

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Trademark Security Agreement

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Stream International Inc.		10/01/2009	CORPORATION: DELAWARE

RECEIVING PARTY DATA

Name:	Wilmington Trust FSB, as Collateral Trustee
Street Address:	Corporate Client Services, Suite 1290
Internal Address:	50 South Sixth Street
City:	Minneapolis
State/Country:	MINNESOTA
Postal Code:	55402
Entity Type:	TRUSTEE: UNITED STATES

PROPERTY NUMBERS Total: 7

Property Type	Number	Word Mark
Registration Number:	2803876	STREAM
Registration Number:	2654603	STREAM
Serial Number:	77783141	STREAM GLOBAL SERVICES
Registration Number:	3156506	STREAM
Serial Number:	77784829	STREAM
Serial Number:	77783137	STREAM
Registration Number:	2768524	EMEDIATE

CORRESPONDENCE DATA

Fax Number: (714)755-8290
Correspondence will be sent via US Mail when the fax attempt is unsuccessful.
 Email: ipdocket@lw.com
 Correspondent Name: Latham & Watkins LLP
 Address Line 1: 650 Town Center Drive
 Address Line 2: Suite 2000

OP \$190.00 2803876

Address Line 4: Costa Mesa, CALIFORNIA 92626

ATTORNEY DOCKET NUMBER: 022411-1044

NAME OF SUBMITTER: Rhonda DeLeon

Signature: /Rhonda DeLeon/

Date: 11/13/2009

Total Attachments: 7

source=Trademark Security (2)#page1.tif

source=Trademark Security (2)#page2.tif

source=Trademark Security (2)#page3.tif

source=Trademark Security (2)#page4.tif

source=Trademark Security (2)#page5.tif

source=Trademark Security (2)#page6.tif

source=Trademark Security (2)#page7.tif

TRADEMARK SECURITY AGREEMENT

This TRADEMARK SECURITY AGREEMENT (this "Trademark Security Agreement") is made this 1st day of October, 2009, among the Grantors listed on the signature pages hereof (collectively, jointly and severally, "Grantors" and each individually "Grantor"), and WILMINGTON TRUST FSB ("WTFSB") in its capacity as Collateral Trustee for the Secured Parties (in such capacity, together with its successors and assigns in such capacity, "Collateral Trustee").

WITNESSETH:

WHEREAS, Stream Global Systems, Inc., a Delaware corporation (the "Issuer") has issued the Notes (as defined in the Indenture), pursuant to that certain Indenture of even date herewith (as amended, restated, supplemented, or otherwise modified from time to time, the "Indenture") by and among the Issuer, and Wells Fargo Bank, National Association as Trustee (in such capacity, and together with its successors in such capacity, the "Trustee");

WHEREAS, the Grantors have entered into a Collateral Trust Agreement, of even date herewith (amended, amended and restated, waived, renewed, replaced, restructured, supplemented or otherwise modified from time to time, the "Collateral Trust Agreement") with the Collateral Trustee, the Trustee and the other representatives and Collateral Trustees from time to time party thereto pursuant to which Collateral Trustee has agreed to act as Collateral Trustee for the benefit of the Secured Parties in connection with the transactions contemplated by the Indenture and this Trademark Security Agreement; and

WHEREAS, pursuant to the Security Agreement, Grantors are required to execute and deliver to Collateral Trustee, for the benefit of the Secured Parties, this Trademark Security Agreement;

NOW, THEREFORE, in consideration of the premises and mutual covenants herein contained and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor hereby agrees as follows:

1. **DEFINED TERMS**. All initially capitalized terms used but not otherwise defined herein have the meanings given to them in the Security Agreement or, if not defined therein, in the Indenture.
2. **GRANT OF SECURITY INTEREST IN TRADEMARK COLLATERAL**. Each Grantor hereby unconditionally grants, assigns, and pledges to Collateral Trustee, for the benefit of each of the Secured Parties, to secure the Secured Obligations, a continuing security interest (referred to in this Trademark Security Agreement as the "Security Interest") in all of such Grantor's right, title and interest in and to the following, whether now owned or hereafter acquired or arising (collectively, the "Trademark Collateral"):
 - (a) all of its Trademarks and Trademark Intellectual Property Licenses to which it is a party including those referred to on Schedule I;
 - (b) all goodwill of the business connected with the use of, and symbolized by, each Trademark and each Trademark Intellectual Property License; and
 - (c) all products and proceeds (as that term is defined in the Code) of the foregoing, including any claim by such Grantor against third parties for past, present or future (i) infringement or dilution of any Trademark or any Trademarks exclusively licensed under any Intellectual Property License, including right to receive any damages, (ii) injury to the goodwill associated with any Trademark, or (iii) right to receive license fees, royalties, and other compensation under any Trademark Intellectual Property License.
3. **SECURITY FOR SECURED OBLIGATIONS**. This Trademark Security Agreement and the Security Interest created hereby secures the payment and performance of the Secured Obligations, whether

now existing or arising hereafter. Without limiting the generality of the foregoing, this Trademark Security Agreement secures the payment of all amounts which constitute part of the Secured Obligations and would be owed by Grantors, or any of them, to Collateral Trustee, the other Secured Parties or any of them, whether or not they are unenforceable or not allowable due to the existence of an Insolvency Proceeding involving any Grantor.

4. SECURITY AGREEMENT. The Security Interest granted pursuant to this Trademark Security Agreement is granted in conjunction with the security interests granted to Collateral Trustee, for the benefit of the Secured Parties, pursuant to the Security Agreement. Each Grantor hereby acknowledges and affirms that the rights and remedies of Collateral Trustee with respect to the Security Interest in the Trademark Collateral made and granted hereby are more fully set forth in the Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein. To the extent there is any conflict or inconsistency between this Trademark Security Agreement and the Security Agreement, the Security Agreement shall control.

5. AUTHORIZATION TO SUPPLEMENT. If any Grantor shall obtain rights to any new trademarks, the provisions of this Trademark Security Agreement shall automatically apply thereto. Grantors shall notify Collateral Trustee in writing with respect to any such new trademarks or renewal or extension of any trademark registration quarterly pursuant to Section 6 (g)(v) of the Security Agreement. Without limiting Grantors' obligations under this Section, if Grantors fail to update Schedule I on or before the date required under the Security Agreement, Grantors hereby authorize Collateral Trustee unilaterally to modify this Trademark Security Agreement by amending Schedule I to include any such new trademark rights of each Grantor. Notwithstanding the foregoing, no failure to so modify this Trademark Security Agreement or amend Schedule I shall in any way affect, invalidate or detract from Collateral Trustee's continuing security interest in all Collateral, whether or not listed on Schedule I.

6. COUNTERPARTS. This Trademark Security Agreement may be executed in any number of counterparts and by different parties on separate counterparts, each of which, when executed and delivered, shall be deemed to be an original, and all of which, when taken together, shall constitute but one and the same Trademark Security Agreement. Delivery of an executed counterpart of this Trademark Security Agreement by telefacsimile or other electronic method of transmission shall be equally as effective as delivery of an original executed counterpart of this Trademark Security Agreement.

7. CONSTRUCTION. This Trademark Security Agreement is a Priority Lien Document. Unless the context of this Trademark Security Agreement clearly requires otherwise, references to the plural include the singular, references to the singular include the plural, the terms "includes" and "including" are not limiting, and the term "or" has, except where otherwise indicated, the inclusive meaning represented by the phrase "and/or". The words "hereof", "herein", "hereby", "hereunder", and similar terms in this Trademark Security Agreement refer to this Trademark Security Agreement as a whole and not to any particular provision of this Trademark Security Agreement. Section, subsection, clause, schedule, and exhibit references herein are to this Agreement unless otherwise specified. Any reference in this Trademark Security Agreement to any agreement, instrument, or document shall include all alterations, amendments, changes, extensions, modifications, renewals, replacements, substitutions, joinders, and supplements, thereto and thereof, as applicable (subject to any restrictions on such alterations, amendments, changes, extensions, modifications, renewals, replacements, substitutions, joinders, and supplements set forth herein). The words "asset" and "property" shall be construed to have the same meaning and effect and to refer to any and all tangible and intangible assets and properties, including cash, securities, accounts, and contract rights. Any reference herein to any Person shall be construed to include such Person's successors and permitted assigns. Any requirement of a writing contained herein or in any other Priority Lien Document shall be satisfied by the transmission of a Record.

8. THE VALIDITY OF THIS TRADEMARK SECURITY AGREEMENT, THE CONSTRUCTION, INTERPRETATION, AND ENFORCEMENT HEREOF, AND THE RIGHTS OF THE

PARTIES HERETO WITH RESPECT TO ALL MATTERS ARISING HEREUNDER OR RELATED HERETO SHALL BE DETERMINED UNDER, GOVERNED BY, AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF NEW YORK.

9. THE PARTIES AGREE THAT ALL ACTIONS OR PROCEEDINGS ARISING IN CONNECTION WITH THIS TRADEMARK SECURITY AGREEMENT SHALL BE TRIED AND LITIGATED ONLY IN THE STATE AND, TO THE EXTENT PERMITTED BY APPLICABLE LAW, FEDERAL COURTS LOCATED IN THE COUNTY OF NEW YORK, STATE OF NEW YORK; PROVIDED, HOWEVER, THAT ANY SUIT SEEKING ENFORCEMENT AGAINST ANY COLLATERAL OR OTHER PROPERTY MAY BE BROUGHT, AT COLLATERAL TRUSTEE'S OPTION, IN THE COURTS OF ANY JURISDICTION WHERE COLLATERAL TRUSTEE ELECTS TO BRING SUCH ACTION OR WHERE SUCH COLLATERAL OR OTHER PROPERTY MAY BE FOUND. COLLATERAL TRUSTEE AND EACH GRANTOR WAIVE, TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, ANY RIGHT EACH MAY HAVE TO ASSERT THE DOCTRINE OF FORUM NON CONVENIENS OR TO OBJECT TO VENUE TO THE EXTENT ANY PROCEEDING IS BROUGHT IN ACCORDANCE WITH THIS SECTION 9.

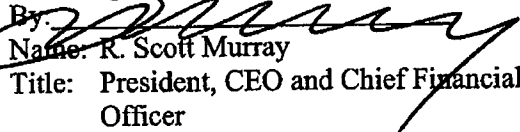
10. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, COLLATERAL TRUSTEE AND EACH GRANTOR HEREBY WAIVE THEIR RESPECTIVE RIGHTS TO A JURY TRIAL OF ANY CLAIM OR CAUSE OF ACTION BASED UPON OR ARISING OUT OF THIS AGREEMENT OR ANY OF THE TRANSACTIONS CONTEMPLATED HEREIN, INCLUDING CONTRACT CLAIMS, TORT CLAIMS, BREACH OF DUTY CLAIMS, AND ALL OTHER COMMON LAW OR STATUTORY CLAIMS. COLLATERAL TRUSTEE AND EACH GRANTOR REPRESENT THAT EACH HAS REVIEWED THIS WAIVER AND EACH KNOWINGLY AND VOLUNTARILY WAIVES ITS JURY TRIAL RIGHTS FOLLOWING CONSULTATION WITH LEGAL COUNSEL. IN THE EVENT OF LITIGATION, A COPY OF THIS TRADEMARK SECURITY AGREEMENT MAY BE FILED AS A WRITTEN CONSENT TO A TRIAL BY THE COURT.

[signature pages follow]

IN WITNESS WHEREOF, the parties hereto have caused this Trademark Security Agreement to be executed and delivered as of the day and year first above written.

GRANTORS:

STREAM INTERNATIONAL INC.,
a Delaware corporation

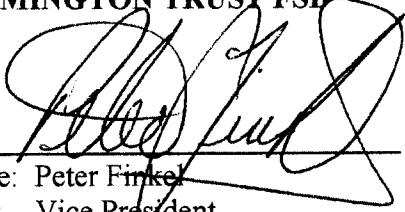
By: 
Name: R. Scott Murray
Title: President, CEO and Chief Financial Officer

TRADEMARK SECURITY AGREEMENT

TRADEMARK
REEL: 004095 FRAME: 0990

ACCEPTED AND ACKNOWLEDGED BY:

WILMINGTON TRUST FSB

By: 
Name: Peter Finkel
Title: Vice President

SCHEDULE I
to
TRADEMARK SECURITY AGREEMENT

Trademark Registrations/Applications

Grantor	Country	Mark	Application/ Registration No.	App/Reg Date
Stream International Inc.	USA		2803876	01/13/2004
Stream International Inc.	USA	STREAM	2654603	11/26/2002
Stream International Inc.	USA		77/783,141	07/16/2009
Stream International Inc.	USA		3156506	10/17/2006
Stream International Inc.	USA	STREAM	77/784829	07/20/2009
Stream International Inc.	USA	STREAM	77/783137	07/16/2009
Stream International Inc.	USA	EMEDIATE	2768524	09/30/2003
Stream International Inc.	CANADA	INTELLECTUAL EDGE	TMA 592,361	10/15/2003
Stream International Inc.	CANADA	PEOPLE + METHODOLOGY + TECHNOLOGY	TMA 591,454	10/03/2003
Stream International Inc.	CANADA	PEOPLE + METHODOLOGY + TECHNOLOGY = THE CUSTOMER EQUATION	TMA 590,781	09/25/2003
Stream International Inc.	CANADA	Q-VIEW	TMA 607,971	04/19/2004
Stream International Inc.	CANADA	THE CUSTOMER EQUATION	TMA 590,460	09/22/2003
Stream International Inc.	CANADA	IE & design	TMA 594,638	11/13/2003

Grantor	Country	Mark	Application/ Registration No.	App/Reg Date
Stream International Inc.	CANADA	STREAM	TMA 470,389	02/04/1997

Trade Names

Trademarks Not Currently In Use

Trademark Licenses