Form PTO-1594 (Rev. 07/05) DMB Collection 0651-0027 (exp. 6/30/2008)	U.S. DEPARTMENT OF COMMERCE United States Patent and Trademark Office				
RECORDATION FOR					
TRADEMARKS ONLY To the Director of the U. S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.					
Name of conveying party(ies): Lucent Technologies Inc.	Additional names, addresses, or citizenship attached?				
☐ Individual(s) ☐ Association ☐ General Partnership ☐ Limited Partnership ☑ Corporation- State: Delaware ☐ Other	Name: Genesys Telecommunications Laboratories, Inc. Internal Address: Street Address: 2001 Junipero Serra Boulevard City: Daly City State: California Country: USA Zip: 94014				
Additional names of conveying parties attached? Yes 🗸 No					
3. Nature of conveyance)/Execution Date(s) : Execution Date(s) July 17, 2007 ✓ Assignment	General Partnership Citizenship Limited Partnership Citizenship Corporation Citizenship California Other Citizenship Tassignee is not domiciled in the United States, a domestic representative designation is attached: Yes No				
Other (Designations must be a separate document from assignment) 4. Application number(s) or registration number(s) and identification or description of the Trademark.					
A. Application number(s) or registration number(s) and A. Trademark Application No.(s)	B. Trademark Registration No.(s) 2610700				
Additional sheet(s) attached?					
concerning document should be mailed: Name: K. Bradford Adolphson	registrations involved:				
NTATIVAL Address: Ware, Fressola, Van der Sluvs &	7. Total fee (37 CFR 2.6(b)(6) & 3.41) \$ 40.00 Authorized to be charged by credit card Authorized to be charged to deposit account Enclosed				
City: Monroe	8. Payment Information:				
State: Connecticut Zip: 06468 Phone Number: 203-261-1234 Fax Number: 203-261-5676	a. Credit Card Last 4 Numbers Expiration Date b. Deposit Account Number _23-0442				
Email Address: kba@wfva.net	Authorized User Name K. Bradford Adolphson				
9. Signature: Signature K. Bradford Adolphson. Reg. No. 30.927 Name of Person Signing Date Total number of pages including cover aheet, attachments, and document: 4					

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to: Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450 SEP-18-2007 10:36 WARE FRESSOLA 2032615676 P.03

TRADEMARK ASSIGNMENT

THIS TRADEMARK ASSIGNMENT ("Assignment") is made and entered into as of July 17, 2007 ("Effective Date"), by and between Lucent Technologies Inc., a Delaware corporation having its principal place of business at 600 Mountain Avenue, Murray Hill, New Jersey 07974 ("Lucent"), and Genesys Telecommunications Laboratories, Inc., a California corporation having its principal place of business at 2001 Junipero Serra Boulevard, Daly City, California 94014 ("Genesys").

WHEREAS, contemporaneous with the execution of this Assignment, Lucent and Genesys are executing an Asset Purchase Agreement relating to the transfer by Lucent to Genesys of Lucent's ClientCare product line and the business associated therewith;

WHEREAS, Lucent is the owner of the trademark and the corresponding registration as set forth on Schedule A hereto ("Assigned Trademark"), together with the goodwill of the ClientCare business connected with and symbolized by the Assigned Trademark;

WHEREAS, Lucent desires to transfer and assign to Genesys, and Genesys desires to acquire from Lucent, all of Lucent's right, title and interest in and to the Assigned Trademark.

NOW, THEREFORE, for good and valuable consideration, the receipt of which is hereby acknowledged, Lucent hereby transfers, conveys and assigns to Genesys, which accepts, all right, title and interest, anywhere in the world, in and to the Assigned Trademark, together with the goodwill of the business connected with and symbolized by the Assigned Trademark, and the right to sue and recover for past infringement of the Assigned Trademark.

IN WITNESS WHEREOF, the parties hereto have executed this Assignment as of the Effective Date.

LUCENT TECHNOLOGIES INC.

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

By:

Title:

SEP-18-2007 10:36 WARE FRESSOLA 2032615676 P.04

TRADEMARK ASSIGNMENT

THIS TRADEMARK ASSIGNMENT ("Assignment") is made and entered into as of July 11., 2007 ("Effective Date"), by and between Lucent Technologies Inc., a Delaware corporation having its principal place of business at 600 Mountain Avenue, Murray Hill, New Jersey 07974 ("Lucent"), and Genesys Telecommunications Laboratories, Inc., a California corporation having its principal place of business at 2001 Junipero Serra Boulevard, Daly City, California 94014 ("Genesys").

WHEREAS, contemporaneous with the execution of this Assignment, Lucent and Genesys are executing an Asset Purchase Agreement relating to the transfer by Lucent to Genesys of Lucent's ClientCare product line and the business associated therewith;

WHEREAS, Lucent is the owner of the trademark and the corresponding registration as set forth on Schedule A hereto ("Assigned Trademark"), together with the goodwill of the ClientCare business connected with and symbolized by the Assigned Trademark;

WHEREAS, Lucent desires to transfer and assign to Genesys, and Genesys desires to acquire from Lucent, all of Lucent's right, title and interest in and to the Assigned Trademark.

NOW, THEREFORE, for good and valuable consideration, the receipt of which is hereby acknowledged, Lucent hereby transfers, conveys and assigns to Genesys, which accepts, all tight, title and interest, anywhere in the world, in and to the Assigned Trademark, together with the goodwill of the business connected with and symbolized by the Assigned Trademark, and the right to sue and recover for past infringement of the Assigned Trademark.

IN WITNESS WHEREOF, the parties hereto have executed this Assignment as of the Effective Date.

LUCENT TECHNOLOGIES INC.

By:		
•	Name :	
	Title:	

GENESYS TELECOMMUNICATIONS LABORATORIES, INC.

By:

Name(:) STACEY W. WHITE

TEXECUTIVE VICE PRESIDENT & CFO GENESYS TELECOMMUNICATIONS LABS SEP-18-2007 10:36 WARE FRESSOLA 2032615676 P.05

Schedule A Assigned Trademark

Trademark	Country	Registration No.
CLIENTCARE	US	2,610,700

TRADEMARK
RECORDED: 09/18/2007 REEL: 003623 FRAME: 0265.25