

TRADEMARK ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	SECURITY INTEREST		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
Ontario Systems, LLC		06/11/2008	LIMITED LIABILITY COMPANY: DELAWARE
RECEIVING PARTY DATA			
Name:	Wells Fargo Foothill, Inc., as Agent		
Street Address:	2450 Colorado Avenue		
Internal Address:	Suite 3000 West		
City:	Santa Monica		
State/Country:	CALIFORNIA		
Postal Code:	90404		
Entity Type:	CORPORATION: CALIFORNIA		
PROPERTY NUMBERS Total: 10			
Property Type	Number	Word Mark	
Registration Number:	3296332	FACS	
Registration Number:	1581239	GUARANTEED CONTACTS	
Registration Number:	2365973	GC MVP	
Registration Number:	2056336	CT VISION	
Registration Number:	3022519	ARTIVA	
Registration Number:	2927649	ARTIVA	
Registration Number:	3244454	VERIFIED CONTACTS	
Registration Number:	2804058	ONTARIO SYSTEMS	
Registration Number:	2804055	ONTARIO	
Registration Number:	2947204	O	
CORRESPONDENCE DATA			
Fax Number:	(404)685-5137		

CH \$265.00 3296332

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TRADEMARK
REEL: 003794 FRAME: 0789

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 404-815-2137
Email: lashana.jimmar@paulhastings.com
Correspondent Name: LaShana C. Jimmar, Sr. Paralegal
Address Line 1: Paul, Hastings, Janofsky & Walker LLP
Address Line 2: 600 Peachtree Street, N.E., Suite 2400
Address Line 4: ATLANTA, GEORGIA 30308

NAME OF SUBMITTER:	LaShana C. Jimmar
Signature:	/LaShana C. Jimmar/
Date:	06/11/2008

Total Attachments: 8

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TRADEMARK SECURITY AGREEMENT

This TRADEMARK SECURITY AGREEMENT (this "Trademark Security Agreement") is made this 11 day of June, 2008, by and among Grantors listed on the signature pages hereof (collectively, jointly and severally, "Grantors" and each, individually, a "Grantor"), and WELLS FARGO FOOTHILL, INC., in its capacity as Agent for the Lender Group and the Bank Product Provider (in such capacity, together with its successors, "Agent").

WITNESSETH:

WHEREAS, pursuant to that certain Amended and Restated Credit Agreement dated as of June 11, 2008 (as amended, restated, supplemented or otherwise modified from time to time, the "Credit Agreement") by and among OSC Holdings, LLC, a Delaware limited liability company ("Parent"), Ontario Systems, LLC, a Delaware limited liability company, as borrower ("Borrower"), the lenders party thereto as "Lenders" ("Lenders"), and Agent, the Lender Group has agreed to make certain financial accommodations available to Borrower from time to time pursuant to the terms and conditions thereof;

WHEREAS, the members of the Lender Group are willing to make the financial accommodations to Borrower as provided for in the Credit Agreement, but only upon the condition, among others, that Grantors shall have executed and delivered to Agent, for the benefit of Lender Group and the Bank Product Provider, that certain Security Agreement dated of even date herewith (including all annexes, exhibits or schedules thereto, as from time to time amended, restated, supplemented or otherwise modified, the "Security Agreement"); and

WHEREAS, pursuant to the Security Agreement, Grantors are required to execute and deliver to Agent, for the benefit of Lender Group and the Bank Product Provider, this Trademark Security Agreement.

NOW, THEREFORE, in consideration of the premises and mutual covenants herein contained and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor hereby agrees as follows:

1. DEFINED TERMS. All capitalized terms used but not otherwise defined herein have the meanings given to them in the Security Agreement or, if not defined therein, in the Credit Agreement.

2. GRANT OF SECURITY INTEREST IN TRADEMARK COLLATERAL. Each Grantor hereby grants to Agent, for the benefit of the Lender Group and the Bank Product Provider, a continuing first priority security interest in all of such Grantor's right, title and interest in, to and under the following, whether presently existing or hereafter created or acquired (collectively, the "Trademark Collateral");

(a) all of its Trademarks and Trademark Intellectual Property Licenses to which it is a party including those referred to on Schedule I hereto;

(b) all goodwill, trade secrets, proprietary or confidential information, technical information, procedures, formulae, quality control standards, designs, operating and training manuals, customer lists, and other General Intangibles with respect to the foregoing;

(c) all reissues, continuations or extensions of the foregoing;

(d) all goodwill of the business connected with the use of, and symbolized by, each Trademark and each Trademark Intellectual Property License; and

(e) all products and proceeds of the foregoing, including any claim by such Grantor against third parties for past, present or future (i) infringement or dilution of any Trademark or any Trademark

licensed under any Intellectual Property License or (ii) injury to the goodwill associated with any Trademark or any Trademark licensed under any Intellectual Property License.

3. SECURITY FOR OBLIGATIONS. This Trademark Security Agreement and the Security Interest created hereby secures the payment and performance of all the Secured Obligations, whether now existing or arising hereafter. Without limiting the generality of the foregoing, this Trademark Security Agreement secures the payment of all amounts which constitute part of the Obligations and would be owed by Grantors, or any of them, to Agent, the Lender Group, the Bank Product Provider or any of them, whether or not they are unenforceable or not allowable due to the existence of an Insolvency Proceeding involving any Grantor.

4. SECURITY AGREEMENT. The security interests granted pursuant to this Trademark Security Agreement are granted in conjunction with the security interests granted to Agent, for the benefit of the Lender Group and the Bank Product Provider, pursuant to the Security Agreement. Each Grantor hereby acknowledges and affirms that the rights and remedies of Agent with respect to the security interest in the Trademark Collateral made and granted hereby are more fully set forth in the Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein.

5. AUTHORIZATION TO SUPPLEMENT. If any Grantor shall obtain rights to any new trademarks, the provisions of this Trademark Security Agreement shall automatically apply thereto. Grantors shall give prompt notice in writing to Agent with respect to any such new trademarks or renewal or extension of any trademark registration. Without limiting Grantors' obligations under this Section, Grantors hereby authorize Agent unilaterally to modify this Agreement by amending Schedule I to include any such new trademark rights of Grantors. Notwithstanding the foregoing, no failure to so modify this Trademark Security Agreement or amend Schedule I shall in any way affect, invalidate or detract from Agent's continuing security interest in all Collateral, whether or not listed on Schedule I.

6. COUNTERPARTS. This Trademark Security Agreement may be executed in any number of counterparts, each of which shall be deemed to be an original, but all such separate counterparts shall together constitute but one and the same instrument. In proving this Trademark Security Agreement or any other Loan Document in any judicial proceedings, it shall not be necessary to produce or account for more than one such counterpart signed by the party against whom such enforcement is sought. Any signatures delivered by a party by facsimile transmission or by e-mail transmission shall be deemed an original signature hereto.


7. CONSTRUCTION. Unless the context of this Trademark Security Agreement or any other Loan Document clearly requires otherwise, references to the plural include the singular, references to the singular include the plural, the terms "includes" and "including" are not limiting, and the term "or" has, except where otherwise indicated, the inclusive meaning represented by the phrase "and/or." The words "hereof," "herein," "hereby," "hereunder," and similar terms in this Trademark Security Agreement or any other Loan Document refer to this Trademark Security Agreement or such other Loan Document, as the case may be, as a whole and not to any particular provision of this Trademark Security Agreement or such other Loan Document, as the case may be. Section, subsection, clause, schedule, and exhibit references herein are to this Agreement unless otherwise specified. Any reference in this Trademark Security Agreement or in any other Loan Document to any agreement, instrument, or document shall include all alterations, amendments, changes, extensions, modifications, renewals, replacements, substitutions, joinders, and supplements, thereto and thereof, as applicable (subject to any restrictions on such alterations, amendments, changes, extensions, modifications, renewals, replacements, substitutions, joinders, and supplements set forth herein). Any reference herein or in any other Loan Document to the satisfaction or repayment in full of the Obligations shall mean the repayment in full in cash (or cash collateralization in accordance with the terms of the Credit Agreement) of all Obligations other than unasserted contingent indemnification Obligations and other than any Bank Product Obligations that, at such time, are allowed by the applicable Bank Product Provider to remain outstanding and that are not required by the provisions of the Credit Agreement to be repaid or cash collateralized. Any reference herein to any Person shall be construed to include such Person's successors and

assigns. Any requirement of a writing contained herein or in any other Loan Document shall be satisfied by the transmission of a Record and any Record so transmitted shall constitute a representation and warranty as to the accuracy and completeness of the information contained therein.

[remainder of page intentionally left blank]

IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

ONTARIO SYSTEMS, LLC, a Delaware limited liability company

By: 
Name: DAVID L. HAHN
Title: VP&CFO

ACCEPTED AND ACKNOWLEDGED BY:

WELLS FARGO FOOTHILL, INC., as Agent

By: _____
Name:
Title:

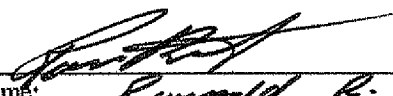
IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

ONTARIO SYSTEMS, LLC, a Delaware limited liability company

By: _____
Name:
Title:

ACCEPTED AND ACKNOWLEDGED BY:

WELLS FARGO FOOTHILL, INC., as Agent

By: 
Name: *Ronald R. Catt*
Title: *V.P.*

SCHEDULE I
to
TRADEMARK SECURITY AGREEMENT

Trademark Applications/Registrations

Loan Party	Country	Mark	Application/ Registration No.	Application/ Registration Date
Ontario Systems, LLC	United States	FACS	Reg. No. 3296332	9-25-2007
Ontario Systems, LLC	United States	GUARANTEED CONTACTS	Reg. No. 1581239	2-6-1990
Ontario Systems, LLC	United States	GC MVP	Reg. No. 2365973	7-11-2000
Ontario Systems, LLC	United States	CT VISION	Reg. No. 2056336	4-22-1997
Ontario Systems, LLC	United States	ARTIVA	Reg. No. 3022519	12-6-2005
Ontario Systems, LLC	United States	ARTIVA (Stylized)	Reg. No. 2927649	2-22-2005
Ontario Systems, LLC	United States	VERIFIED CONTACTS	Reg. No. 3244454	5-22-2007
Ontario Systems, LLC	Canada	OSC ONTARIO SYSTEMS CORPORATION (and Design)	Reg. No. TMA513382	7-27-1999
Ontario Systems, LLC	Canada	FACS	Reg. No. TMA522085	1-24-2000
Ontario Systems, LLC	Canada	GUARANTEED CONTACTS	Reg. No. TMA503961	11-12-1998
Ontario Systems, LLC	Canada	ARTIVA	Reg. No. TMA669778	8-14-2006
Ontario Systems, LLC	Canada	VERIFIED CONTACTS	Reg. No. TMA703660	12-20-2007
Ontario Systems, LLC	EU	FACS (and Design)	Reg. No. 00990507	3-3-2000
Ontario Systems, LLC	Brazil	ARTIVA	App. No. 82426950	7-12-2001
Ontario Systems, LLC	India	ARTIVA	Reg. No. 1073479	1-14-2002

Ontario Systems, LLC	India	ARTIVA	Reg. No. 1073480	1-14-2002
Ontario Systems, LLC	Mexico	ARTIVA	App. No. 527304	7-12-2001
Ontario Systems, LLC	EU	CT VISION	Reg. No. 00980763	4-4-2001
Ontario Systems, LLC	EU	ARTIVA	Reg. No. 002528784	7-15-2004
Ontario Systems, LLC	Chile	CT VISION	Reg. No. 548122	9-15-1999

Trade Names

Ontario Systems

Common Law Trademarks

ARC, Agent Trak, ARCHITECT, ARCHITECT RMS, ARCHITECT Studio, Artiva RMS, Automated Investigation Tracking System, Call-by-Call Blending, Client Compliance, COIN, Commercial, CT Imaging, CT Log, CT MVP II, CT SQL, CT Term, CT View, DISQ, Enable, Enable I, Enable II, Enable III, Enterprise OAR, Event Tactics, FACS Analyst, FACS Claims Manager, FACS Link, FACS Monitor, FACS Vision, FACS Web, FACS SQL, FOCUS, GC Compact PCI, GC Host, GC IVR, GC Monitor, GC MVP II, GC Voice Trak, ICE, Logic Blocks, OAR, OSC Link, PaceSetter, Progressive-Pooled, Signature IVR, Tactics and Voice Trak.

Trademarks Not Currently In Use

FACS (Design)

Integredial

Property Manager Edge

Ontario Systems Corporation (and design)

Trademark Licenses

Licensee	Licensor	Country	Trademark	Registration No.	Registration Date
Ontario Systems, LLC	Ontario Corporation	United States	ONTARIO SYSTEMS	Reg. No. 2804058	1-13-2004
Ontario Systems, LLC	Ontario Corporation	United States	ONTARIO (stylized)	Reg. No. 2804055	1-13-2004
Ontario Systems, LLC	Ontario Corporation	United States	Stylized "O"	Reg. No. 2947204	5-10-2005