

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE BY SECURED PARTY		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
PNC BANK, NATIONAL ASSOCIATION		10/01/2009	national banking association: UNITED STATES
RECEIVING PARTY DATA			
Name:	STREAM INTERNATIONAL, INC.		
Street Address:	20 William Street		
Internal Address:	Suite 310		
City:	Wellesley		
State/Country:	MASSACHUSETTS		
Postal Code:	02481		
Entity Type:	CORPORATION: DELAWARE		
PROPERTY NUMBERS Total: 4			
Property Type	Number	Word Mark	
Registration Number:	2803876	STREAM	
Registration Number:	2654603	STREAM	
Registration Number:	3156506	STREAM	
Registration Number:	2768524	EMEDIATE	
CORRESPONDENCE DATA			
Fax Number:	(213)830-8743		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
Phone:	213.680.6400		
Email:	kimberley.lathrop@bingham.com		
Correspondent Name:	Kimberley A. Lathrop		
Address Line 1:	Bingham McCutchen LLP		
Address Line 2:	355 South Grand Avenue		
Address Line 4:	Los Angeles, CALIFORNIA 90071		
ATTORNEY DOCKET NUMBER:	3004422.341874		

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TRADEMARK
REEL: 004071 FRAME: 0900

NAME OF SUBMITTER:	Kimberley A. Lathrop
Signature:	/Kimberley A. Lathrop/
Date:	10/01/2009
Total Attachments: 3 source=Trademark Release Agreement - PNC#page1.tif source=Trademark Release Agreement - PNC#page2.tif source=Trademark Release Agreement - PNC#page3.tif	

TERMINATION AND RELEASE OF SECURITY AGREEMENT

THIS TERMINATION AND RELEASE OF SECURITY AGREEMENT (this "Termination"), is dated as of October 1, 2009, and made by PNC BANK, NATIONAL ASSOCIATION, as Agent, having an office at 4720 Piedmont Row Drive, Suite 300, Charlotte, North Carolina 28210 ("Grantee") to STREAM INTERNATIONAL INC., a Delaware corporation ("Grantor"), with its chief executive office at 20 William Street, Suite 310, Wellesley, Massachusetts 02481.

WHEREAS, pursuant to that certain Security Agreement dated as of April 13, 2004 (the "Original Security Agreement") a security interest was granted by Grantor to Grantee in certain collateral, including the Trademarks (as hereinafter defined), which security interest was ratified and confirmed pursuant to that certain Fifth Amended and Restated Revolving Credit, Term Loan and Security Agreement dated as of January 8, 2009 (the "Amended and Restated Security Agreement", and together with the Original Security Agreement, the "Security Agreements");

WHEREAS, the Original Security Agreement was recorded in the Trademark Division of the United States Patent and Trademark Office on April 21, 2004, at Reel 2952 and Frame 0727 and on August 5, 2008, at Reel 3829 and Frame 0047; and

WHEREAS, Grantee now desires to terminate and release the Security Agreements and all related documents;


NOW, THEREFORE, for good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, and upon the terms set forth in this Termination, Grantee hereby states as follows:

1. Definitions. The term "Trademarks," as used herein, shall mean all of the Grantor's right, title and interest of every kind and nature as of the date hereof in the trademarks listed on Schedule A hereto.
2. Release of Security Interest. Grantee hereby terminates the Security Agreements and all related documents and terminates, releases and discharges its security interest in the Trademarks.

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IN WITNESS WHEREOF, the Grantee has caused this Termination to be executed by its duly authorized officer as of the date first written above.

PNC BANK, NATIONAL ASSOCIATION

By: 
Name: _____
Title: _____

Schedule A

U.S. Trademark Registrations

Trademark	Reg. No.	Reg. Date	Reel/Frame
 (and Design)	2803876	01/13/04	2952/0727
STREAM	2654603	11/26/02	2952/0727
	3156506	10/17/06	3829/0047
EMEDIATE	2768524	09/30/03	2952/0727

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