

**TRADEMARK ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	MERGER
EFFECTIVE DATE:	03/16/2000

**CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
Inference Corporation		03/16/2000	CORPORATION: DELAWARE

**RECEIVING PARTY DATA**

Name:	Inference Corporation (formerly Intrepid Acquisition Corp.)
Street Address:	455 W. Maude Ave.
City:	Sunnyvale
State/Country:	CALIFORNIA
Postal Code:	94086
Entity Type:	CORPORATION: DELAWARE

**PROPERTY NUMBERS Total: 1**

Property Type	Number	Word Mark
Registration Number:	1396217	INFERENCE

**CORRESPONDENCE DATA**

Fax Number: (650)233-4545  
*Correspondence will be sent via US Mail when the fax attempt is unsuccessful.*  
 Phone: 650-233-4758  
 Email: patricia.cotton@pillsburylaw.com  
 Correspondent Name: Patricia L. Cotton  
 Address Line 1: P.O. Box 10500  
 Address Line 2: Intellectual Property Group  
 Address Line 4: McLean, VIRGINIA 22102

ATTORNEY DOCKET NUMBER:	025185-0000002
NAME OF SUBMITTER:	Patricia L. Cotton
Signature:	/Patricia L. Cotton/

CH \$40.00 1396217

Date:

11/17/2006

**Total Attachments: 5**

source=eGainMergerDocs#page1.tif

source=eGainMergerDocs#page2.tif

source=eGainMergerDocs#page3.tif

source=eGainMergerDocs#page4.tif

source=eGainMergerDocs#page5.tif

**CERTIFICATE OF MERGER  
OF  
INTREPID ACQUISITION CORP.  
WITH AND INTO  
INFERENCE CORPORATION**

PURSUANT TO SECTION 251 OF THE GENERAL  
CORPORATION LAW OF THE STATE OF DELAWARE

Inference Corporation, a Delaware corporation ("Inference"), hereby certifies the following information relating to the merger of Intrepid Acquisition Corp., a Delaware corporation ("Merger Subsidiary"), with and into Inference (the "Merger"):

FIRST: The names and states of incorporation of Inference and Merger Subsidiary, which are the constituent corporations in the Merger (the "Constituent Corporations"), are as follows:

<u>NAME</u>	<u>STATE OF INCORPORATION</u>
Inference Corporation	Delaware
Intrepid Acquisition Corp.	Delaware

SECOND: An Agreement and Plan of Merger, dated as of March 16, 2000, by and among the Constituent Corporations and eGain Communications Corporation (the "Merger Agreement") has been approved, adopted, certified, executed and acknowledged by each of the Constituent Corporations in accordance with the provisions of section 251 of the Delaware General Corporation Law.

THIRD: The name of the surviving corporation of the Merger is Inference Corporation.

FOURTH: The Certificate of Incorporation of the surviving corporation shall be amended as set forth in Exhibit A attached hereto.

FIFTH: The Bylaws of Intrepid Acquisition Corp. shall be the Bylaws of the surviving corporation.

SIXTH: The directors and officers of Intrepid Acquisition Corp. shall be the directors and officers of the surviving corporation.

SEVENTH: The executed Merger Agreement is on file at the offices of Inference, the address of which is 100 Rowland Way, Novato, CA 98945.

EIGHTH: A copy of the Merger Agreement will be furnished by the surviving corporation, on request and without cost, to any stockholder of either of the Constituent Corporations.

NINTH: This Certificate of Merger shall become effective upon the filing hereof with the Secretary of State of the State of Delaware.

IN WITNESS WHEREOF, Inference, as the surviving corporation, has caused this Certificate to be signed by the undersigned duly authorized officer on the 29<sup>th</sup> day of June, 2000.

INFERENCE CORPORATION

By: /s/ CHARLES W. JEPSON  
Name: Charles W. Jepson  
Title: President/CEO

Exhibit A

**AMENDED**  
**CERTIFICATE OF INCORPORATION**  
**OF**  
**INFERENCE CORPORATION**

I.

The name of the Corporation is Inference Corporation.

II.

The address of the registered office of the Corporation in the State of Delaware is located at 30 Old Rudnick Lane, Dover, Delaware, 19901, County of Kent. The name of the registered agent of the Corporation at such address is CorpAmerica, Inc.

III.

The nature of the business or purposes to be conducted or promoted by the Corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware as the same exists or hereafter may be amended.

IV.

The Corporation is authorized to issue one class of stock to be designated Common Stock ("Common Stock"). The number of shares of Common Stock authorized to be issued is One Thousand (1,000), per value \$0.001 per share.

V.

The name and mailing address of the incorporator is Susanna Kim, 610 Newport Center Drive, Suite 1700, Newport Beach, California 92660.

VI.

The number of Directors which constitute the whole Board of Directors of the Corporation shall be as specified in the Bylaws of the Corporation.

VII.

In furtherance and not in limitation of the powers conferred by statute, the Board of Directors is expressly authorized to make, amend, rescind or repeal the Bylaws of the Corporation.

VIII.

Meetings of stockholders may be held within or without the State of Delaware, as the Bylaws of the Corporation may provide. The books of the Corporation may be kept (subject to any provision contained in the General Corporation Law of the State of Delaware) outside the State of Delaware at such place or places as may be designated from time to time by the Board of Directors or in the Bylaws of the Corporation.

IX.

1. A Director's liability to the Corporation for breach of duty to the Corporation or its stockholders shall be limited to the fullest extent permitted by the laws of the State of Delaware as now in effect or hereafter amended. In particular, no Director shall be liable to the Corporation or any of its stockholders for monetary damages for breach of fiduciary duty as a Director, except for liability (i) for any breach of the Director's duty of loyalty to the Corporation or its stockholders, (ii) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law, (iii) under Section 174 of the General Corporation Law of the State of Delaware, as the same exists or hereafter may be amended, or (iv) for any transaction from which the Director derived an improper personal benefit.

2. Any repeal or modification of the foregoing paragraph by the stockholders of the Corporation shall not adversely affect any right or protection of a Director existing at the time of such repeal or modification.

3. If the General Corporation Law of the State of Delaware is amended to authorize corporate action further eliminating or limiting the liability of directors, then a Director, in addition to the circumstances in which he or she is not now liable, shall be free of liability to the fullest extent permitted by the General Corporation Law of the State of Delaware, as so amended.

X.

This Corporation shall indemnify its officers, Directors, employees and agents to the maximum extent permitted by the General Corporation Law of the State of Delaware, which power to indemnify shall include, without limitation, the power to enter into indemnification agreements and amendments thereto upon such terms as the Board of Directors shall deem advisable.