

**TRADEMARK ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	ASSIGNS THE ENTIRE INTEREST AND THE GOODWILL		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
Phoenix Technologies Ltd.		06/11/2010	CORPORATION: DELAWARE
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	eSupport.com, Inc.		
<b>Street Address:</b>	120 Water Street, Suite 310		
<b>City:</b>	North Andover		
<b>State/Country:</b>	MASSACHUSETTS		
<b>Postal Code:</b>	01845		
<b>Entity Type:</b>	CORPORATION: DELAWARE		
<b>PROPERTY NUMBERS Total: 4</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
Registration Number:	3722367	BIOSAGENTPLUS	
Registration Number:	3720362	DRIVERAGENT	
Registration Number:	3801344	REGISTRYWIZARD	
Serial Number:	76697348	ESUPPORT.COM	
<b>CORRESPONDENCE DATA</b>			
Fax Number:	(310)282-2200		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
Phone:	310-282-2000 x2108		
Email:	krogers@loeb.com		
Correspondent Name:	David W. Grace		
Address Line 1:	10100 Santa Monica Boulevard		
Address Line 2:	c/o Loeb & Loeb LLP, Suite 2200		
Address Line 4:	Los Angeles, CALIFORNIA 90067		
ATTORNEY DOCKET NUMBER:	213878-10001		
NAME OF SUBMITTER:	David Grace		

**CH \$115.00 3722367**

**900166958**

**TRADEMARK**  
**REEL: 004242 FRAME: 0327**

Signature:	/David W. Grace/
Date:	07/14/2010
Total Attachments: 3 source=eSupport Trademark Assignment#page1.tif source=eSupport Trademark Assignment#page2.tif source=eSupport Trademark Assignment#page3.tif	

**TRADEMARK RIGHTS ASSIGNMENT**

This Trademark Rights Assignment (the "Agreement") is entered into this 11 day of June, 2010 (the "Effective Date"), by and between Phoenix Technologies Ltd., a Delaware corporation with a principal place of business at 915 Murphy Ranch Rd., Milpitas, CA 95035 ("Assignor"), and eSupport.com, Inc., a Delaware corporation with a principal place of business at 120 Water St., Suite 310, North Andover, MA 01845 (together with any successors, legal representatives of assigns thereof, "Assignee").

WHEREAS, Assignor is the owner of the trademarks, service marks and/or trade names identified on Schedule "A" hereto (collectively, "Trademarks"):

WHEREAS, Assignee is acquiring the entire business or portion thereof to which the Trademarks pertain;

WHEREAS, Assignee desires to acquire the entire right, title and interest in and to the Trademarks; and

WHEREAS, Assignor is willing to assign to Assignee all rights, title and interest in and to the Trademarks.


NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged, and intending to be legally bound, Assignor hereby assigns to Assignee all right, title and interest in and to the Trademarks, whether statutory or at common law, together with the goodwill of the business symbolized by the Trademarks, and the corresponding registrations and applications to register the Trademarks listed on Schedule "A".

Assignor further agrees that it will execute, verify, acknowledge and deliver all such further papers, including any instruments of transfer and recordable assignments, and perform such other acts (at Assignee's expense) as Assignee lawfully may request from time to time, to perfect and vest title in the Trademarks in Assignee, or Assignee's successors and assigns.

This Agreement will be binding on, and will inure to the benefit of, the parties hereto and their respective successors and assigns.

Each party represents that it has taken all necessary action to authorize the execution and delivery of this Agreement.

IN TESTIMONY WHEREOF, Assignor, by its duly authorized representative, hereby executes this assignment this 11 day of June, 2010.

  
Name: Timothy Chen  
Title: VP, General Counsel + Secretary

STATE OF CALIFORNIA                    )  
  )  
COUNTY OF \_\_\_\_\_)

On \_\_\_\_\_, 200\_\_, before the undersigned, a Notary Public for the State and County aforesaid, personally appeared \_\_\_\_\_, known to me or proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the above assignment, and acknowledged that he executed the same.

See attached notary certificate  
Notary Public

**Schedule "A"**

Registrations

Mark	Jurisdiction	Registration Number
BIOSAGENTPLUS	U.S.	3722367
DRIVERAGENT	U.S.	3720362
REGISTRYWIZARD	U.S.	3801344

Pending Applications

Mark	Jurisdiction	Serial Number
ESUPPORT.COM	U.S.	76/697348

Common Law

FileRestorePlus

LA2053902.1  
666666-22222

**CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT**

State of California

County of Santa Clara }

On June 11, 2010 before me, Carolyn S. Etheridge, Notary Public  
Date Here Insert Name and Title of the Officer

personally appeared Timothy Chu  
Name(s) of Signer(s)

who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/~~are~~ subscribed to the within instrument and acknowledged to me that he/~~she/they~~ executed the same in his/~~her/their~~ authorized capacity(ies), and that by his/~~her/their~~ signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.



I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature: [Signature]  
Signature of Notary Public

Place Notary Seal Above

**OPTIONAL**

*Though the information below is not required by law, it may prove valuable to persons relying on the document and could prevent fraudulent removal and reattachment of this form to another document.*

**Description of Attached Document**

Title or Type of Document: Trademark Rights Assignment

Document Date: June 11, 2010 Number of Pages: One

Signer(s) Other Than Named Above: None

**Capacity(ies) Claimed by Signer(s)**

Signer's Name: Timothy Chu Signer's Name: \_\_\_\_\_

Corporate Officer — Title(s): \_\_\_\_\_  Corporate Officer — Title(s): \_\_\_\_\_

- Individual
- Partner —  Limited  General
- Attorney in Fact
- Trustee
- Guardian or Conservator
- Other: \_\_\_\_\_

**RIGHT THUMBPRINT OF SIGNER**

Top of thumb here

Signer Is Representing: \_\_\_\_\_

- Individual
- Partner —  Limited  General
- Attorney in Fact
- Trustee
- Guardian or Conservator
- Other: \_\_\_\_\_

**RIGHT THUMBPRINT OF SIGNER**

Top of thumb here

Signer Is Representing: \_\_\_\_\_