TRADEMARK ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Trademark Security Agreement

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type	
PRC, LLC		106/30/2008 1	LIMITED LIABILITY	
11.0, 220		00,00,2000	COMPANY: FLORIDA	

RECEIVING PARTY DATA

Name:	The Bank of New York, as First Lien Collateral Agent	
Street Address:	600 East Las Colinas Blvd.	
Internal Address:	Suite 1300	
City:	Irving	
State/Country:	TEXAS	
Postal Code:	75039	
Entity Type:	Bank:	

PROPERTY NUMBERS Total: 5

Property Type	Number	Word Mark	
Registration Number:	1819161	PRC	
Registration Number:	1820093	PRC	
Registration Number:	1844659	PRECISION RESPONSE CORPORATION	
Registration Number:	3186455	PRC	
Serial Number:	78797392	SMARTPIPE	

CORRESPONDENCE DATA

Fax Number: (714)755-8290

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

ipdocket@lw.com Email: Correspondent Name: Latham & Watkins LLP 650 Town Center Drive Address Line 1:

Address Line 2: Suite 2000

Address Line 4: Costa Mesa, CALIFORNIA 92626

REEL: 003812 FRAME: 0915

TRADEMARK

ATTORNEY DOCKET NUMBER:	044296-0002
NAME OF SUBMITTER:	Rhonda DeLeon
Signature:	/Rhonda DeLeon/
Date:	07/09/2008
Total Attachments: 5 source=Trademark Security Agmt#page1.tif source=Trademark Security Agmt#page2.tif source=Trademark Security Agmt#page3.tif source=Trademark Security Agmt#page4.tif source=Trademark Security Agmt#page5.tif	· ·

TRADEMARK REEL: 003812 FRAME: 0916

TRADEMARK SECURITY AGREEMENT

Trademark Security Agreement, dated as of June 30, 2008 (as amended, restated or otherwise modified, the "<u>Trademark Security Agreement</u>"), between each of **PRC INTERMEDIATE HOLDCO, LLC**, a Delaware limited liability company ("<u>Grantor</u>"), and **THE BANK OF NEW YORK**, in its capacity as collateral agent for the Secured Parties (together with successors and assigns in such capacity, the "<u>Collateral Agent</u>").

WITNESSETH:

WHEREAS, Grantor is party to a Pledge and Security Agreement dated as of June 30, 2008 (the "<u>Pledge and Security Agreement</u>") between Grantor and the other grantors party thereto and the Collateral Agent pursuant to which the Grantor is required to execute and deliver this Trademark Security Agreement;

Now, Therefore, in consideration of the premises and to induce the Secured Parties to enter into the Credit Agreement, Grantor hereby agrees with the Collateral Agent, as follows:

SECTION 1. <u>Defined Terms</u>. Unless otherwise defined herein, terms defined in the Pledge and Security Agreement and used herein have the meaning given to them in the Pledge and Security Agreement.

SECTION 2. <u>Grant of Security Interest in Trademark Collateral</u>. Grantor hereby pledges and grants to Collateral Agent for the benefit of the Secured Parties, a security interest in all of Grantor's right, title and interest in, to and under the following, whether presently existing or hereafter created or acquired (collectively, the "<u>Trademark Collateral</u>"):

- (a) all United States, and foreign trademarks, trade names, corporate names, company names, business names, fictitious business names, Internet domain names, service marks, certifications marks, collective marks, logos, other source or business identifiers, designs and general intangibles of a like nature, all registrations and applications for any of the foregoing, including, but not limited to: (i) the registrations and applications referred to on <u>Schedule I</u> hereto (ii) all extensions or renewals of any of the foregoing, (iii) all of the goodwill of the business connected with the use of and symbolized by the foregoing, (iv) the right to sue for past, present and future infringement or dilution of any of the foregoing or for any injury to goodwill, and (v) all Proceeds of the foregoing, including, without limitation, licenses, royalties, income payments, claims, damages and proceeds of suit (collectively, "<u>Trademarks</u>"); and
- (b) any and all agreements providing for the granting of any right in or to Trademarks (whether Grantor is licensee or licensor thereunder) including those referred to on <u>Schedule I</u> hereto (collectively, "<u>Trademark Licenses</u>").

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SECTION 3. Security Agreement. The security interest granted pursuant to this Trademark Security Agreement is granted in conjunction with the security interest granted to the Collateral Agent for the Secured Parties pursuant to the Pledge and Security Agreement and Grantor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the security interest in the Trademark Collateral made and granted hereby are more fully set forth in the Pledge and Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein. In the event that any provision of this Trademark Security Agreement is deemed to conflict with the Pledge and Security Agreement, the provisions of the Pledge and Security Agreement shall control.

SECTION 4. <u>Applicable Law</u>. This Trademark Security Agreement and the rights and obligations of the parties hereunder shall be governed by, and shall be construed and enforced in accordance with, the laws of the State of New York.

SECTION 5. <u>Counterparts</u>. This Trademark Security Agreement may be executed in any number of counterparts, each of which when so executed and delivered shall be deemed an original, but all such counterparts together shall constitute but one and the same instrument.

[Remainder of page intentionally left blank]

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IN WITNESS WHEREOF, Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

PRC, LLC, as Grantor

Name: J. Robert Gary

Title: Chief Financial Officer

Accepted and Agreed:

THE BANK OF NEW YORK

as Collateral Agent

By:

Name:

Title:

ROBERT D HINGSTON VICE PRESIDENT

Trademark Security Agreement (First Lien)

TRADEMARK REEL: 003812 FRAME: 0920

SCHEDULE I to TRADEMARK SECURITY AGREEMENT

TRADEMARK REGISTRATIONS AND APPLICATIONS

Grantor	Description of Trademark	Issue Date	Jurisdiction	Registration Number
PRC, LLC	PRC	02/01/94	U.S.	1,819,161
PRC, LLC	PRC (stylized letters)	02/08/94	U.S.	1,820,093
PRC, LLC	PRECISION RESPONSE CORPORATION	07/12/94	U.S.	1,844,659
PRC, LLC	PRC and Design	12/19/06	U.S.	3,186,455
Grantor	Description of Trademark	Application Date	Jurisdiction	Application Number
PRC, LLC	SMARTPIPE	01/23/06	U.S.	78/797,392
PRC, LLC (right to sue)	SMARTPIPE	06/27/05	U.S.	78/659,286
PRC, LLC	PRC and Design	6/12/06	Dominican Republic	2006-39895
PRC, LLC	PRC and Design	6/9/2006	India	1458419
PRC, LLC	PRC and Design	6/9/2006	Philippines	4-2006-006202

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RECORDED: 07/09/2008

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