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Electronic Version v1.1

Stylesheet Version v1.1

| SUBMISSION TYPE: | NEW ASSIGNMENT |
|-----------------------|-------------------|
| NATURE OF CONVEYANCE: | SECURITY INTEREST |

CONVEYING PARTY DATA

| Name | Formerly | Execution Date | Entity Type |
|-------------------------------|----------|----------------|-------------------------|
| Ferrari Holdings Inc. | | 04/26/2007 | CORPORATION: DELAWARE |
| FrontRange Solutions Inc. | | 04/26/2007 | CORPORATION: DELAWARE |
| FrontRange Solutions USA Inc. | | 04/26/2007 | CORPORATION: COLORADO |
| Cayo Communications Inc. | | 04/26/2007 | CORPORATION: CALIFORNIA |

RECEIVING PARTY DATA

| Name: | Jefferies Finance LLC | |
|-----------------|-----------------------|--|
| Street Address: | 520 Madison Avenue | |
| City: | New York | |
| State/Country: | NEW YORK | |
| Postal Code: | 10022 | |
| Entity Type: | CORPORATION: DELAWARE | |

PROPERTY NUMBERS Total: 14

| Property Type | Number | Word Mark |
|----------------------|---------|----------------------------------|
| Registration Number: | 2775700 | VOXPOINT |
| Registration Number: | 2753613 | FRONTRANGE SOLUTIONS |
| Registration Number: | 2709799 | |
| Registration Number: | 2753614 | FRONTRANGE SOLUTIONS |
| Registration Number: | 2724978 | OPTIMIZE THE CUSTOMER EXPERIENCE |
| Registration Number: | 2785083 | CUSTOMERIQ |
| Registration Number: | 1991498 | FIRST LEVEL SUPPORT |
| Registration Number: | 2041587 | GOLDMINE |
| Registration Number: | 2210801 | HEAT |
| Registration Number: | 2632197 | SIMPLY POWERFUL |
| Registration Number: | 2559582 | CREATING CUSTOMERS FOR LIFE |
| | | |

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| Registration Number: | 2178070 | GOLDSYNC |
|----------------------|---------|-------------|
| Registration Number: | 2708084 | INFOCENTER |
| Registration Number: | 3076265 | DISCOVERNET |

CORRESPONDENCE DATA

Fax Number: (212)755-7306

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 212-326-3712

Email: sdbryan@jonesday.com,khfink@jonesday.com

Correspondent Name: Sophia Bryan

Address Line 1: 222 East 41st Street

Address Line 4: New York, NEW YORK 10017

| ATTORNEY DOCKET NUMBER: | 175274-635013 |
|-------------------------|----------------|
| NAME OF SUBMITTER: | Sophia Bryan |
| Signature: | /Sophia Bryan/ |
| Date: | 04/30/2007 |

Total Attachments: 7

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Trademark Security Agreement

This Trademark Security Agreement (this "Trademark Security Agreement"), dated as of April 26, 2007, by Ferrari Holding Inc. (the "Borrower") and each Guarantor listed on Schedule 1 hereto (collectively, the "Original Guarantors," together with the Borrower, the "Pledgors"), in favor of Jefferies Finance LLC, in its capacity as Collateral Agent pursuant to the Term Loan Agreement of even date herewith (in such capacity, the "Collateral Agent").

$\underline{\mathbf{W}} \underline{\mathbf{I}} \underline{\mathbf{T}} \underline{\mathbf{N}} \underline{\mathbf{E}} \underline{\mathbf{S}} \underline{\mathbf{S}} \underline{\mathbf{E}} \underline{\mathbf{T}} \underline{\mathbf{H}}$:

WHEREAS, the Pledgors are party to a Security Agreement of even date herewith (as amended, the "Security Agreement") in favor of the Collateral Agent pursuant to which the Pledgors are required to execute and deliver this Trademark Security Agreement;

NOW, THEREFORE, in consideration of the premises and to induce the Collateral Agent, for the ratable benefit of the Secured Parties, to enter into the Credit Agreement, the Pledgors hereby agree with the Collateral Agent as follows:

SECTION 1. Defined Terms. Unless otherwise defined herein, terms defined in the Security Agreement and used herein have the meaning given to them in the Security Agreement.

SECTION 2. Grant of Security Interest in Trademark Collateral. Each Pledgor hereby pledges and grants to the Collateral Agent for the ratable benefit of the Secured Parties a lien on and security interest in and to all of its right, title and interest in, to and under all the following Pledged Collateral of such Pledgor (collectively, the "Trademark Collateral"):

- Trademarks of such Pledgor listed on Schedule 2 attached hereto; (a)
- (b) all Goodwill associated with such Trademarks; and
- all Proceeds of any and all of the foregoing (other than Excluded Property). (c)

SECTION 3. Security Agreement. The security interest granted pursuant to this Trademark Security Agreement is granted in conjunction with the security interest granted to the Collateral Agent pursuant to the Security Agreement, and Pledgors hereby acknowledge and affirm that the rights and remedies of the Trustee with respect to the security interest in the Trademark Collateral made and granted hereby are more fully set forth in the Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein. In the event that any provision of this Trademark Security Agreement is deemed to conflict with the Security Agreement, the provisions of the Security Agreement shall control unless the Collateral Agent shall otherwise determine.

SECTION 4. Termination. Upon the full payment and performance of the Secured Obligations (other than unmatured indemnification obligations for which no claim has been asserted), upon written request of the Borrower, the Collateral Agent shall execute, acknowledge, and deliver to the Pledgor an instrument in writing in recordable form releasing the collateral pledge, grant, assignment, lien and security interest in the Trademarks under this Trademark Security Agreement.

SECTION 5. Governing Law. THIS AGREEMENT SHALL BE CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY THE LAW OF THE STATE OF NEW YORK. WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES THAT WOULD REQUIRE THE APPLICATION OF THE LAWS OF ANOTHER JURISDICTION, EXCEPT TO THE EXTENT THAT

SECOND LIEN TRADEMARK SECURITY AGREEMENT

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THE UCC PROVIDES THAT PERFECTION OF THE SECURITY INTEREST HEREUNDER, OR REMEDIES HEREUNDER, IN RESPECT OF ANY PARTICULAR COLLATERAL ARE GOVERNED BY THE LAWS OF A JURISDICTION OTHER THAN THE STATE OF NEW YORK, IN WHICH CASE THE LAWS OF SUCH JURISDICTION SHALL GOVERN WITH RESPECT TO THE PERFECTION OF THE SECURITY INTEREST IN, OR THE REMEDIES WITH RESPECT TO, SUCH PARTICULAR COLLATERAL.

[SIGNATURE PAGE FOLLOWS]

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SECOND LIEN TRADEMARK SECURITY AGREEMENT

IN WITNESS WHEREOF, each Pledgor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized offer as of the date first set forth above.

| | By: Name: Title: |
|---|---|
| | FRONTRANGE SOLUTIONS INC., as Pledgor By: Name: Title: |
| | FRONTRANGE SOLUTIONS USA INC., as Pledgor By: Name: Title: |
| | CAYO COMMUNICATIONS INC., as Pledgor By: Name: Title: |
| Accepted and Agreed: JEFFERIES FINANCE LLC, as Collateral Agent By: Name: Title: | |

SECOND LIEN TRADEMARK SECURITY AGREEMENT

IN WITNESS WHEREOF, each Pledgor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized offer as of the date first set forth above.

FERRARI HOLDING INC.,

as Pledgor By: Name: Title: FRONTRANGE SOLUTIONS INC., as Pledgor By: Name: Title: FRONTRANGE SOLUTIONS USA INC., as Pledgor By: Name: Title: CAYO COMMUNICATIONS INC., as Pledgor By:

Name: Title:

Accepted and Agreed:

JEFFERIES FINANCE LLC, as Collateral Agent

By:

Name: E. Joseph Hess Title: Managing Director

SECOND LIEN TRADEMARK SECURITY AGREEMENT

SCHEDULE 1 TO TRADEMARK SECURITY AGREEMENT

ORIGINAL GUARANTORS

| NAME | ADDRESS |
|-------------------------------|--|
| FrontRange Solutions Inc. | 4120 Dublin Boulevard, Suite 200, Dublin, CA 94568 |
| FrontRange Solutions USA Inc. | 4120 Dublin Boulevard, Suite 200, Dublin, CA 94568 |
| CAYO COMMUNICATIONS INC. | 4120 Dublin Boulevard, Suite 200, Dublin, CA 94568 |

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SECOND LIEN TRADEMARK SECURITY AGREEMENT

SCHEDULE 2 TO TRADEMARK SECURITY AGREEMENT

TRADEMARK REGISTRATIONS AND APPLICATIONS

Trademark Registrations:

| OWNER | REGISTRATION NUMBER | TRADEMARK |
|--------------------------|------------------------|-----------------|
| Cayo Communications | 2,775,700 | VOXPOINT |
| Inc. | 2,773,700 | VOZII ONVI |
| FrontRange Solutions | 2,753,613 | FRONTRANGE |
| Inc. (Formerly Goldmine | 14,700,015 | SOLUTIONS |
| Software Corporation) | | JOE HOLD |
| FrontRange Solutions | 2,709,799 | DESIGN MARK |
| Inc. (Formerly Goldmine | _,. ~,. ,. | |
| Software Corporation) | | |
| FrontRange Solutions | 2,753,614 | FRONTRANGE |
| Inc. | | SOLUTIONS |
| FrontRange Solutions | 2,724,978 | OPTIMIZE THE |
| Inc. (Formerly Goldmine | | CUSTOMER |
| Software Corporation) | | EXPERIENCE |
| FrontRange Solutions | 2,785,083 | CUSTOMERIQ |
| Inc. (Formerly Elan | | |
| Software Corporation) | | |
| FrontRange Solutions | 1,991,498 | FIRST LEVEL |
| USA Inc. (Formerly | | SUPPORT |
| Bendata, Inc.) | | |
| FrontRange Solutions | 2,041,587 | GOLDMINE |
| USA Inc. (Formerly | | |
| Goldmine Software | | |
| Corporation) | | |
| FrontRange Solutions | 2,210,801 | HEAT |
| USA Inc. (Formerly | | |
| Bendata, Inc.) | | |
| FrontRange Solutions | 2,632,197 | SIMPLY POWERFUL |
| USA Inc. (Formerly | | |
| Bendata, Inc.) | | |
| FrontRange Solutions | 2,559,582 | CREATING |
| Inc. (Formerly Goldmine | | CUSTOMERS FOR |
| Software Corporation) | | LIFE |
| FrontRange Solutions | 2,178,070 | GOLDSYNC |
| USA Inc. (Formerly | | |
| Goldmine Front Office | | |
| Division, Inc., formerly | | |
| Goldmine Software | | |

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SECOND LIEN TRADEMARK SECURITY AGREEMENT

| Corporation) | | |
|-------------------------|-----------|-------------|
| FrontRang Solutions | 2,708,084 | INFOCENTER |
| USA Inc. (Formerly | | |
| Goldmine Front Office | | |
| Division Inc., formerly | | |
| Goldmine Software | | |
| Corporation) | | |
| FrontRange Solutions | 3,076,265 | DISCOVERNET |
| USA Inc. | | |

Trademark Applications:

| OWNER | APPLICATION NUMBER | TRADEMARK |
|----------------------|-----------------------|-------------|
| FrontRange Solutions | 78/487536 | MASTER THE |
| USA Inc. | | DYNAMICS OF |
| | | CHANGE |

RECORDED: 04/30/2007