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TRADEMARK REEL: 003205 FRAME: 0518

RELEASE OF SECURITY AGREEMENT COVERING INTERESTS IN TRADEMARKS

Silicon Valley Bank ("Secured Party"), hereby releases its security interest in the interests of Telemate Software, Inc. ("Assignor") in the trademarked works set forth in that certain Intellectual Property And Security Agreement dated, March 27, 1998, executed by Assignor in favor of Secured Party recorded with the United States Department of Commerce, Patent and Trademark Office on April 02, 1998, Reel 1709, Frame 0514.

Dated: July 21, 2005

SILICON VALLEY BANK

By: Maine O Shaweda

Name: Maribel Higareda
Title: Operations Supervisor

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RECORDED: 08/05/2005

TRADEMARK REEL: 003205 FRAME: 0519