

TRADEMARKS ONLY

To the Director of the U.S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

1. Name of conveying party(ies):

Silicon Valley Bank  
3003 Tasman Drive  
Santa Clara, CA 95054

2. Name and address of receiving party(ies):

Additional name(s) of conveying parties attached?  Yes  No

Name: MOTIVE INC

Internal Address

Street Address: 12515 Research Blvd Bldg 5

City: Austin

State: TX

Country: USA

Zip: 78759

- Individual(s)  Association
- General Partnership  Limited Partnership
- Corporation-State
- Other

Additional name(s) of conveying parties attached?  Yes  No

3. Nature of conveyance/ Execution Date(s):

Execution Date(s): April 7, 2009

- Assignment  Merger
- Security Agreement  Change of Name

- Association Citizenship
- General Partnership Citizenship
- Limited Partnership Citizenship
- Corporation Citizenship :Canada
- Other Citizenship

If assignee is not domiciled in the United States, a domestic representative designation is attached:  Yes  No  
(Designations must be a separate document from assignment)

Other : Release

4. Application number(s) or registration number(s) and identification or description of the Trademark:

A. Trademark Application No.(s)

75284280 76114360 77100531

75366342 76114361

75366343 77100468

C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):

Additional sheets attached?  Yes  No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: UCC Direct Services

Internal Address: Attn: 14080632

Street Address: 187 Wolf Road, Suite 101

City: Albany State: NY ZIP: 12205

Phone Number: 1-800-342-3676 X 4065

Fax Number: 1-800-962-7049

Email Address: [cls-udsalbany@wolterskluwer.com](mailto:cls-udsalbany@wolterskluwer.com)

6. Total number of applications and registrations involved: 7

7. Total fee (37 CFR 2.6 (b)(6) & 3.41): \$190

- Authorized to be charged by credit card
- Authorized to be charged to deposit account
- Enclosed

8. Payment Information:

a. Credit Card Last 4 Numbers 5683  
Expiration Date 11/09

b. Deposit Account Number  
Authorized User Name

9. Signature.

Signature  
Susan O'Brien  
Name of Person Signing

4-10-09  
Date

Total number of pages including cover sheet, attachments, and document:

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to: Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

**RELEASE OF SECURITY AGREEMENT COVERING  
INTERESTS IN TRADEMARKS**

Silicon Valley Bank ("Secured Party"), hereby releases its security interest in the interests of **Motive, Inc.** ("Assignor") in the trademarked works set forth in that certain **Intellectual Property And Security Agreement** dated, July 7, 2008, executed by Assignor in favor of Secured Party recorded with the United States Department of Commerce, Patent and Trademark Office on July 9, 2008 Reel 3812 Frame 0591.

Date: April 7, 2009

SILICON VALLEY BANK

By:

Name: Margaret Fujii

Title: Operations Manager