

RECORDATION FORM COVER SHEET

U.S. DEPARTMENT OF
United States Patent and Trademark Office

TRADEMARKS ONLY

To the Director of the U.S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

1. Name of conveying party(ies):

Silicon Valley Bank
3003 Tasman Drive
Santa Clara, CA 95054

- ☐ Individual(s) ☐ Association
☐ General Partnership ☐ Limited Partnership

- ☒ Corporation-State
☐ Other

Additional name(s) of conveying parties attached? ☐ Yes ☒ No

3. Nature of conveyance/ Execution Date(s):

Execution Date(s): July 2, 2008

- ☐ Assignment ☐ Merger
☐ Security Agreement ☐ Change of Name

☒ Other: Release

2. Name and address of receiving party(ies):

Additional name(s) of conveying parties attached? ☐ Yes ☒ No

Name: eGain Communications Corp.

Internal Address

Street Address: 345 E. Middlefield Road

City: Mountain View

State: CA

Country: USA

Zip: 94043

- ☐ Association Citizenship
☐ General Partnership Citizenship
☐ Limited Partnership Citizenship
☒ Corporation Citizenship .Canada
☐ Other Citizenship

If assignee is not domiciled in the United States, a domestic representative designation is attached: ☐ Yes ☒ No
(Designations must be a separate document from assignment)

4. Application number(s) or registration number(s) and identification or description of the Trademark:

A. Trademark Application No.(s)

75441869

75786802

76205877

76205981

B. Trademark Registration No.(s)

2405048

2372126

2376687

2346234

C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):

Additional sheets attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: UCC Direct Services

Internal Address: Attn: 14080632

Street Address: 187 Wolf Road, Suite 101

City: Albany State: NY ZIP: 12205

Phone Number: 1-800-342-3676 X 4065

Fax Number: 1-800-962-7049

Email Address: cts-uds@albanys@wolterskluwer.com

6. Total number of applications and registrations involved: 8

7. Total fee (37 CFR 2.6 (b)(6) & 3.11): \$ 215.00

- ☒ Authorized to be charged by credit card
☐ Authorized to be charged to deposit account
☐ Enclosed

8. Payment Information:

a. Credit Card Last 4 Numbers 5283
Expiration Date 11/09

b. Deposit Account Number
Authorized User Name

9. Signature.

Susan O'Brien

Signature

07/02/08
Date

Susan O'Brien
Name of Person Signing

Total number of pages including cover sheet, attachments, and document:

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to: Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

TRADEMARK

REEL: 003810 FRAME: 0630

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OP \$215.00 75441869

**RELEASE OF SECURITY AGREEMENT COVERING
INTERESTS IN TRADEMARKS**

Silicon Valley Bank ("Secured Party"), hereby releases its security interest in the interests of **eGain Communications Corp.** ("Assignor") in the trademarked works set forth in that certain **Intellectual Property And Security Agreement** dated, 03/27/2002 executed by Assignor in favor of Secured Party recorded with the United States Department of Commerce, Patent and Trademark Office on 05/28/2002, Reel 2515, Frame 0947.

Dated. **July 2, 2008**

SILICON VALLEY BANK

By: 

Name: Margaret Fujii

Title: Operations Manager