

**TRADEMARK ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT
<b>NATURE OF CONVEYANCE:</b>	Security Agreement

**CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
Intercall, Inc., a Delaware Corporation		10/28/2009	CORPORATION: DELAWARE
Intrado, Inc., a Delaware Corporation, USA		10/28/2009	CORPORATION: DELAWARE
Positron Public Safety Systems Corp., a Georgia Corporation, USA		10/28/2009	CORPORATION: GEORGIA
West Asset Management, Inc., a Delaware Corporation, USA		10/28/2009	CORPORATION: DELAWARE
West Corporation, a Delaware Corporation, USA		10/28/2009	CORPORATION: DELAWARE
West Notifications Group, Inc., a Delaware Corporation, USA		10/28/2009	CORPORATION: DELAWARE
Televox Software, Incorporated, a Delaware Corporation, USA		10/28/2009	CORPORATION: DELAWARE

**RECEIVING PARTY DATA**

<b>Name:</b>	Wachovia Bank, National Association, as Administrative Agent
<b>Street Address:</b>	1525 W.T. Harris Blvd., Mail Code 0680
<b>City:</b>	Charlotte
<b>State/Country:</b>	NORTH CAROLINA
<b>Postal Code:</b>	28262
<b>Entity Type:</b>	N.A.: UNITED STATES

**PROPERTY NUMBERS Total: 48**

Property Type	Number	Word Mark
<b>Serial Number:</b>	77757614	TXT29-1-1
<b>Registration Number:</b>	3267670	SYSTEM-9
<b>Registration Number:</b>	3363933	INTELLIGENT EMERGENCY NETWORK
<b>Registration Number:</b>	2019088	POWER 911
<b>Registration Number:</b>	2495405	IAP/PC

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Registration Number:	2496820	POWER MIS
Registration Number:	2588943	POWER MAP
Serial Number:	77119559	VIPER
Registration Number:	1288721	SMARTTALK
Registration Number:	1881261	LABTALK
Registration Number:	2099938	SMARTSURVEY
Registration Number:	2142336	LABCALLS
Registration Number:	2180019	TELEVOX
Registration Number:	2181983	VOXMERGE
Registration Number:	2555545	TELEVOX HIGH TECH HUMAN TOUCH
Registration Number:	2804415	SMARTTALK
Registration Number:	3028499	SMARTAPPEND
Registration Number:	3114086	T.LINK
Registration Number:	3387390	SMART TEXT
Registration Number:	2284476	ACCENT
Registration Number:	2876655	DECEASED CARE
Registration Number:	2898970	ONE SOURCE
Registration Number:	3082788	SMARTCARE
Registration Number:	3124684	WEST ASSET MANAGEMENT
Registration Number:	3128891	VOICEBULLETIN
Registration Number:	3143228	INTERACTIVE AGENT
Registration Number:	3215143	RESERVATIONLESS-PLUS
Registration Number:	3246276	D DIRECT RESPONSE PLUS
Registration Number:	3248705	ENTERPRISE CONNECTIVITY CONFERENCING
Registration Number:	3250657	BUYERSHARE
Registration Number:	3260159	ASSET DIRECT MORTGAGE
Registration Number:	3301726	WEST
Registration Number:	3308270	WEST BUSINESS SERVICES
Registration Number:	3317398	WEST AT HOME
Registration Number:	3341643	INSIGHT CUSTOMER INTELLIGENCE
Registration Number:	3395759	
Registration Number:	3399513	SMARTSELL ONLINE
Registration Number:	3433511	EXPERT SOLUTIONS GROUP
Registration Number:	3486424	WEST BUSINESS SERVICES
Registration Number:	3505400	CONFERENCECALL.COM

Registration Number:	3587632	INTELLICAST
Registration Number:	3674276	UNIFIED MEETING
Registration Number:	3687742	UNIFIED MEETING
Serial Number:	77672686	9-1-1 CONTINUUM
Serial Number:	77830917	CLICKTOEVENT
Registration Number:	3047736	CENTERPOST COMMUNICATIONS
Registration Number:	3047737	CENTERPOST COMMUNICATIONS
Registration Number:	3230076	CENTERPOST

**CORRESPONDENCE DATA**

Fax Number: (202)408-3141  
*Correspondence will be sent via US Mail when the fax attempt is unsuccessful.*  
Phone: 202-408-3121 x2348  
Email: jberg@cscinfo.com  
Correspondent Name: Jean Paterson  
Address Line 1: 1090 Vermont Avenue, NW  
Address Line 2: Suite 430  
Address Line 4: Washington, DISTRICT OF COLUMBIA 20005

ATTORNEY DOCKET NUMBER:	341139-5-10-15-20-25
NAME OF SUBMITTER:	Jody Berg
Signature:	/Jody Berg/
Date:	04/06/2010

**Total Attachments: 14**

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## SHORT FORM INTELLECTUAL PROPERTY AGREEMENT

TRADEMARK SECURITY AGREEMENT SUPPLEMENT, dated as of October 28, 2009, by each of the entities listed on the signature pages hereof (each a "Grantor" and, collectively, the "Grantors"), in favor of Wachovia Bank, National Association, as administrative agent (in such capacity, the "Administrative Agent").

### Witnesseth:

WHEREAS, pursuant to the Credit Agreement dated as of October 24, 2006 (as amended, supplemented or otherwise modified from time to time, the "Credit Agreement"), among West Corporation (the "Borrower"), each Lender from time to time party thereto, Wachovia Bank, National Association, as Administrative Agent and Swing Line Lender, Deutsche Bank Securities Inc. and Bank of America, N.A., as Syndication Agents, and Wachovia Bank, National Association and General Electric Capital Corporation, as Co-Documentation Agents;

WHEREAS, the Grantors other than the Borrower are party to the Senior Guaranty pursuant to which they have guaranteed the Obligations; and

WHEREAS, all the Grantors are party to an Intellectual Property Security Agreement dated as of October 24, 2006, in favor of the Administrative Agent (the "IP Security Agreement") pursuant to which the Grantors are required to execute and deliver this Trademark Security Agreement Supplement;

WHEREAS, the Grantors have acquired the additional Trademarks set forth on Schedule I hereto;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor hereby agrees with the Administrative Agent as follows:

#### SECTION 1. Defined Terms

Unless otherwise defined herein, terms defined in the Credit Agreement or in the IP Security Agreement and used herein have the meaning given to them in the Credit Agreement or the IP Security Agreement.

#### SECTION 2. Grant of Security Interest in Trademark Collateral

Each Grantor, as collateral security for the full, prompt and complete payment and performance when due (whether at stated maturity, by acceleration or otherwise) of the Obligations of such Grantor, hereby mortgages, pledges and hypothecates to the Administrative Agent for the benefit of the Secured Parties, and grants to the Administrative Agent for the benefit of the Secured Parties a lien on and security interest in, all of its right, title and interest in, to and under the following Collateral of such Grantor (the "Trademark Collateral"):

(a) all of its Trademarks, including, without limitation, those U.S. Trademark registrations and applications referred to on Schedule I hereto;

(b) all goodwill of the business connected with the use of, and symbolized by, each Trademark; and

(c) all Proceeds of the foregoing, including, without limitation, any claim by Grantor against third parties for past, present, future (i) infringement or dilution of any Trademark or (ii) injury to the goodwill associated with any Trademark.

Notwithstanding any provision of this Trademark Security Agreement Supplement to the contrary, the grant of security interest hereunder does not include any application for a Trademark that would be deemed invalidated, canceled or abandoned due to the grant and/or enforcement of such security interest, including, without limitation, all U.S. Trademark applications that are based on an intent-to-use, unless and until such time that the grant and/or enforcement of the security interest will not affect the status or validity of such Trademark.

### SECTION 3. IP Security Agreement

The security interest granted pursuant to this Trademark Security Agreement Supplement is granted in conjunction with the security interest granted to the Administrative Agent pursuant to the IP Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein. The Administrative Agent and each Grantor intend that this Trademark Security Agreement Supplement is for recordation purposes only and its terms shall not modify the applicable terms and conditions of the IP Security Agreement, which govern the Administrative Agent's interest in the Trademark Collateral.

[SIGNATURE PAGES FOLLOW]

IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

**INTERCALL, INC.**  
**INTRADO INC.**  
**POSITRON PUBLIC SAFETY**  
**SYSTEMS CORP.**  
**WEST ASSET MANAGEMENT, INC.**  
**WEST CORPORATION**  
**WEST NOTIFICATIONS GROUP, INC.**  
as Grantors

By: *Paul Mendlik*

Name: Paul M. Mendlik

Title: Chief Financial Officer and Treasurer

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]

TELEVOX SOFTWARE,  
INCORPORATED,  
as Grantor

By: 

Name: David C. Mussman

Title: Secretary

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]

ACCEPTED AND AGREED  
as of the date first above written:

WACHOVIA BANK, NATIONAL ASSOCIATION,  
as Administrative Agent

By: Mark B. Felker

Name:

Title:

MARK B. FELKER  
MANAGING DIRECTOR  
WACHOVIA BANK, NATIONAL ASSOCIATION

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]



Schedule I  
to  
Trademark Security Agreement

*Trademark Registrations*

TRADEMARK/TRADE NAMES OWNED BY INTERCALL, INC.

None.

TRADEMARK APPLICATIONS OWNED BY INTERCALL, INC.

<u>Mark</u>	<u>Filing Date</u>	<u>Serial No.</u>
TXT29-1-1	7/7/57,614	6/11/2009

TRADEMARK/TRADE NAMES OWNED BY INTRADO INC.

<u>Mark</u>	<u>Reg. Date</u>	<u>Reg. No.</u>
SYSTEM-9	7/24/2007	3,267,670
INTELLIGENT EMERGENCY NETWORK	1/1/2008	3,363,933

TRADEMARK APPLICATIONS OWNED BY INTRADO INC.

None

TRADEMARK/TRADE NAMES OWNED BY POSITRON PUBLIC SAFETY  
SYSTEMS CORP.

*U.S. Trademark Registrations*

<u>Mark</u>	<u>Reg. Date</u>	<u>Reg. No.</u>
POWER 911	11/26/1996	2,019,088
IAP/PC	10/9/2001	2,495,405
POWER MIS	10/9/2001	2,496,820
POWER MAP	7/2/2002	2,588,943

*U.S. Trademark Applications*

<u>Mark</u>	<u>Application No.</u>	<u>File Date</u>
VIPER	77/119,559	3/1/2007

Exclusive inbound Trademark Licenses

None

TRADEMARK/TRADE NAMES OWNED BY TELEVOX SOFTWARE,  
INCORPORATED

<u>Mark</u>	<u>Reg. Date</u>	<u>Reg. No.</u>
SMARTTALK	8/7/1984	1,288,721
LABTALK	2/28/1995	1,881,261
SMARTSURVEY	9/23/1997	2,099,938
LABCALLS	3/10/1998	2,142,336
TELEVOX	8/11/1998	2,180,019
VOXMERGE	8/18/1998	2,181,983
TELEVOX HIGH TECH HUMAN TOUCH	4/2/2002	2,555,545
SMARTTALK	1/13/2004	2,804,415
SMARTAPPEND	12/13/2005	3,028,499
T.LINK	7/11/2006	3,114,086
SMARTTEXT	2/26/2008	3,387,390

TRADEMARK APPLICATIONS OWNED BY TELEVOX SOFTWARE,  
INCORPORATED

None

TRADEMARK/TRADE NAMES OWNED BY WEST ASSET MANAGEMENT, INC.

<u>Mark</u>	<u>Reg. Date</u>	<u>Reg. No.</u>
ACCENT	10/12/1999	2,284,476
DECEASED CARE	8/24/2004	2,876,655
ONE SOURCE	11/2/2004	2,898,970

TRADEMARK APPLICATIONS OWNED BY WEST ASSET MANAGEMENT, INC.

None

TRADEMARK/TRADE NAMES OWNED BY WEST CORPORATION

<u>Mark</u>	<u>Reg. Date</u>	<u>Reg. No.</u>
SMARTCARE	4/18/2006	3,082,788
WEST ASSET MANAGEMENT	8/1/2006	3,124,684
VOICEBULLETIN	8/15/2006	3,128,891
INTERACTIVE AGENT	9/12/2006	3,143,228
RESERVATIONLESS-PLUS	3/6/2007	3,215,143
D DIRECT RESPONSE PLUS	5/29/2007	3,246,276
ENTERPRISE CONNECTIVITY CONFERENCING	5/29/2007	3,248,705
BUYERSHARE	6/12/2007	3,250,657
ASSET DIRECT MORTGAGE	7/10/2007	3,260,159
WEST (block letter)	10/2/2007	3,301,726
WEST BUSINESS SERVICES	10/9/2007	3,308,270
WEST AT HOME	10/23/2007	3,317,398
INSIGHT CUSTOMER INTELLIGENCE	11/20/2007	3,341,643
SPECTRUM and Design	3/11/2008	3,395,759
SMARTSELL ONLINE	3/18/2008	3,399,513
EXPERT SOLUTIONS GROUP	5/20/2008	3,433,511
WEST BUSINESS SERVICES	8/12/2008	3,486,424
CONFERENCECALL.COM	9/23/2008	3,505,400
INTELLICAST	3/10/2009	3,587,632
UNIFIED MEETING	8/25/2009	3,674,276
UNIFIED MEETING	9/22/2009	3,687,742

TRADEMARK APPLICATIONS OWNED BY WEST CORPORATION

<u>Mark</u>	<u>Filing Date</u>	<u>Serial No.</u>
9-1-1 CONTINUUM	77/672,686	2/18/2009
CLICKTOEVENT	77/830,917	9/21/2009

TRADEMARK/TRADE NAMES OWNED BY WEST NOTIFICATIONS GROUP,  
INC.

<u>Mark</u>	<u>Reg. Date</u>	<u>Reg. No.</u>
CENTERPOST COMMUNICATIONS	1/24/2006	3,047,736
CENTERPOST COMMUNICATIONS	1/24/2006	3,047,737
CENTERPOST	4/17/2007	3,230,076

TRADEMARK APPLICATIONS OWNED BY WEST NOTIFICATIONS GROUP,  
INC.

None