

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	CHANGE OF NAME		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
TETRA TECH FW, INC.		01/18/2005	CORPORATION: DELAWARE
RECEIVING PARTY DATA			
Name:	TTEC, INC.		
Street Address:	1000 The American Road		
City:	Morris Plains		
State/Country:	NEW JERSEY		
Postal Code:	07950		
Entity Type:	CORPORATION: DELAWARE		
PROPERTY NUMBERS Total: 4			
Property Type	Number	Word Mark	
Serial Number:	76313087	ZERO INCIDENT PERFORMANCE	
Serial Number:	76174563	SHARED VISION	
Serial Number:	75067578	CLIENT SERVICE QUALITY	
Serial Number:	75067575	DO IT RIGHT	
CORRESPONDENCE DATA			
Fax Number:	(212)218-2200		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
Phone:	212-218-2100		
Email:	nshreve@fchs.com		
Correspondent Name:	Nina Shreve, Esq.		
Address Line 1:	30 Rockefeller Plaza		
Address Line 2:	Floor 38		
Address Line 4:	New York, NEW YORK 10112-3800		
ATTORNEY DOCKET NUMBER:	03254.000003.		
NAME OF SUBMITTER:	Nina Shreve		

CH \$115.00 76313087

Signature:

/Nina Shreve/

Date:

02/18/2009

Total Attachments: 2

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Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "TETRA TECH FW, INC.", CHANGING ITS NAME FROM "TETRA TECH FW, INC." TO "TTEC, INC.", FILED IN THIS OFFICE ON THE EIGHTEENTH DAY OF JANUARY, A.D. 2005, AT 3:24 O'CLOCK P.M.

3623996 8100

090065292



You may verify this certificate online
at corp.delaware.gov/authver.shtml


Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 7098100

DATE: 01-23-09

TRADEMARK
REEL: 003937 FRAME: 0987

State of Delaware
Secretary of State
Division of Corporations
Delivered 03:44 PM 01/18/2005
FILED 03:24 PM 01/18/2005
SRV 050041437 - 3623996 FILE

**CERTIFICATE OF AMENDMENT
OF
CERTIFICATE OF INCORPORATION**

Tetra Tech FW, Inc., a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware,

DOES HEREBY CERTIFY:

FIRST: That the Board of Directors of said corporation, by the unanimous written consent of its members, filed with the minutes of the Board, adopted a resolution proposing and declaring advisable the following amendment to the Certificate of Incorporation of said corporation:

RESOLVED, that the Certificate of Incorporation of Tetra Tech FW, Inc. be amended by changing the First Article thereof so that, as amended, said Article shall be and read as follows:

First: The name of the corporation is TtEC, Inc.

SECOND: That in lieu of a meeting and vote of stockholders, the stockholders have given unanimous written consent to said amendment in accordance with the provisions of Section 228 of the General Corporation Law of the State of Delaware.

THIRD: That the aforesaid amendment was duly adopted in accordance with the applicable provisions of Section 242 and 228 of the General Corporation Law of the State of Delaware.

IN WITNESS WHEREOF, said Tetra Tech FW, Inc. has caused this Certificate to be signed by Richard A. Lemmon, its Vice President and Secretary, this 18th day of January, 2005.

Tetra Tech FW, Inc.

Richard A. Lemmon /s/
Richard A. Lemmon, Vice President and
Secretary