

07-15-2005

FORM PTO-1594

RECORDED

U.S. DEPARTMENT OF COMMERCE

(Rev. 03/01)

OMB No. 0651-0027 (Exp. 05/31/2002)

Patent and Trademark Office



103041486

To the Honorable Commissioner of Patents and Trademarks: Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):
ENVISION TELEPHONY, INC

- Individual(s)
- General Partnership
- Corporation-State-Washington
- Other
- Association
- Limited Partnership

Additional name(s) of conveying party(ies) attached? Yes No

3. Nature of conveyance:

- Assignment
- Security Agreement
- Other
- Merger
- Change of Name

Execution Date: 6/2/05

2. Name and address of receiving party(ies):

Name: **Silicon Valley Bank**
Internal Address: HA155

Street Address: 3003 Tasman Drive

City: Santa Clara State: CA ZIP: 95054

- Individual(s) citizenship
- Association
- General Partnership
- Limited Partnership
- Corporation-State-Delaware
- Other

If assignee is not domiciled in the United States, a domestic representative designation is attached: Yes No

Additional name(s) & address(es) attached? Yes No

4. Application number(s) or registration number(s):

A. Trademark Application No.(s)

B. Trademark No.(s)
2648597

Additional numbers attached? Yes No

2005 JUN 13 11:23 AM
OPT/FINANCE

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: **Silicon Valley Bank**

Internal Address: Loan Documentation HA155

Street Address: 3003 Tasman Dr.

City: Santa Clara State: Ca ZIP: 95054

6. Total number of applications and registrations involved: **1**

7. Total fee (37 CFR 3.41): **\$40.00**

Enclosed

Authorized to be charged to deposit account

8. Deposit account number:

(Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Maribel Higuera
Name of Person Signing

Maribel Higuera
Signature

7/6/05
Date

405

Troy Walton

Total number of pages including cover sheet, attachments, and document:

07/14/2005 GT011 00000161 2648597

Mail documents to be recorded with required cover sheet information to:

Commissioner of Patent & Trademarks, Box Assignments

01 FC:8521

40.00 OP

Washington, D.C. 20231

TRADEMARK
REEL: 003192 FRAME: 0551

ADDENDUM TO INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Addendum to Intellectual Property Security Agreement is executed pursuant to, and is an addendum to, an Intellectual Property Security Agreement, dated May 22, 2001. This Addendum to Intellectual Property Security Agreement is presented for recordation as constructive notice that ENVISION TELEPHONY, INC. ("Assignor"), with its principal office at 520 Pike Street, Suite 1600, Seattle, WA 98101, the owner of the intellectual property identified in the exhibits attached hereto, has granted to SILICON VALLEY BANK ("Assignee"), with its principal office at 3003 Tasman Drive, Santa Clara, CA 95054, a security interest in the intellectual property, and the exclusive rights comprised in the intellectual property, to secure payment of a debt.

IN WITNESS WHEREOF, Assignor has executed this Addendum to Intellectual Property Security Agreement as of June 2, 2005.

ENVISION TELEPHONY, INC.

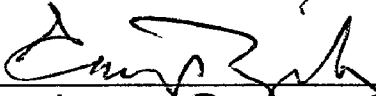
By: 
Name: GARY R. ROSS
Title: DIRECTOR OF FINANCE

Exhibit "A" attached to that certain Addendum to Intellectual Property Security Agreement dated June 2, 2005.

EXHIBIT "A"
COPYRIGHTS

SCHEDULE A - ISSUED COPYRIGHTS

| <u>COPYRIGHT DESCRIPTION</u> | <u>REGISTRATION NUMBER</u> | <u>DATE OF ISSUANCE</u> |
|------------------------------|----------------------------|-------------------------|
| WORKFORCE MANAGEMENT | TXU1195162 | 07/08/04 |
| WORKFORCE MANAGEMENT | TXU1183213 | 07/08/04 |

SCHEDULE B - PENDING COPYRIGHT APPLICATIONS

| <u>COPYRIGHT DESCRIPTION</u> | <u>APPLICATION NUMBER</u> | <u>DATE OF FILING</u> | <u>DATE OF CREATION</u> | <u>FIRST DATE OF PUBLIC DISTRIBUTION</u> |
|------------------------------|---------------------------|-----------------------|-------------------------|--|
|------------------------------|---------------------------|-----------------------|-------------------------|--|

SCHEDULE C - UNREGISTERED COPYRIGHTS (Where No Copyright Application is Pending)

| <u>DESCRIPTION</u> | <u>CREATION</u> | <u>DISTRIBUTION FROM ASSIGNOR</u> | <u>ASSIGNOR</u> |
|--------------------|-----------------|-----------------------------------|-----------------|
|--------------------|-----------------|-----------------------------------|-----------------|

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Exhibit "B" attached to that certain Addendum to Intellectual Property Security Agreement dated June 2, 2005.

EXHIBIT "B"
PATENTS

| <u>PATENT DESCRIPTION</u> | <u>DOCKET NO.</u> | <u>COUNTRY</u> | <u>SERIAL NO.</u> | <u>FILING DATE</u> | <u>STATUS</u> |
|--|-------------------|----------------|-------------------|--------------------|---------------|
| NON-RANDOM CALL CENTER SUPERVISORY METHOD AND APPARATUS | | US | 09/770,598 | 01/25/01 | GRANTED |
| NON-RANDOM CALL CENTER SUPERVISORY METHOD AND APPARATUS | | US | 09/937,428 | 09/25/97 | GRANTED |

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Exhibit "C" attached to that certain Addendum to Intellectual Property Security Agreement dated June 2, 2005.

EXHIBIT "C"
TRADEMARKS

| <u>TRADEMARK DESCRIPTION</u> | <u>COUNTRY</u> | <u>SERIAL NO.</u> | <u>REG. NO</u> | <u>STATUS</u> |
|--|----------------|-------------------|----------------|---------------|
| C2C CLICK2COACH BY ENVISION TELEPHONY | US | 76-244,327 | 2,648,597 | REGISTERED |

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TRADEMARK
REEL: 003192 FRAME: 0555

Exhibit "D" attached to that certain Addendum to Intellectual Property Security Agreement dated June 2, 2005.

EXHIBIT "D"
SERVICE MARKS

| <u>SERVICE MARK</u> | <u>DESCRIPTION</u> | <u>COUNTRY</u> | <u>SERIAL NO.</u> | <u>REG. NO</u> | <u>STATUS</u> |
|---------------------|--------------------|----------------|-------------------|----------------|---------------|
|---------------------|--------------------|----------------|-------------------|----------------|---------------|

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