

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	MERGER		
EFFECTIVE DATE:	03/31/2010		
CONVEYING PARTY DATA			
	Name	Formerly	Execution Date
	Quilogy, Inc.		03/31/2010
			Entity Type
			CORPORATION: MISSOURI
RECEIVING PARTY DATA			
Name:	Aspect Software, Inc.		
Street Address:	300 Apollo Drive		
City:	Chelmsford		
State/Country:	MASSACHUSETTS		
Postal Code:	01824		
Entity Type:	CORPORATION: DELAWARE		
PROPERTY NUMBERS Total: 2			
	Property Type	Number	Word Mark
	Registration Number:	2583690	QUILOGY
	Registration Number:	2583691	THE ART AND SCIENCE OF BUSINESS
CORRESPONDENCE DATA			
Fax Number:	(603)624-1432		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
Phone:	603-623-5111		
Email:	mmcnally@nhpatlaw.com		
Correspondent Name:	BOURQUE AND ASSOCIATES, PA		
Address Line 1:	835 Hanover Street		
Address Line 2:	Suite 301		
Address Line 4:	Manchester, NEW HAMPSHIRE 03104		
ATTORNEY DOCKET NUMBER:	ASPECT-T410XX, T411XX		
NAME OF SUBMITTER:	Daniel J. Bourque, Esquire		

OP \$65.00 2583690

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**TRADEMARK
 REEL: 004274 FRAME: 0382**

Signature:	/djb/
Date:	09/02/2010
Total Attachments: 4 source=QuilogymergertoAspect#page1.tif source=QuilogymergertoAspect#page2.tif source=QuilogymergertoAspect#page3.tif source=QuilogymergertoAspect#page4.tif	

Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF OWNERSHIP, WHICH MERGES:

"QUILOGY, INC.", A MISSOURI CORPORATION,

WITH AND INTO "ASPECT SOFTWARE, INC." UNDER THE NAME OF "ASPECT SOFTWARE, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE THIRTY-FIRST DAY OF MARCH, A.D. 2010, AT 12:38 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

0939326 8100M

100337169



You may verify this certificate online
at corp.delaware.gov/authver.shtml


Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 7903898

DATE: 03-31-10

TRADEMARK
REEL: 004274 FRAME: 0384

State of Delaware
Secretary of State
Division of Corporations
Delivered 12:48 PM 03/31/2010
FILED 12:38 PM 03/31/2010
SRV 100337169 - 0939326 FILE

STATE OF DELAWARE
CERTIFICATE OF OWNERSHIP

CERTIFICATE OF OWNERSHIP

MERGING

QUILOGY, INC.,
a Missouri corporation,

INTO

ASPECT SOFTWARE, INC.,
a Delaware corporation

*(Pursuant to Section 253 of the General Corporation Law of
the State of Delaware)*

Pursuant to Section 253 of the General Corporation Law of Delaware ("Delaware Law"), Aspect Software, Inc. ("Parent") is a corporation incorporated on June 15, 1982, pursuant to the provisions of Delaware Law; and

DOES HEREBY CERTIFY that Parent owns 100% of the capital stock of Quilogy, Inc. ("Subsidiary"), a corporation incorporated on December 7, 1992, pursuant to the provisions of the General and Business Corporation Law of Missouri ("Missouri Law"), and that Parent, by unanimous written consent of its Board of Directors, dated as of March 31, 2010, duly adopted a resolution, determined to and did merge into itself said Subsidiary, which resolution is following:

WHEREAS, Parent owns 100% of the outstanding shares of the capital stock of Subsidiary.

WHEREAS, the Board of Directors of Parent (the "Board") deems it advisable and in the best interests of Parent to merge (the "Merger") Subsidiary with and into Parent, with Parent becoming the surviving corporation after the Merger

NOW, THEREFORE, BE IT RESOLVED, that the Merger be, and hereby is, approved;

FURTHER RESOLVED, that, upon the effectiveness of the Merger, all estate, property, rights, privileges and franchises of Subsidiary shall, and hereby is, transferred to Parent and Parent shall assume all of the liabilities and obligations of Subsidiary;

FURTHER RESOLVED, that any of the President, the Chief Executive Officer, any Vice President, the Treasurer, the Secretary, any Assistant Secretary or other officer as may be designated by the Board (collectively referred to herein as the "Authorized Officers") be, and each of them hereby is, authorized and empowered to make and execute a Certificate of Ownership setting forth a copy of the resolutions to merge Subsidiary with and into Parent and assume Subsidiary's liabilities and obligations, and the date of adoption thereof, and to file the Certificate of Ownership in the office of the Secretary of State of Delaware, and a certified copy thereof in the office of the Recorder of Deeds of New Castle County;


FURTHER RESOLVED, that any of the Authorized Officers be, and each of them hereby is, authorized and empowered to execute and deliver any and all agreements, instruments, certificates or documents relating to the Merger in the name and on behalf of Parent, under its corporate seal or otherwise, substantially in the form approved, with such changes therein and modifications or amendments thereto as any of the Authorized Officers may in their sole discretion approve, which approval shall be conclusively evidenced by their execution thereof; and

FURTHER RESOLVED, that any of the Authorized Officers be, and each of them hereby is, authorized and empowered to take all such further actions including, without limitation, to arrange for and enter into supplemental agreements, instruments, certificates or documents relating to the Merger and to execute and deliver all such supplemental agreements, instruments, certificates or documents in the name and on behalf of Parent which shall in such Authorized Officer's sole discretion be deemed necessary, proper or advisable in order to perform Parent's obligations under or in connection with the Merger and the transactions contemplated therein and to carry out fully the intent of the foregoing resolution.

* * * * *

IN WITNESS WHEREOF, the undersigned does hereby declare and certify that the facts stated herein are true and, accordingly, has executed this Certificate of Ownership this 31st day of March, 2010.

ASPECT SOFTWARE, INC.,
a Delaware corporation

By: 
Michael J. Provenzano III
Executive Vice President, Finance
and Chief Financial Officer

*{Certificate of Ownership and Merger
Quilogy, Inc. into Aspect Software, Inc.}*