		Pending (8/10/01)
Top of Mind trademark	1,671,620	
Knowledge-Pak Desktop Suite trademark [Transferred to RightAnswers]	2,191,831	
Knowledge-Paks trademark [Transferred to RightAnswers]	2,020,849	
RightAnswers (approved for publication) trademark [Transferred to RightAnswers]	Approved for publication	Pending
rightanswers.com trademark [Transferred to RightAnswers]	Approved for publication	Pending
Knowledge Architect trademark		Pending
Knowledge Viewer trademark		Pending
Knowledge Channels trademark [Transferred to RightAnswers]		Pending