

12-13-2005

FORM PTO-1594
 (Rev. 07/05)
 OMB No. 0651-0027 (exp. 06/30/2008)

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U.S. DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office

103135267

To the Director of the U.S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

1. Name of conveying party(ies): Innovative Process Administration LLC <input type="checkbox"/> Individual(s) <input type="checkbox"/> Association <input type="checkbox"/> General Partnership <input type="checkbox"/> Limited Partnership <input checked="" type="checkbox"/> Corporation-State <input type="checkbox"/> Other Additional name(s) of conveying parties attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		2. Name and address of receiving party(ies): Additional name(s) of conveying parties attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Name: Silicon Valley Bank Internal Address Loan Documentation HF 154 Street Address: 3003 Tasman Dr. City Santa Clara State CA Country USA Zip 95054 <input type="checkbox"/> Association Citizenship <input type="checkbox"/> General Partnership Citizenship <input type="checkbox"/> Limited Partnership Citizenship <input type="checkbox"/> Corporation Citizenship <input type="checkbox"/> Other Citizenship If assignee is not domiciled in the United States, a domestic representative designation is attached: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (Designations must be a separate document from assignment)			
3. Nature of conveyance/ Execution Date(s): Execution Date(s): 05/04/04 <input type="checkbox"/> Assignment <input type="checkbox"/> Merger <input checked="" type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Other		<p style="writing-mode: vertical-rl; transform: rotate(180deg);">FINANCE SECTION RECEIVED - 8 AM 7-23 103135267</p>			
4. Application number(s) or registration number(s) and identification or description of the Trademark: 2				A. Trademark Application No.(s) 78/710,903 78/608,453	
B. Trademark Registration No.(s)					
C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):		Additional sheets attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
5. Name and address of party to whom correspondence concerning document should be mailed: Name: Silicon Valley Bank Internal Address: Loan Collateral HF154 Street Address: 3003 Tasman Dr. City: Santa Clara State: CA ZIP: 95054 Phone Number: (408) 654-4042 Fax Number: (408) 654-6313 Email Address: ldc@svbank.com		6. Total number of applications and registrations involved: 2 7. Total fee (37 CFR 2.6 (b)(6) & 3.41): \$65.00 <input type="checkbox"/> Authorized to be charged by credit card <input type="checkbox"/> Authorized to be charged to deposit account <input checked="" type="checkbox"/> Enclosed 8. Payment Information: a. Credit Card Last 4 Numbers Expiration Date 12/09/2005 JMUELLER 00000022 78710983 b. Deposit Account Number 01 FC:8521 02 PE:8522 Authorized User Name <div style="text-align: right; border: 1px solid black; border-radius: 50%; padding: 5px; display: inline-block;"> 48.00 OP 25.00 OP </div>			
9. Signature. <u> Lana Lowe </u> _____ Signature _____ Lana Lowe Name of Person Signing		_____ Date 12/02/05 Total number of pages including cover sheet, attachments, and document: 7			
C/O Tracy Walton					

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:
 Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

TRADEMARK
REEL: 003271 FRAME: 0691

ADDENDUM TO INTELLECTUAL PROPERTY SECURITY AGREEMENT

This Addendum to Intellectual Property Security Agreement is executed pursuant to, and is an addendum to, an Intellectual Property Security Agreement, dated May 4, 2004. This Addendum to Intellectual Property Security Agreement is presented for recordation as constructive notice that Innovative Process Administration LLC ("Assignor"), with its principal office at 1768 East 25th Street, Suite 222, Cleveland, OH 44114, the owner of the intellectual property identified in the exhibits attached hereto, has granted to SILICON VALLEY BANK ("Assignee"), with its principal office at 3003 Tasman Drive, Santa Clara, CA 95054, a security interest in the intellectual property, and the exclusive rights comprised in the intellectual property, to secure payment of a debt.

IN WITNESS WHEREOF, Assignor has executed this Addendum to Intellectual Property Security Agreement as of September 26, 2005.

Innovative Process Administration LLC

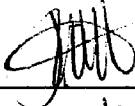
By:  _____
Name: JAMES ZESELLA
Title: President

EXHIBIT "A"
COPYRIGHTS

SCHEDULE A - ISSUED COPYRIGHTS

<u>COPYRIGHT DESCRIPTION</u>	<u>REGISTRATION NUMBER</u>	<u>DATE OF ISSUANCE</u>
eElect Web 5.0	TX6-165-494	2/18/05
eElect IVR 5.0	TX6-165-492	2/18/05
Auto-Bene Version 5.0	TX6-165-493	2/18/05

SCHEDULE B - PENDING COPYRIGHT APPLICATIONS

<u>COPYRIGHT DESCRIPTION</u>	<u>APPLICATION NUMBER</u>	<u>DATE OF FILING</u>	<u>DATE OF CREATION</u>	<u>FIRST DATE OF PUBLIC DISTRIBUTION</u>
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SCHEDULE C - UNREGISTERED COPYRIGHTS (Where No Copyright Application is Pending)

<u>DESCRIPTION</u>	<u>CREATION</u>	<u>DISTRIBUTION FROM ASSIGNOR</u>	<u>ASSIGNOR</u>
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Exhibit "B" attached to that certain Addendum to Intellectual Property Security Agreement dated September 26, 2005.

EXHIBIT "B"
PATENTS

<u>PATENT DESCRIPTION</u>	<u>DOCKET NO.</u>	<u>COUNTRY</u>	<u>SERIAL NO.</u>	<u>FILING DATE</u>	<u>STATUS</u>
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TRADEMARK
REEL: 003271 FRAME: 0694

Exhibit "C" attached to that certain Addendum to Intellectual Property Security Agreement dated September 26, 2005.

EXHIBIT "C"
TRADEMARKS

<u>TRADEMARK DESCRIPTION</u>	<u>COUNTRY</u>	<u>SERIAL NO.</u>	<u>REG. NO</u>	<u>STATUS</u>
BeneDetails	USA	78-710,903		pending
eElect	USA	78-608,453		pending

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TRADEMARK
REEL: 003271 FRAME: 0695

Exhibit "D" attached to that certain Addendum to Intellectual Property Security Agreement dated September 26, 2005.

EXHIBIT "D"
SERVICE MARKS

<u>SERVICE MARK</u> <u>DESCRIPTION</u>	<u>COUNTRY</u>	<u>SERIAL NO.</u>	<u>REG. NO</u>	<u>STATUS</u>
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RECORDED: 12/13/2005

TRADEMARK
REEL: 003271 FRAME: 0696