

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	MERGER
EFFECTIVE DATE:	12/30/2005

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Firstpoint Contact Corporation		12/30/2005	CORPORATION: DELAWARE

RECEIVING PARTY DATA

Name:	Aspect Software, Inc.
Street Address:	6 Technology Park Drive
City:	Westford
State/Country:	MASSACHUSETTS
Postal Code:	01886
Entity Type:	CORPORATION: DELAWARE

PROPERTY NUMBERS Total: 3

Property Type	Number	Word Mark
Registration Number:	1427236	GALAXY
Registration Number:	2129193	SPECTRUM
Registration Number:	2865471	FIRSTPOINT

CORRESPONDENCE DATA

Fax Number: (212)446-4900
Correspondence will be sent via US Mail when the fax attempt is unsuccessful.
 Phone: 2129093078
 Email: szablocki@kirkland.com
 Correspondent Name: Kirkland & Ellis LLP, Att: Susan Zablocki
 Address Line 1: 153 East 53rd Street
 Address Line 4: New York, NEW YORK 10022-4611

ATTORNEY DOCKET NUMBER:	40736-7
NAME OF SUBMITTER:	Susan Zablocki

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Signature:	//susan zablocki//
Date:	06/16/2006
Total Attachments: 4 source=Firstpoint Contact merger certificate#page1.tif source=Firstpoint Contact merger certificate#page2.tif source=Firstpoint Contact merger certificate#page3.tif source=Firstpoint Contact merger certificate#page4.tif	

Delaware

PAGE 1

The First State

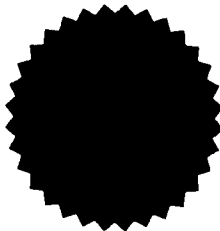
I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"FIRSTPOINT CONTACT CORPORATION", A DELAWARE CORPORATION, WITH AND INTO "ASPECT SOFTWARE, INC." UNDER THE NAME OF "ASPECT SOFTWARE, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE THIRTIETH DAY OF DECEMBER, A.D. 2005, AT 5:45 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

0939326 8100M

051078760



Harriet Smith Windsor

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 4417268

DATE: 01-03-06

TRADEMARK
REEL: 003331 FRAME: 0210

State of Delaware
Secretary of State
Division of Corporations
Delivered 05:45 PM 12/30/2005
FILED 05:45 PM 12/30/2005
SRV 051078760 - 0939326 FILE

CERTIFICATE OF MERGER
OF
FIRSTPOINT CONTACT CORPORATION,
a Delaware corporation,

WITH AND INTO

ASPECT SOFTWARE, INC.,
a Delaware corporation

*(Under Section 251
of the General Corporation Law of the State of Delaware)*

Pursuant to Section 251(c) of the General Corporation Law of the State of Delaware (the "DGCL"), Aspect Software, Inc., a Delaware corporation ("Aspect"), in connection with the merger of FirstPoint Contact Corporation, a Delaware corporation ("FirstPoint"), with and into Aspect (the "Merger"), hereby certifies as follows:

FIRST: The names and states of incorporation of the constituent corporations to the Merger (the "Constituent Corporations") are:

<u>Name</u>	<u>State of Incorporation</u>
Aspect Software, Inc.	Delaware
FirstPoint Contact Corporation	Delaware

SECOND: An Agreement and Plan of Merger, dated as of December 30, 2005 (the "Merger Agreement"), by and between Aspect and FirstPoint, has been approved, adopted, certified, executed and acknowledged by each of the Constituent Corporations in accordance with Section 251 of the DGCL.

THIRD: Aspect shall be the surviving corporation in the Merger. The name of the surviving corporation shall be Aspect Software, Inc.

FOURTH: The certificate of incorporation of Aspect Software, Inc. shall be the certificate of incorporation of the surviving corporation.

FIFTH: The Merger shall become effective upon the filing of this Certificate of Merger with the Secretary of State of the State of Delaware.

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SIXTH: An executed copy of the Merger Agreement is on file at the office of the surviving corporation at 6 Technology Park Drive, Westford, Massachusetts, 07886.

SEVENTH: A copy of the Merger Agreement will be furnished by the surviving corporation, on request and without cost, to any stockholder of either of the Constituent Corporations.

* * * * *

IN WITNESS WHEREOF, the undersigned, for the purpose of effectuating the Merger of the Constituent Corporations, pursuant to the DGCL, under penalties of perjury does hereby declare and certify that this is the act and deed of Aspect and the facts stated herein are true and accordingly has hereunto signed this Certificate of Merger this 30th day of December, 2005.

ASPECT SOFTWARE, INC.,
a Delaware corporation

By: /s/ Michael J. Provenzano III
Michael J. Provenzano III
President

{Delaware Certificate of Merger}

S-1